

▶ Terms of Guarantee



Article 1- Subject:

Baco, under certain cumulative conditions, offers a "10 - YEAR GUARANTEE" for its 3 ranges of products : control and signalling devices, cam switches, and disconnecter switches featured in its current general catalogue.

Article 2- Applicable conditions:

The guarantee only applies to the products mentioned in the Baco general catalogue and marketed under the Baco brand name in Export Geographical Areas organization except FRANCE.

This 10 - Year guarantee only applies as from September 1, 2005.

The Baco products are manufactured to be used by professionals.

Test laboratories, quality tests are under permanent concern to guarantee the customer he is certain that he is having the best services he pretends to.

The customer/installer/user/distributor is only covered by the "10 - YEAR GUARANTEE" if all of the following conditions are met :

- the customer/installer/user/distributor has respected the electrical characteristics like described in the Baco general catalogue.
- the customer/installer/user/distributor has respected the mechanical characteristics listed hereafter :

- Control and signalling devices

- Mechanical life

- Spring return pushbutton 3X10⁶ operations cycles
 - Joystick 5X10⁵ operations cycles
 - Other buttons 1X10⁵ operations cycles

- Cam switches

- Mechanical life

- 1.250.000 operations (except mini cam switches : 100.000)

- Switches disconnectors

- Mechanical life under AC 20 current

- 20A 1 million
 - 25A 100.000
 - 32A 100.000
 - 50A 40.000
 - 63A 40.000
 - 80A 40.000
 - 100A 40.000

- the customer/installer/user/distributor has stored the products entering in the installation under conditions of storage which are appropriate to the product;

- he has strictly observed good practice in the construction and maintenance of the installation, and has observed current standards and specifications given in the Baco catalogues and instructions;

- Baco reserves the right to revoke this guarantee at any time in the event of failure by the customer/ installer/user/distributor to meet any of the above obligations or of any attempt at fraud by the customer/installer/user/distributor.
- Baco reserves the right to modify or cancel products in its current catalogues without any previous advice and without obligation to replace or repair the products previously sold. The products which are no longer in the catalogue will be then replaced by another similar product with the same characteristics or will be credited.

Article 3- Extent of Guarantee:

If the relevant products defined above do not operate correctly and this is the result of a product failure, the “10 – YEAR GUARANTEE” shall in all applicable cases cover the supply of spare parts required to restore the product to its former condition, straightforward replacement of the product or the supply of a product with equivalent characteristics and performance, to the exclusion of any other expenses, charges or compensation.

The guarantee applies if product failure is not the result of abnormal use, negligence, malicious intent or of an external accident or default coming from modifications, repairs outside our After Sales Service or coming from cases of absolute necessity (fire, flood, lightning...). The guarantee doesn't apply if the product has exceeded its normal lifespan.

Article 4 - Range - Effectiveness:

The “10 - YEAR GUARANTEE” only covers the site identified on the installation address. It may in no circumstances be transferred or delegated and does not cover any possible consequential indirect damage. The expenses for dispatching the products are at charge of the sender, the guarantee applies to spare parts, maintenance and dispatching back to the customer is at Baco's expenses.

Article 5 - Effective date of the guarantee:

The effective date of guarantee is the date of purchase.

The “10 - YEAR GUARANTEE” will apply after the receipt at Baco, of a copy of the original invoice duly stamped by the distributor.

THANKS FOR CHOOSING BACO PRODUCTS



BACO

290, Av. de Colmar – BP 101

F-67024 Strasbourg Cedex 1

e-mail : info@baco.fr

www.baco.fr