Primo™ 401
Quick Start Guide

English

EN

Primo™

Specifications

|	
Network:	GSM 900/1800 MHz
Dimensions:	91 mm x 46 mm x 19 mm
Weight:	74 g
Battery:	3.7V/800 mAh Li-ion battery
Operating ambient temperature:	Min: 0°C (32°F) Max: 40°C (104°F)
Charging ambient temperature:	Min: 0°C (32°F) Max: 40°C (104°F)
Storage temperature:	Min: -20°C (-4°F) Max: 60°C (140°F)

Changes and errors excepted.

Version 1.1

CE 0197

1.	Receiver/ loudspeaker	Make phone calls holding the cell phone to the ear
2.	Display	
3.	Left soft key	Selection of the main menu
	Right soft key	Open the phone directory
4.	Call button	Dial and answer calls; open the call log
5.	Arrow keys	In idle state ⌄ to open the quick access list ⌃ to open messages. Scroll up and down in menus and lists
6.	Speed dial	Speed dial the numbers saved under M1, M2 and M3 with one keystroke
7.	✳ key	In idle state: to enter: "*"/ "+" / "P"/"W"; Input: special characters
8.	# key	In idle state: long keystroke to toggle between ring tone on/off; Input: toggle input modes
9.	Microphone	

2. Insert the SIM card by carefully pushing it under the metal bracket on the lower side. Make sure the contacts of the SIM card point downwards and the cut-off corner fits exactly in the recessed shaping of the holder. The contacts of the SIM card must not be scratched or bent. Try not to touch the contacts with your fingers.

3. Insert the rechargeable battery by pushing it into the battery compartment ensuring that the three contacts on the front touch the three spring contacts on the bottom in the battery compartment.
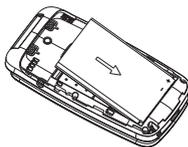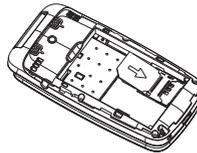
10.	Numerical keys	In idle state: input of phone number; long keystroke on 1: calling the voice mail box (the phone number must be stored)
11.	Exit key	Exiting a call, returning to idle state; switching the phone on/off
12.	LEDs	📞 Notification of missed calls and received text messages, 🔋 Battery charging
13.	Micro USB port	For battery charger
14.	Headset connector	For standard headset with 3.5 mm phone jack

4. Replace the cover and push it upward using gentle pressure with the thumb until it snaps securely into place again.
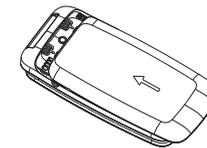
When the battery performance is low, the empty battery symbol flashes to indicate the battery state and an alarm signal will sound. To recharge the battery, connect the mains adapter to the micro USB connector on the bottom side of the phone.

When the battery charger is connected to the phone, the red charging LED is on. The battery charge status moves when the battery is charging (visible in the upper right corner of the display).

A complete charging process of the rechargeable battery takes approximately 3 hours. When the battery is fully charged the animation of the battery charging status stops.


Installing the SIM card and the battery

The SIM card holder is located inside the battery compartment.

⚠️ **CAUTION**

Only use batteries, charger and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phone's type approval and guarantee.

1. Remove the cover of the battery compartment by placing a thumb on the cover's riffle on the rear of the phone casing and pushing the cover downwards. If the rechargeable battery is inserted, remove it by lifting it on the notch at the top using a finger nail.
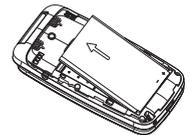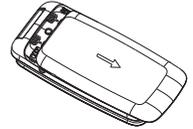
Power on the phone

Press and hold the red button on the phone to turn it on and off.

If the SIM card is valid but protected with a PIN code (Personal Identification Number), **Enter PIN** is displayed.

Enter the SIM PIN code and press **OK** (⬚ upper left corner of keypad). Delete with **Delete** (⬚ upper right corner of keypad).

Setting the language

The default language of the phone menu, messages and so on is determined by the SIM card used (Automatic). You can always switch between the languages supported by the phone.

1. Press **Menu** ➜ **Settings** ➜ **OK**.
2. Select **Phone settings** ➜ **OK**.
3. Select **Language** ➜ **OK**.
4. Select language ➜ **OK**.

Setting time and date

1. Press **Menu** ➜ **Settings** ➜ **OK**.
2. Select **Phone settings** ➜ **OK**.
3. Select **Time and date** ➜ **OK**.
4. Select **Set time/date** ➜ **OK**.
5. Enter the time (HH:MM) ➜ ⌄.
6. Enter the date (DD/MM/YYYY) ➜ **OK**.

Making phone calls

1. Enter the phone number with the area code. You can delete digits with **Delete**.
2. Press ☎ to dial. Press **Cancel** to cancel dialling.
3. Press ☎ to end the call.

Tip: For international calls, always enter a + symbol before the country code to be able to use the phonebook optimally in any country. Press the ✳ button twice to enter the international area code +.

Answering a call

1. Press ☎ or **Answer** to accept the call or press reject to reject the call (busy signal). Alternatively, you can press ☎ to reject the call directly.
2. Press ☎ to end the call.

Li-ion battery

This product contains a Li-ion battery. There is a risk of fire and burns if the battery pack is handled improperly.

⚠ **WARNING**
Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 60° C (140° F), or dispose of in fire or water. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.

Protect your hearing

⚠ WARNING
Excessive exposure to loud sounds can cause hearing damage.
Exposure to loud sounds while driving may distract your attention and cause an accident.
Listen to a headset at a moderate level, and do not hold the device near your ear when the loudspeaker is in use.

Emergency calls

Important!
Mobile phones use radio signals, the mobile phone network, the terrestrial network and user-programmed functions. This means that connection cannot be guaranteed in all circumstances. Therefore, never rely only on a mobile phone for very important calls such as medical emergencies.

Creating an entry in the phonebook

1. Press **Menu** ➔ **Phonebook** ➔ **OK**.
2. Select **Add new contact** ➔ **Add**.
3. Select whether you want to save the contact on the SIM card or in the phone.
4. Enter a name for the contact.
5. Press ⌄.
6. Enter the phone number including the area code.
7. Press ⌄.
8. You can select a different ring tone for the contact by using the keys ✳ and #.
9. Then press **Options** ➔ **Save** ➔ **OK**.

Tip: For international calls, always enter a + symbol before the country code to be able to use the phonebook optimally in any country. Press the ✳ button twice to enter the international area code +.

Vehicles

Radio signals can affect electronic systems in motor vehicles (for example, electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment.

Do not keep or transport flammable liquids, gases or explosives together with the unit or its accessories.

For vehicles equipped with air bags: Remember that air bags fill with air with considerable force. Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand.

Serious injuries may be caused if the mobile phone equipment is incorrectly installed and the airbag fills with air.

It is prohibited to use the unit in flight. Turn off the unit before you board a plane. Using wireless telecom units inside a plane can pose risks to air safety and interfere with telecommunications. It may also be illegal.

Safety instructions

⚠ WARNING
The unit and the accessories can contain small parts. Keep all of the equipment out of the reach of small children.
The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

Network services and costs

Your device is approved for use on the GSM 900/1800 MHz networks. To use the device, you need a subscription with a service provider. Using network services may result in traffic costs. Some product features require support from the network, and you may need to subscribe to them.

Operating environment

Follow the rules and laws that apply wherever you are, and always turn off the unit whenever its use is prohibited or can cause interference or hazards. Only use the unit in its normal user position.

This unit complies with guidelines for radiation when it is used either in a normal position against your ear, or when it is at least 1.5 cm from your body. If the unit is carried close to your body in a case, belt holder or other holder, these holders should not contain any metal, and the product should be placed at the distance from your body specified above. Make sure that the distance instructions above are followed until the transfer is complete.

Parts of the unit are magnetic. The unit can attract metal objects. Do not keep credit cards or other magnetic media near the unit. There is a risk that information stored on them can be erased.

Care and maintenance

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain/snowfall, moisture and all types of liquid can contain substances that corrode the electronic circuits. If the unit gets wet, you should remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside which can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop the unit. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the unit.

The advice above applies to the unit, battery, mains adapter and other accessories. If the phone is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

Medical units

The use of equipment that transmits radio signals, for example, mobile phones, can interfere with insufficiently protected medical equipment. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions. If notices have been put up at health care facilities instructing you to turn off the unit while you are there, you should comply. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals

Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15 cm between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15 cm from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.

If you have any reason to suspect that interference is taking place, turn the phone off immediately. If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Areas with explosion risk

Always turn off the unit when you are in an area where there is a risk of explosion. Follow all signs and instructions. There is a risk of explosion in places that include areas where you are normally requested to turn off your car engine. In these areas, sparks can cause explosion or fire which can lead to personal injury or even death.

Turn off the unit at filling stations, and any other place that has fuel pumps and auto repair facilities.

Follow the restrictions that apply to the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress. Areas with risk for explosion are often – but not always – clearly marked. This also applies to below decks on ships; the transport or storage of chemicals; vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

Warranty

In case you need support during setup or usage of your mobile phone you will find the relevant contact details on the following website:
http://www.primobydoro.com/support

If you detect a defect resulting from manufacturing and/or material faults within 24 months from purchase, please contact your dealer. The warranty does not apply for improper treatment or failure to comply with information contained in this user guide, for interference on device executed by dealer or user (e. g. installations, software downloads,…) and for total loss. Furthermore it does not apply to ingress of liquids, use of force, non-maintenance, improper operation or other circumstances caused by the user. It also does not apply to failure caused by a thunderstorm or any other voltage fluctuations. The manufacturer reserves the right in this case to charge the customer for replacement or repair. For wear parts such as batteries, keyboard or casing a restricted warranty period of 6 months is valid. Manuals and possibly supplied software are excluded from this warranty. Further or other claims arising from the manufacturer's warranty are excluded. Thus, there is no liability claim for business interruption, loss of profits, loss of data, additionally installed software by user or other information. The receipt with purchase date forms the warranty proof.

Specific Absorption Rate (SAR)

This device meets applicable international safety requirements for exposure to radio waves. The highest SAR value under the ICNIRP guidelines for use of the device at the ear is 0,668 W/kg measured over 10 g tissue.

The maximum limit according to ICNIRP is 2.0 W/kg measured over 10 g tissue.

Declaration of Conformity

We hereby declare that Primo™ 401 is conform to the essential requirements and other relevant regulations contained in the Directives 1999/5/EC (R&TTE) and 2011/65/EC (RoHS).

A copy of the Declaration of Conformity is available at
http://www.primobydoro.com/support