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Phone and Case Compatibility

Please review the following information to determine if your mobile device is compatible with the Seek Compact line of thermal cameras. You can find more specific details and explanations in our Help Center (<http://support.thermal.com/hc/en-us/articles/201278679>).

Smartphone Case Compatibility:

Some thicker smartphone cases (especially ruggedized ones) do not provide enough clearance around the connection port. To use the camera you must either remove the case, or attach the camera using an extender/adaptor.

Operating System Compatibility:

The Android and iOS Seek Thermal apps require a minimum of Android 4.3 and iOS 8.0, respectively. The apps will not download if your smartphone does not satisfy the minimum requirement.

ANDROID™ COMPATIBILITY

- Google Nexus 5 (requires adapter (<http://support.thermal.com/hc/en->

APPLE™ COMPATIBILITY

- iPhone 6s Plus
- iPhone 6s
- iPhone 6 Plus

- us/articles/206237876-USB-Adapters-for-Seek-Compact))
- Google Nexus 5x (requires USB C adapter
([http://support.thermal.com/hc/en-us/articles/206237876-USB-Adapters-for-Seek-Compact\)\)](http://support.thermal.com/hc/en-us/articles/206237876-USB-Adapters-for-Seek-Compact))))
- Google Nexus 6 (requires adapter
([http://support.thermal.com/hc/en-us/articles/206237876-USB-Adapters-for-Seek-Compact\)\)](http://support.thermal.com/hc/en-us/articles/206237876-USB-Adapters-for-Seek-Compact))))
- Nexus 6p (requires USB C adapter
([http://support.thermal.com/hc/en-us/articles/206237876-USB-Adapters-for-Seek-Compact\)\)](http://support.thermal.com/hc/en-us/articles/206237876-USB-Adapters-for-Seek-Compact))))
- HTC Desire 820 (requires adapter
([http://support.thermal.com/hc/en-us/articles/206237876-USB-Adapters-for-Seek-Compact\)\)](http://support.thermal.com/hc/en-us/articles/206237876-USB-Adapters-for-Seek-Compact))))
- HTC Desire EYE (requires adapter
([http://support.thermal.com/hc/en-us/articles/206237876-USB-Adapters-for-Seek-Compact\)\)](http://support.thermal.com/hc/en-us/articles/206237876-USB-Adapters-for-Seek-Compact))))
- HTC One Mini 2 (requires adapter
([http://support.thermal.com/hc/en-us/articles/206237876-USB-Adapters-for-Seek-Compact\)\)](http://support.thermal.com/hc/en-us/articles/206237876-USB-Adapters-for-Seek-Compact))))
- HTC One A9 (requires adapter
([http://support.thermal.com/hc/en-us/articles/206237876-USB-Adapters-for-Seek-Compact\)\)](http://support.thermal.com/hc/en-us/articles/206237876-USB-Adapters-for-Seek-Compact))))
- HTC One M8 (requires adapter
- iPhone 6
- iPhone 5s
- iPhone 5c
- iPhone 5
- iPod Touch 5th Generation

(<http://support.thermal.com/hc/en-us/articles/206237876-USB-Adapters-for-Seek-Compact>))

- HTC One M9 (requires adapter (<http://support.thermal.com/hc/en-us/articles/206237876-USB-Adapters-for-Seek-Compact>))
- Motorola Moto X
- Motorola Moto G
- Samsung Galaxy S3
- Samsung Galaxy S4
- Samsung Galaxy S5 (except some running 5.1.1 (<http://support.thermal.com/hc/en-us/articles/206370743-Galaxy-S5-running-5-1-1>))
- Samsung Galaxy S6
- Samsung Galaxy S6 Edge
- Samsung Galaxy Note 2
- Samsung Galaxy Note 3
- Samsung Galaxy Note 4
- Samsung Galaxy Note Edge

NOT TESTED BUT MAY WORK:

- Many other HTC devices
- Many LG devices
- Many Sony Xperia models
- Some Samsung Galaxy Tab models
- View 180 degree microUSB adapter (<http://www.amazon.com/YCS-Basics-Micro-female-extension/dp/B00HAOK7XE/>) on

WORK WITH BUT NOT OPTIMIZED FOR

- iPad Mini (all versions)
- iPad Air
- iPad 4th Generation

NOT COMPATIBLE WITH

- Amazon Fire Phone & Tablet
- Google Nexus 4
- Google Nexus 7 (2012)
- HTC Desire 620
- HTC Desire 626
- HTC Nexus 9
- Nexus 9
- Samsung Galaxy 2 (old)
- Samsung Galaxy Mega
- Samsung Galaxy Note (original)
- Samsung Google Nexus S
- Samsung Nexus S
- Samsung Galaxy S3 NEO
- Samsung S4 mini
- Samsung S5 mini

NOT COMPATIBLE WITH

- iPhone 4s or lower
- iPad 3 or lower
- iPod Touch 4 or lower

NOTE: Android devices sometimes orient the microUSB connector in different directions or locations. For correct usage the USB port should be located on the bottom, with the widest portion of the port aligned with the back of your smartphone. Many LG and HTC devices orient the connector in the opposite direction, and many devices from Sony and Motorola often position the port on the side. In these cases it is recommended to use a microUSB cable extender or adapter to allow proper aiming and positioning of the camera. Testing has confirmed compatibility for many devices with this microUSB cable (<http://www.amazon.com/YCS-Basics-Micro-female-extension/dp/B00HAOK7XE/>).

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