Primo™ 366
Instructions

English

EN

Specifications

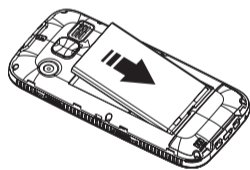|	
Network:	GSM 900/1800/1900 (Triband) MHz
Dimensions:	119 mm x 56 mm x 12 mm
Weight:	88 g
Battery:	3.7V/1000 mAh Li-ion battery
Operating ambient temperature:	Min: 0°C (32°F) Max: 40°C (104°F)
Charging ambient temperature:	Min: 0°C (32°F) Max: 40°C (104°F)
Storage temperature:	Min: -20°C (-4°F) Max: 60°C (140°F)

Changes and errors excepted.

CE 0359

IMPORTANT!
Use only compatible memory cards with this device. Compatible card type: microSD, microSDHC. Incompatible cards may damage the card itself, the device and corrupt any data stored on the card. Depending on the market some phones may have a pre-installed memory card.

4. **Insert the battery (required)**
Push it into the battery compartment ensure that the three contacts on the battery touches the three spring contacts in the battery compartment.

5. Replace the cover and press it all the way around to make sure it is closed

Answer a call
1. Press ☎ or **Answer** to accept the call or press **Reject** to reject the call (busy signal).
Alternatively, you can press ☎ to reject the call directly.
2. Press ☎ to end the call.

Create phonebook entry
1. Press **Menu** ➔ **Phonebook** ➔ **OK**.
2. Select **Add new contact** ➔ **Add**.
3. Select whether you want to save the contact on the SIM card or in the phone.
4. Enter a name for the contact.
5. Press ⌄.
6. Enter the phone number including the area code.
7. Press ⌄.
8. Then press **Options** ➔ **Save** ➔ **OK**.

1.	Left soft key	Press to open main menu
2.	Right soft key	Press to open phone-book
3.	Call key	Make and answer calls; Press once to open Call log
4.	End key	Press to end a call; press to return to standby; press and hold to turn the **phone on and off**
5.	Speed dial/Quick functions keys	M1 and M2 are speed dial keys. Camera and SMS key for quick access

Install the SIM card and the battery
The SIM card holder is located inside the battery compartment.

⚠ CAUTION
Only use batteries, charger and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phone's type approval and guarantee.

1. **Remove the cover**
Slide your fingernail into the small notch on the bottom side of the phone and pull the cover upward.
If the battery is installed, slide your fingernail in the notch below the Assistance key to lift it up.

When battery performance is low, the empty battery symbol flashes. To recharge the battery, connect the mains adapter to the micro USB connector on the bottom side of the phone. Alternatively you can place the telephone in the charge cradle connected to the mains adapter via the USB cable.
During charge, the red charge LED is on. The battery charge icon moves during charge (visible in the upper right corner of the display). It takes approximately 3 hours to fully charge the battery. When fully charged the charge icon stops moving.

Tip: For international calls, always enter a + symbol before the country code to be able to use the phonebook optimally in any country.
Press the ✱ key twice to enter the international area code +.

Speed dial (M1, M2)
Note! The contacts for the speed dial keys must already be stored in the Phonebook.
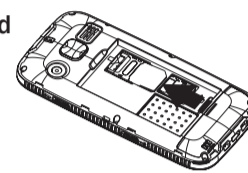**M1 and M2 setup**
1. Press **Menu** ➔ **Contacts** ➔ **OK**.
2. Select a contact for **M1** or **M2** keys.
3. Press **Options** ➔ **Speed dial** ➔ **OK**.
4. Select the line **M1** or **M2** ➔ **Save**.
5. Confirm the **Save?** with **Yes**.

6.	Arrow keys	Press ⌃ to open shortcut functions; press ⌄ to open messages; scroll up and down in menus and lists
7.	Numerical keys	Press to enter numbers; long press key 1, to call your voice mailbox (phone number must be stored); when writing, press to input numbers or characters
8.	✱ key	Press to enter "*"/ "+" / "P"/"W"; when writing, press to enter special characters
9.	Charging cradle	

2. **Insert the SIM card (required)**
Insert the SIM card by carefully slide it under the metal bracket.
Make sure the contacts on the SIM card face down and the cut off corner is positioned according to the figure.
Do not scratch or bend the card contacts. Try not to touch the contacts with your fingers.

Power on the phone
Press and hold the red key ☎ on the phone at least 2 sec. to turn it on and off.
If the SIM card is valid and protected with a PIN code (Personal Identification Number), **Enter PIN** is displayed.
Enter the SIM PIN code and press **OK** (☐ upper left corner of keypad). Delete with **Delete** (☐ upper right corner of keypad).

Set the language
By default the phone's menu language is determined by the SIM card. You can always switch between the languages supported by the phone.
1. Press **Menu** ➔ **Settings** ➔ **OK**.
2. Select **Phone settings** ➔ **OK**.
3. Select **Language** ➔ **OK**.
4. Select language from the list ➔ **OK**.

SOS calls
As long as the phone is switched on, it is always possible to place an SOS call by entering the main local emergency number for your present location followed by ☎.
Some networks accept calls to emergency numbers without a valid SIM card. Contact your service provider for more information.
Note! Credit is NOT required - but the SIM card must be registered and activated.
Emergency numbers are only intended for urgent assistance, and should only be called in an emergency. Please do not misuse the emergency number as this may prevent someone with a real emergency from getting through.
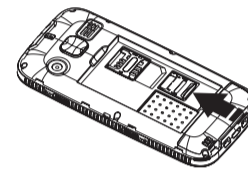
Volume control
You can adjust the volume during a call using the side keys **+/-**. The volume level is shown on the display.

10.	# key	Long press to toggle between Silent and Normal mode
11.	Cradle charging contacts	
12.	Micro-USB port	For charger
13.	Headset socket	For 3.5 mm standard headset
14.	Torch LED	
15.	Camera lens	
16.	Loudspeaker	
17.	Assistance key	
18.	Torch key	Switch torch on and off
19.	Keypad lock	lock/unlock
20.	+ and - keys	Adjust ring volume and loudspeaker volume
21.	LEDs	Blue = battery full; Red = battery charging

Tip: Some features require extra memory, to expand your phone's storage capacity, install a micro SD card.

3. **Micro-SD card (optional)**
Lightly press the card holder and push it carefully toward SIM card holder until it unlocks. The card holder can now be flipped up vertically. Place the memory card in the plastic bracket. Make sure that the memory card contacts face down and that the card is placed in formed area area. Do not scratch or bend the card contacts. Push the metal holder back down, press it flat and slide it until it snaps into place.

Set time and date
1. Press **Menu** ➔ **Settings** ➔ **OK**.
2. Select **Phone settings** ➔ **OK**.
3. Select **Time and date** ➔ **OK**.
4. Select **Set time/date** ➔ **OK**.
5. Enter the time (HH:MM) ➔ ⌄.
6. Enter the date (DD.MM.YYYY) ➔ ⌄.
7. Use ✱ and # to select **Daylight saving** ➔ **On** or **Off** ➔ **Save**.

Make a call
1. Enter the phone number with the area code. You can delete digits with **Clear**.
2. Press ☎ to dial. Press **Abort** to cancel the call.
3. Press ☎ to end the call.

Tip: For international calls, always enter a + symbol before the country code to be able to use the phonebook optimally in any country.
Press the ✱ key twice to enter the international area code +.

Enter text
Select character
• Press a numerical key repeatedly until the desired character is shown.
• Wait a few seconds (until the blue or yellow background of the character has disappeared) before entering the next character.

Special characters
• Press ✱ to view a list of special characters.
• Select the desired character with ✱ or # (to move left and right) and press **OK** to enter.

Move the cursor within text
• Use the keys ⌃ / ⌄ to move the cursor within the text.

Upper case, lower case and numerals
• Press # to choose the input mode. The symbol at the top left in the display indicates the input mode.

SOS call settings

This is a private emergency call function. Do not enter any local, national or international emergency numbers such as 110 or 112, etc.!

Activate the emergency call function.

1. Press **Menu ➔ Settings ➔ SOS Setting ➔ OK**.
2. Select **Emergency alert ➔ OK.**
3. Select **On** or **Off ➔ OK.**

IMPORTANT!
If you deactivate the emergency call function the emergency call key on the back of the telephone will not work.

SOS Alarm Tone

Alarm sound on or off.

1. Press **Menu ➔ Settings ➔ SOS Setting ➔ OK**.
2. Select **SOS Alarm Tone ➔ OK.**
3. Select **On** or **Off ➔ OK.**

Settings

- **Background playback**
  If you select **On**, the radio will still be on after leaving leaving the menu. To deactivate it, stop the **Background playback** in the menu **FM radio**.
- **Loudspeaker**
  Choose whether the loudspeaker shall be on or the playback will take place via the headset only when a headset is connected.

Areas with explosion risk

Always turn off the unit when you are in an area where there is a risk of explosion. Follow all signs and instructions. There is a risk of explosion in places that include areas where you are normally requested to turn off your car engine. In these areas, sparks can cause explosion or fire which can lead to personal injury or even death.

Turn off the unit at filling stations, and any other place that has fuel pumps and auto repair facilities.

Follow the restrictions that apply to the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress. Areas with risk for explosion are often – but not always – clearly marked. This also applies to below decks on ships; the transport or storage of chemicals; vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

Li-ion battery

This product contains a Li-ion battery. There is a risk of fire and burns if the battery pack is handled improperly.

- Do not drop the unit. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the unit.

The advice above applies to the unit, battery, mains adapter and other accessories. If the phone is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

Emergency call contacts

The phone numbers to be called when presseing the emergency call key.

1. Press **Menu ➔ Settings ➔ SOS Setting ➔ OK**.
2. Select **Emergency numbers ➔ OK.**
3. Add maximum 5 desired numbers

   Note! Always inform your contacts when adding them.
4. Press **OK.**
5. Confirm the question **Save?** with **Yes.**

SOS-SMS

SMS transmission on or off.

1. Press **Menu ➔ Settings ➔ SOS Setting ➔ OK**.
2. Select **SOS SMS ➔ OK.**
3. Select **On** or **Off ➔ OK.**

Safety instructions

⚠ **WARNING**
The unit and the accessories can contain small parts. Keep all of the equipment out of the reach of small children. The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

Network services and costs

Your device is approved for use on the GSM 900/1800/1900 (Triband) MHz networks. To use the device, you need a subscription with a service provider.
Using network services may result in traffic costs. Some product features require support from the network, and you may need to subscribe to them.

Operating environment

Follow the rules and laws that apply wherever you are, and always turn off the unit whenever its use is prohibited or can cause interference or hazards. Only use the unit in its normal user position.

This unit complies with guidelines for radiation when it is used either in a normal position against your ear, or when it is at least 1.5 cm from your body.

⚠ **WARNING**
Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 60° C (140° F), or dispose of in fire or water. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.

Protect your hearing

⚠ **WARNING**
Excessive exposure to loud sounds can cause hearing damage.
Exposure to loud sounds while driving may distract your attention and cause an accident. Listen to a headset at a moderate level, and do not hold the device near your ear when the loudspeaker is in use.

Emergency calls

Important!
Mobile phones use radio signals, the mobile phone network, the terrestrial network and user-programmed functions. This means that connection cannot be guaranteed in all circumstances. Therefore, never rely only on a mobile phone for very important calls such as medical emergencies.

Warranty

In case you need support during setup or usage of your mobile phone you will find the relevant contact details on the following website:
www.primobydoro.com/support.

If you detect a defect resulting from manufacturing and/or material faults within 24 months (for batteries within 6 months) from purchase, please contact your dealer. The warranty does not apply for improper treatment or failure to comply with information contained in this user guide, for interference on device executed by dealer or user (e. g. installations, software downloads,…) and for total loss. Furthermore it does not apply to ingress of liquids, use of force, non-maintenance, improper operation or other circumstances caused by the user.
It also does not apply to failure caused by a thunderstorm or any other voltage fluctuations.
The manufacturer reserves the right in this case to charge the customer for replacement or repair. For wear parts such as batteries, keyboard or casing a restricted warranty period of 6 months is valid. Manuals and possibly supplied software are excluded from this warranty.

Emergency SMS text

You can change the default text of the emergency text message through their own substitute (max. 50 characters)

1. Press **Menu ➔ Settings ➔ SOS settings ➔ OK**.
2. Select **SOS SMS text ➔ OK**.
3. Change or replace the text **➔ Done**.

If the unit is carried close to your body in a case, belt holder or other holder, these holders should not contain any metal, and the product should be placed at the distance from your body specified above. Make sure that the distance instructions above are followed until the transfer is complete.

Parts of the unit are magnetic. The unit can attract metal objects. Do not keep credit cards or other magnetic media near the unit. There is a risk that information stored on them can be erased.

Medical units

The use of equipment that transmits radio signals, for example, mobile phones, can interfere with insufficiently protected medical equipment. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions. If notices have been put up at health care facilities instructing you to turn off the unit while you are there, you should comply. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals

Vehicles

Radio signals can affect electronic systems in motor vehicles (for example, electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment.

Do not keep or transport flammable liquids, gases or explosives together with the unit or its accessories.

For vehicles equipped with air bags: Remember that air bags fill with air with considerable force. Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand.

Serious injuries may be caused if the mobile phone equipment is incorrectly installed and the airbag fills with air.

It is prohibited to use the unit in flight. Turn off the unit before you board a plane. Using wireless telecom units inside a plane can pose risks to air safety and interfere with telecommunications. It may also be illegal.

Further or other claims arising from the manufacturer's warranty are excluded.

Thus, there is no liability claim for business interruption, loss of profits, loss of data, additionally installed software by user or other information. The receipt with purchase date forms the warranty proof.

Specific Absorption Rate (SAR)

This device meets applicable international safety requirements for exposure to radio waves. The highest SAR value under the ICNIRP guidelines for use of the device at the ear is 0,364 W/kg measured over 10 g tissue.

The maximum limit according to ICNIRP is 2.0 W/kg measured over 10 g tissue.

Declaration of Conformity

We hereby declare that Primo™ 366 is conform to the essential requirements and other relevant regulations contained in the Directives 1999/5/EC (R&TTE) and 2011/65/EC (RoHS).

A copy of the Declaration of Conformity is available at www.primobydoro.com/support.

FM radio

To listen to the radio, you should connect a compatible headset which acts as an antenna.

1. Press **Menu ➔ Multimedia ➔ OK**.
2. Select **FM radio ➔ OK**.
3. Set the volume with the side keys **+/-**..
4. Select a Frequency by using the keys ⌃ / ⌄.
5. Mute and unmute the radio with **Pause**
6. Press **Options ➔**
- **Channel list** - list of the saved channels.
- **Manual input** – to select a frequency manually via fine tuning.
- **Auto. search** – radio station scan and saving of the stations found.
- **Manual search** – to select a frequency manually via fine tuning.

Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15 cm between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15 cm from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.

If you have any reason to suspect that interference is taking place, turn the phone off immediately. If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Care and maintenance

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain/snowfall, moisture and all types of liquid can contain substances that corrode the electronic circuits. If the unit gets wet, you should remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside which can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.