

Traco Electronic GmbH, Postfach, D-85729 Ismaning

Terms and conditions of warranty

Ismaning, 20.08.2018

This quality product has been granted a warranty by

Traco Electronic GmbH
Oskar-Messter-Str. 20a
85737 Ismaning/München
Germany

for a period of three years from the date of purchase (or, in the case of orders, from the date of receipt).

Warranty claims must be made immediately after a fault occurs and within the warranty period.

The warranty applies to the physical parameters of products.

A further prerequisite of the warranty is that products must be used for their intended use in accordance with the information contained in the data sheet.

The following are not covered by the warranty:

1. Faults due to wear caused by use or other naturally occurring wear.
2. Damage caused by improper use or handling (e.g. impact, shock, fall).
3. Damage caused by noncompliance with the prescribed operating instructions and the specifications contained in the data sheet.

In the case of a justified warranty claim, Traco Electronic GmbH will cover — at its own discretion — either a repair of faulty parts or a product replacement.

If a repair cannot be performed and an identical product is no longer available from the product range in order to provide a replacement, you will receive a replacement product that is as equal in value as possible.

A refund of the purchase price is not possible as part of a warranty claim.

Furthermore, this warranty does not allow claims for compensation.

To make a warranty claim, please contact the supplier from which you purchased the product and provide the faulty product along with the proof of purchase.

This warranty is valid worldwide.

Your legal rights, in particular your warranty rights, remain unaffected and are not limited by this warranty.

Traco Electronic GmbH accepts no liability for the loss of products during transportation.

Carriage forward/unfranked or any cash-on-delivery shipments will not be accepted. Please package the item carefully and send it — paid for/franked by you — as an insured package.

For any queries, please contact Conrad Electronic SE in the first instance.

Telephone number for private customers: +49 (0) 9604/408787

Telephone number for business customers: +49 (0) 9604/408988

Postal address: Conrad Servicecenter
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