

# Parts and Accessories Guide

Office and Customer Service Centres

2015 Edition 1



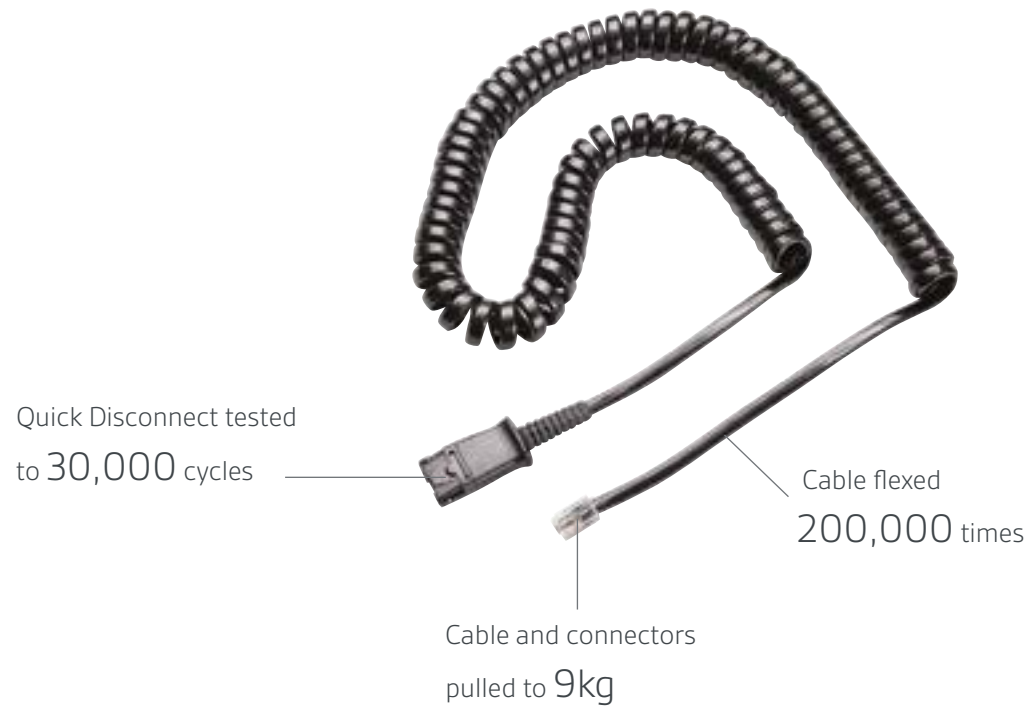
# OUR QUALITY ASSURANCE

Plantronics manufactures a range of spares and accessories to ensure users get the optimal performance from their headset solutions. When consumables items are replaced, it is recommended that Plantronics genuine parts are used.

All Plantronics spares and accessories are tested to the same rigorous standards as our headsets. This ensures a prolonged product life and better user experience. This is especially important for headset bottom cables since they contribute significantly to the longevity and reliability of your headset solution's overall performance.

Through rigorous design and exhaustive quality testing with the assumption of 8 hours a day, 7 days a week use over many years, Plantronics' cables offer unrivalled reliability.

Example of some of the reliability tests performed on a Plantronics U10 cable;



DON'T COMPROMISE ON THE PERFORMANCE OF YOUR AUDIO SOLUTION – INSIST ON PLANTRONICS.



## 4-9

UNIFIED COMMUNICATIONS HEADSETS: WIRELESS



## 10

UNIFIED COMMUNICATIONS HEADSETS: CORDED



## 11

USB HANDSET & SPEAKERPHONES



## 12-17

DECT WIRELESS OFFICE HEADSET SYSTEMS



## 18-24

CORDED OFFICE HEADSETS



## 25-26

AUDIO PROCESSORS & ADAPTERS



## 27

SMALL / HOME OFFICE HEADSET SYSTEMS



## 28

CABLES & CONNECTORS

### Unified Communication Headsets

#### Wireless

|  |    |
|--|----|
| SAVI 700 SERIES .....  | 04 |
| SAVI 400 SERIES .....  | 06 |
| SAVI GO .....  | 07 |
| VOYAGER PRO UC / VOYAGER LEGEND UC / VOYAGER LEGEND CS ..... | 08 |
| VOYAGER EDGE UC .....  | 09 |

#### USB Corded

|                        |    |
|------------------------|----|
| BLACKWIRE SERIES ..... | 10 |
|------------------------|----|

#### USB Handset and Speakerphones

|                      |    |
|----------------------|----|
| CALISTO SERIES ..... | 11 |
|----------------------|----|

#### DECT Wireless Office Headset Systems

|                          |    |
|--------------------------|----|
| CS500 SERIES .....       | 12 |
| CS60 / CS60X / C65 ..... | 14 |
| CS70N .....              | 15 |
| SUPRAPLUS WIRELESS ..... | 16 |
| VOYAGER 510 SYSTEM ..... | 17 |

#### Corded Office Headsets

|                            |    |
|----------------------------|----|
| ENCOREPRO 700 SERIES ..... | 18 |
| ENCOREPRO 500 SERIES ..... | 19 |
| SUPRAPLUS RANGE .....      | 20 |
| ENTERA .....               | 21 |
| DUOPRO .....               | 22 |
| TRISTAR .....              | 23 |
| DUOSET .....               | 24 |

#### Audio Processors and Adapters

|                               |    |
|-------------------------------|----|
| VISTAPLUS DM15E / AP15 / IP40 | 25 |
| VISTA M12 / M22 / MX10 .....  |    |
| MDA200 .....                  | 26 |

#### Small / Home Office Headset Systems

|                 |    |
|-----------------|----|
| S12 / T10 ..... | 27 |
|-----------------|----|

|                             |    |
|-----------------------------|----|
| Cables and Connectors ..... | 28 |
|-----------------------------|----|



|              |                       |               |
|--------------|-----------------------|---------------|
| 83323-12<br> | 83322-12<br>          | 82905-22<br>  |
| 83356-02<br> | 80287-01<br>          | 60961-35<br>  |
| 84609-01<br> | 38338-25 (Qty 25)<br> | 202599-03<br> |
| 81423-01<br> | 86005-01<br>          | 84602-01<br>  |
| 84598-01<br> | 84604-01<br>          | 84605-01<br>  |
| 84599-01<br> | 83769-11<br>          | 83776-11<br>  |
| 84598-01<br> | 88940-01<br>          | 39954-01<br>  |
| 84599-01<br> | 88941-01<br>          | 87229-01<br>  |
| 84599-01<br> | 88941-01<br>          | 81426-01<br>  |
| 84599-01<br> | 88941-01<br>          | 61578-01<br>  |
| 84599-01<br> | 88941-01<br>          | 39569-01<br>  |
| 84599-01<br> | 88941-01<br>          | 86009-01<br>  |

**Spares and Replacement Parts**

| PART NO.  | DESCRIPTION   |
|-----------|---|
| 83323-12  | Spare Headset (W710)  |
| 83322-12  | Spare Headset (W720)  |
| 82905-22  | Spare Headset (W730)  |
| 83356-02  | Spare Headset (W740), including Cradle, Headband and Fit Kit        |
| 80287-01  | Spare, OLI, Straight Plug   |
| 60961-35  | HL10 Lifter, Straight Plug  |
| 84609-01  | Spare, Charge Base, 5 Unit, Savi (UK / EURO Power Adapter included) |
| 38338-25  | Ear Cushions, Leatherette (Qty 25, W710,720)                        |
| 202599-03 | Headset Battery (with Removal Tool, W710, W720)                     |
| 81423-01  | Spare Universal AC Power Adapter                                    |
| 86005-01  | Single Unit, Charge Base, 1 Unit                                    |
| 84602-01  | USB Charger (W740)  |
| 84598-01  | Spare Battery (W740)  |
| 84604-01  | Spare Fit Kit, Earloops / Earbuds (W740)                            |
| 84605-01  | Spare Headband Over-The-Head (W740)                                 |
| 84599-01  | Charging Cradle (W740)  |
| 83769-11  | Charging Cradle (W730)*   |
| 83776-11  | Charging Cradle (W710 / W720)                                       |
| 88940-01  | Spare Ear Tip, Small (Qty 25, W740) (not shown)                     |
| 88941-01  | Spare Ear Tip, Medium (Qty 25, W740) (not shown)                    |
| 39954-01  | T-piece Adapter (Training Lead for Wireless Systems) (not shown)    |
| 87229-01  | Spare Leatherette Ear Cushions (Qty 2, W740) (not shown)            |
| 81426-01  | Savi Convertible Comfort Kit (not shown)                            |
| 61578-01  | HL10 Adhesive Mounting Tape (not shown)                             |
| 39569-01  | Aastra Office 25, 35, 45 HL10 Adapter (not shown)                   |
| 86009-01  | Spare Telephone Interface Cable (not shown)                         |

\*Includes cradles for old and new W730 headsets (non-magnetic/SMIF and magnetic)

|              |              |              |
|--------------|--------------|--------------|
| 84601-01<br> | 84603-01<br> | 86658-01<br> |
|--------------|--------------|--------------|

**Spares and Replacement Parts**

| PART NO. | DESCRIPTION   |
|----------|---|
| 84601-01 | Deluxe Charging Cradle and Battery (W740/745)         |
| 84603-01 | USB Deluxe Charger and Spare Battery (W740)           |
| 86658-01 | Savi 740 USB Charging Cable                           |
| 88940-01 | Savi 740 Spare Ear Tip, Small, 25 Pieces (not shown)  |
| 88941-01 | Savi 740 Spare Ear Tip, Medium, 25 Pieces (not shown) |

|               |              |              |
|---------------|--------------|--------------|
| 38908-11<br>  | 38350-12<br> | 87317-01<br> |
| 201081-01<br> | 89280-11<br> | 38439-11<br> |
| 37818-11<br>  | 37820-11<br> | 83018-11<br> |
| 38734-11<br>  | 38633-11<br> |              |

**EHS**

| PART NO.  | DESCRIPTION                           |
|-----------|---------------------------------------|
| 38908-11  | <b>APA-23</b> Alcatel                 |
| 38734-11  | <b>APV-63</b> Avaya                   |
| 38633-11  | <b>APV-66</b> Avaya (EU-24 Interface) |
| 37820-11  | <b>APT-31</b> Avaya / Tenovis         |
| 83018-11  | <b>APU-71</b> Cisco / Nortel USB      |
| 38350-12  | <b>APC-42</b> Cisco                   |
| 87317-01  | <b>APC-45</b> Cisco                   |
| 201081-01 | <b>APC-82</b> Cisco                   |
| 89280-11  | <b>APN-91</b> NEC EHS                 |
| 38439-11  | <b>APP-51</b> Polycom                 |
| 37818-11  | <b>APS-11</b> Siemens / Funkwerk      |

To download the latest software please click on the following link: [plantronics.com/software](http://plantronics.com/software)





W410



W420



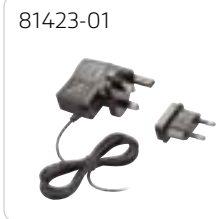
W430



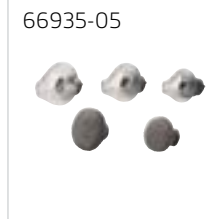
W440/445



Savi Go



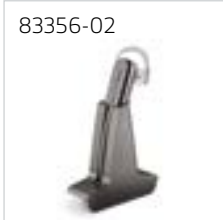
81423-01



66935-05



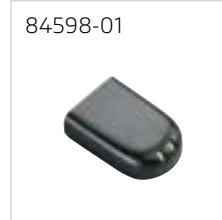
83550-02  
83876-02



83356-02



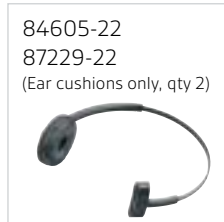
84602-01



84598-01



84604-01



84605-22  
87229-22  
(Ear cushions only, qty 2)



84606-01



84599-01



83769-11



83776-11



84601-01



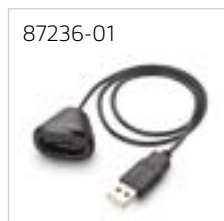
84603-01



86006-01



86005-01



87236-01

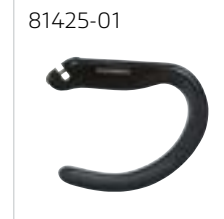


202599-03

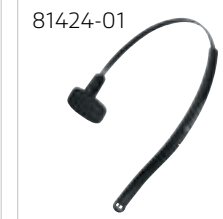
**Spares and Replacement Parts**

| PART NO.  | DESCRIPTION   |
|-----------|---|
| 81423-01  | Spare Universal AC Power Adapter                          |
| 66935-05  | Replacement Ear Tips (W430) (5, 3 with Gel Tips)          |
| 83550-02  | D100 UC   |
| 83876-02  | D100 MOC  |
| 83356-02  | Spare Headset (W440) including Cradle, Headband & Fit Kit |
| 84602-01  | USB Charger (W440)  |
| 84598-01  | Spare Battery (W440)                                      |
| 84604-01  | Spare Fit Kit, Earloops / Earbuds (W440)                  |
| 84605-22  | Spare Headband Over-The-Head (W440)                       |
| 84606-01  | Spare Headband Behind-The-Head (W440/445)                 |
| 84599-01  | Charging Cradle (W440)                                    |
| 83769-11  | Charging Cradle (W430)**                                  |
| 83776-11  | Charging Cradle (W410 / W420)                             |
| 84601-01  | Deluxe Charging Cradle and Battery (W440/445)             |
| 84603-01  | USB Deluxe Charger and Spare Battery (W440)               |
| 86006-01  | Hard Portable Carry Case (W440)                           |
| 86005-01  | Charging Base with AC Charger UK / Euro                   |
| 87236-01  | Magnetic Charging USB Cable (W430)                        |
| 202599-03 | Headset Battery (with Removal Tool, W710, W720)           |
| 87229-22  | Spare Leatherette Ear Cushions (Qty 2, W440) (not shown)  |
| 88940-01  | Spare Ear Tip, Small, (Qty 25, W440) (not shown)          |
| 88941-01  | Spare Ear Tip, Medium, (Qty 25, W440) (not shown)         |

\*Newer W430 headsets feature magnetic docking. See image for reference.  
\*\*Includes cradles for old and new W430 headsets (non-magnetic/SMIF and magnetic).



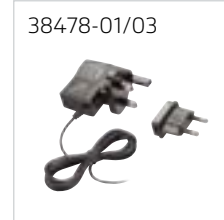
81425-01



81424-01



81423-01



38478-01/03



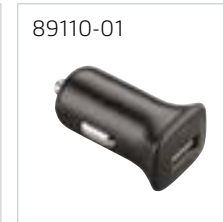
69520-05



84013-01 (UC)  
84014-01 (MOC)



85117-01 (MOC/Lync)  
85117-02 (UC)



89110-01



89037-01/-02



89037-03



89035-01

**Spares and Replacement Parts**

| PART NO.    | DESCRIPTION  |
|-------------|--|
| 81425-01    | Spare, Earloop   |
| 81424-01    | Spare, Headband  |
| 81423-01    | Spare Universal AC Power Adapter, (Savi Go Convertible only) |
| 38478-01/03 | Spare AC Adapter, Universal Micro USB                        |
| 69520-05    | Car Charger  |
| 84013-01    | Spare, BUA-200, UC   |
| 84014-01    | Spare, BUA-200, MOC  |
| 85117-02    | Spare, BT300 Bluetooth USB Adapter, UC                       |
| 85117-01    | Spare, BT300 Bluetooth USB Adapter, MOC                      |
| 89110-01    | Spare, Vehicle Charging Adapter, Male USB Black              |
| 89037-01    | Spare, Eartip Kit, Small and Foam Covers, UC/Mobile          |
| 89037-02    | Spare, Eartip kit, Medium and Foam Covers, UC/Mobile         |
| 89037-03    | Spare, Eartip Kit, Large, UC/Mobile                          |
| 89035-01    | Spare, AC Wall Charger                                       |
| 81409-01    | Single Unit, Charge Base, 1 Unit, Savi (not shown)           |
| 69519-05    | USB Charger (not shown)                                      |
| 74403-01    | USB Extension Cable 1 metre (not shown)                      |



**Spare and Replacement Parts**

| PART NO.    | DESCRIPTION  |
|-------------|--|
| 38478-01/03 | Spare AC Adapter, Universal Micro USB                        |
| 81293-01    | Carrying Pouch (Voyager PRO UC only)                         |
| 81291-01    | Spare VPC and Micro USB (Voyager PRO UC only)                |
| 76016-01    | Spare Micro USB – USB Cable Charger (Voyager PRO UC only)    |
| 70904-01    | Hard Carry Case  |
| 84013-01    | Spare, BUA-200, UC   |
| 84014-01    | Spare, BUA-200, MOC  |
| 85117-02    | Spare, BT300 Bluetooth USB Adapter, UC                       |
| 85117-01    | Spare, BT300 Bluetooth USB Adapter, MOC                      |
| 89032-01    | Spare, Magnetic USB Charging Cable                           |
| 89110-01    | Spare, Vehicle Charging Adapter, Male USB Black              |
| 89037-01    | Spare, Eartip Kit, Small and Foam Covers, UC/Mobile          |
| 89037-02    | Spare, Eartip kit, Medium and Foam Covers, UC/Mobile         |
| 89037-03    | Spare, Eartip Kit, Large, UC/Mobile                          |
| 89031-01    | Spare, Desktop Charging Stand, UC/Mobile                     |
| 89036-01    | Spare, Charging Case and Micro USB Cable, UC/Mobile          |
| 89033-01    | Spare, Micro USB Cable and Charging Adapter, UC/Mobile       |
| 89035-01    | Spare, AC Wall Charger                                       |
| 81409-01    | Single Unit, Charge Base, 1 Unit, Savi (not shown)           |
| 81292-01    | Spare, Small, 3-pack, Eartips, (Voyager PRO UC) (not shown)  |
| 81292-02    | Spare, Medium, 3-pack, Eartips, (Voyager PRO UC) (not shown) |
| 81292-03    | Spare, Large, 3-pack, Eartips, (Voyager PRO UC) (not shown)  |
| 74403-01    | USB Extension Cable 1 metre (not shown)                      |

For Voyager Legend CS EHS parts see CS500 page 13.



**Spare and Replacement Parts**

| PART NO.  | DESCRIPTION  |
|-----------|--|
| 85117-02  | Spare, BT300 Bluetooth USB Adapter, UC             |
| 85117-01  | Spare, BT300 Bluetooth USB Adapter, MOC            |
| 89110-01  | Spare, Vehicle Charging Adapter, Male USB Black    |
| 89035-01  | Spare, AC/DC Adapter, Universal, 5V 600MA, UL/Euro |
| 201955-01 | Spare, Earbud and Earloop, Small, 3 Pack           |
| 201955-02 | Spare, Earbud and Earloop, Medium, 3 Pack          |
| 201955-03 | Spare, Earbud and Earloop, Large, 3 Pack           |
| 79393-02  | Spare, USB Lanyard                                 |
| 76016-01  | Spare, USB Charger, Micro USB                      |

# BLACKWIRE SERIES



## Spares and Replacement Parts

| PART NO.  | DESCRIPTION  |
|-----------|--|
| 83421-01  | Ear Cushions Velvet (Qty 2, Blackwire 200 series)                  |
| 88225-01  | Ear Cushions Foam (Qty 2, Blackwire 300 series)                    |
| 83422-01  | Ear Cushions Leatherette (Qty 2, Blackwire 420)                    |
| 83296-01  | Travel Pouch (Qty 1, Blackwire 420)                                |
| 38300-25  | Ear Cushions Foam (Qty 25, Blackwire 600 series)                   |
| 38065-25  | Ear Cushions Leatherette (Qty 25, Blackwire 600 series)            |
| 85298-01  | Hard Travel Case (Blackwire 200 / 300 / 500 / 600 / 700)           |
| 85694-01  | Neckband, 2 Links and Carry Case (C435)                            |
| 85692-01  | Ear Loop and Ear Gel Kit (C435)                                    |
| 85696-01  | Stereo Speaker with Y Connector (C435)                             |
| 89106-01  | Cable USB to Micro USB (Qty 1), Blackwire 700 series (not shown)   |
| 89107-01  | Ear Cushions Leatherette (Qty 2, Blackwire 500 and 700 series)     |
| 89108-01  | Ear Cushions Foam (Qty 2, Blackwire 500 and 700 series)            |
| 89109-01  | Hard Carrying Case (Qty 1, Blackwire 700 series)                   |
| 89862-01  | Ear Cushions Leatherette (Qty 2, Blackwire 300 series) (not shown) |
| 200070-01 | Soft Carrying Case (Blackwire 500)                                 |

# CALISTO SERIES



## Spares and Replacement Parts

| PART NO.  | DESCRIPTION  |
|-----------|--|
| 84160-01  | PA50, Wireless Mic (Calisto 820 / 830)                     |
| 84101-01  | Carrying Case (Calisto 820 / 830)                          |
| 84103-01  | Micro USB Headset Charger Cable (Calisto 820 / 830)        |
| 28959-01  | Cable Accessory, Stereo Adapter Spare                      |
| 77052-01  | Spare, USB Cable (Calisto 820 / 825 / 830 / PRO Series)    |
| 84104-01  | Spare, AC Adapter, Straight Plug (Calisto 820 / 825 / 830) |
| 77051-01  | Spare, Cable, Inline Telephone (Calisto 830 / PRO Series)  |
| 89258-01  | Spare, Carrying Case (Calisto 610 / 620)                   |
| 89034-02  | Spare, AC Adaptor (Calisto 620)                            |
| 89269-01  | Spare, USB Charging Cable Calisto 610 / 620)               |
| 201263-01 | Spare, Security Lock (Calisto 620)                         |
| 89305-01  | Spare, Battery Pack, 930mAh (Calisto 620) (not shown)      |
| 89259-01  | Spare, Bluetooth Adaptor BT300-M (Calisto 620) (not shown) |
| 89259-02  | Spare, Bluetooth Adaptor BT300 (Calisto 620) (not shown)   |
| 70904-01  | Travel Case P420   |
| 89339.000 | P240 Desk Stand  |
| 89302-01  | USB to Micro USB Charging Cable (Calisto 620) (not shown)  |

UNIFIED COMMUNICATIONS HEADSETS: CORDED

USB HANDSET & SPEAKERPHONES





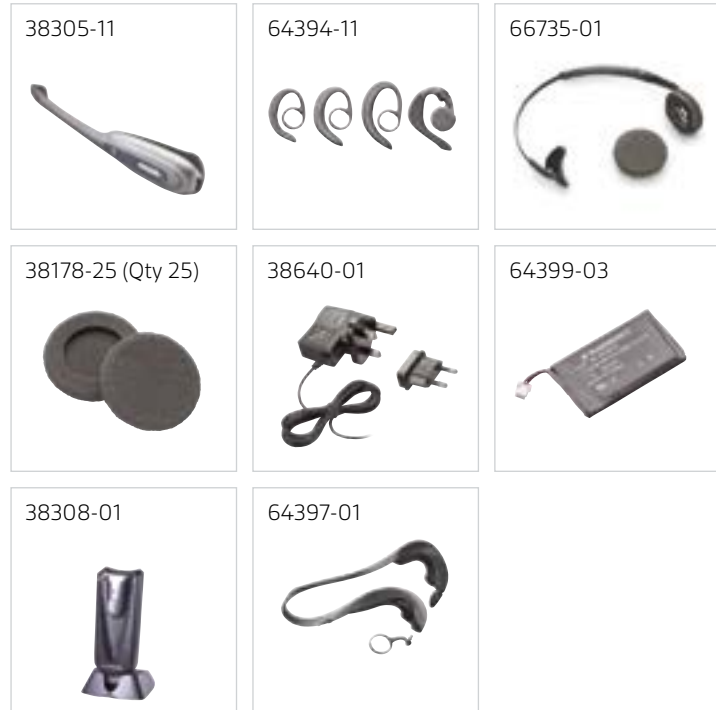
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|--|-----------------------|--------------|
| 83323-12<br>   | 83322-12<br>          | 86179-02<br> |
| 86180-01<br>   | 202599-03<br>         | 84604-01<br> |
| 84605-01<br>87229-01<br>(Ear cushions only, qty 2)<br> | 84606-01<br>          | 39954-01<br> |
| 81423-01<br>   | 38338-25 (Qty 25)<br> | 80287-01<br> |
| 60961-35<br>   | 66935-05<br>          |              |

**Spares and Replacement Parts**

| PART NO.  | DESCRIPTION  |
|-----------|--|
| 83322-12  | Spare (CS520)  |
| 86179-02  | Spare (CS540)  |
| 86180-01  | Spare Battery (CS540)  |
| 202599-03 | Headset Battery (with Removal Tool, CS510 / CS520)           |
| 84604-01  | Spare Fit Kit, Earloops / Earbuds (CS540)                    |
| 84605-01  | Spare Headband Over-The-Head (CS540)                         |
| 87229-01  | Spare Leatherette Ear Cushions (Qty 2, W440)                 |
| 84606-01  | Spare Headband Behind-The-Head (CS540)                       |
| 39954-01  | T-piece Adapter (Training Lead for Wireless Systems)         |
| 81423-01  | Spare Universal AC Power Adapter (CS500)                     |
| 38338-25  | Ear Cushions, Leatherette (Qty 25, CS510 / CS520)            |
| 80287-01  | Spare, OLI, Straight Plug                                    |
| 60961-35  | HL10 Lifter, Straight Plug                                   |
| 66935-05  | Replacement Ear Tips (CS530) (5,3 with Gel Tips)             |
| 88940-01  | Spare Ear Tip, Small (Qty 25, CS540) (not shown)             |
| 88941-01  | Spare Ear Tip, Medium (Qty 25, CS540) (not shown)            |
| 86009-01  | Spare Telephone Interface Cable (Savi and CS500) (not shown) |

|               |              |              |
|---------------|--------------|--------------|
| 38908-11<br>  | 38350-12<br> | 87317-01<br> |
| 201081-01<br> | 89280-11<br> | 38439-11<br> |
| 37818-11<br>  | 37820-11<br> | 83018-11<br> |
| 38734-11<br>  | 38633-11<br> |              |

| EHS       |                                       |
|-----------|---------------------------------------|
| PART NO.  | DESCRIPTION                           |
| 38908-11  | <b>APA-23</b> Alcatel                 |
| 38350-12  | <b>APC-42</b> Cisco                   |
| 87317-01  | <b>APC-45</b> Cisco                   |
| 201081-01 | <b>APC-82</b> Cisco                   |
| 89280-11  | <b>APN-91</b> NEC EHS                 |
| 38439-11  | <b>APP-51</b> Polycom                 |
| 37818-11  | <b>APS-11</b> Siemens / Funkwerk      |
| 37820-11  | <b>APT-31</b> Avaya / Tenovis         |
| 83018-11  | <b>APU-71</b> Cisco / Nortel USB      |
| 38734-11  | <b>APV-63</b> Avaya                   |
| 38633-11  | <b>APV-66</b> Avaya (EU-24 Interface) |



**Spares and Replacement Parts**

| PART NO. | DESCRIPTION                                |
|----------|--|
| 38305-11 | CS60 Spare Headset                         |
| 64394-11 | Ear Loops (set of 4)                       |
| 66735-01 | Uniband Headband                           |
| 38178-25 | Ear Cushions, Foam (Qty 25)                |
| 38640-01 | Spare Universal AC Power Adapter (not C65) |
| 64399-03 | Headset Battery                            |
| 38308-01 | UK / EURO Spare Charging Unit              |
| 64397-01 | Behind-The-Head Neckband                   |



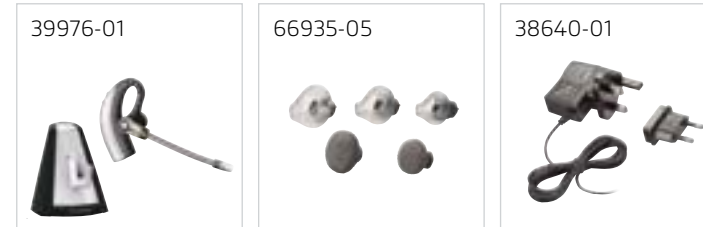
**Accessories**

| PART NO. | DESCRIPTION  |
|----------|--|
| 65116-01 | On-Line Indicator Light                              |
| 36390-14 | HL10 Handset Lifter                                  |
| 39954-01 | T-piece Adapter (Training Lead for Wireless Systems) |
| 61578-01 | HL10 Adhesive Mounting Tape (not shown)              |
| 39569-01 | Aastra Office 25, 35, 45 HL10 Adapter (not shown)    |



**EHS**

| PART NO. | DESCRIPTION   |
|----------|---|
| 38347-01 | <b>APS-1</b> Siemens, Funkwerk, Auerswald, Agfeo, Aastra, Aastra DeTeWe, T Systems, Tipel |
| 38348-01 | <b>APA-2</b> Alcatel Lucent (CS60X only)  |
| 38349-01 | <b>APT-3</b> Tenovis  |
| 37978-01 | <b>APC-4</b> Cisco  |
| 38438-01 | <b>APP-5</b> Polycom  |
| 83017-01 | <b>APV-7</b> Cisco / Nortel USB   |
| 83681-01 | <b>APV-6A</b> Avaya (not shown)   |
| 83682-01 | <b>APV-6B</b> Avaya (not shown)   |



**Spares and Replacement Parts**

| PART NO. | DESCRIPTION                               |
|----------|---|
| 39976-01 | CS70N Additional Headset & Charger        |
| 66935-05 | Replacement Ear Tips (5, 3 with Gel Tips) |
| 38640-01 | Spare Universal AC Power Adapter          |



**Accessories**

| PART NO. | DESCRIPTION  |
|----------|--|
| 65116-01 | On-Line Indicator Light                              |
| 36390-14 | HL10 Handset Lifter                                  |
| 39954-01 | T-piece Adapter (Training Lead for Wireless Systems) |
| 61578-01 | HL10 Adhesive Mounting Tape (not shown)              |
| 39569-01 | Aastra Office 25, 35, 45 HL10 Adapter (not shown)    |



**EHS**

| PART NO. | DESCRIPTION   |
|----------|---|
| 38347-01 | <b>APS-1</b> Siemens, Funkwerk, Auerswald, Agfeo, Aastra, Aastra DeTeWe, T Systems, Tipel |
| 38349-01 | <b>APT-3</b> Tenovis  |
| 37978-01 | <b>APC-4</b> Cisco  |
| 38438-01 | <b>APP-5</b> Polycom  |
| 83017-01 | <b>APV-7</b> Cisco / Nortel USB   |
| 83681-01 | <b>APV-6A</b> Avaya (not shown)   |
| 83682-01 | <b>APV-6B</b> Avaya (not shown)   |







|                       |              |                       |
|-----------------------|--------------|-----------------------|
| 39988-01<br>          | 38337-01<br> | 38339-25 (Qty 25)<br> |
| 38338-25 (Qty 25)<br> | 64399-03<br> | 38640-01<br>          |

**Spares and Replacement Parts**

| PART NO. | DESCRIPTION  |
|----------|--|
| 39988-01 | <b>UK / EURO</b> CS351N Spare Headset plus Charger |
| 38337-01 | <b>UK / EURO</b> CS361N Spare Headset              |
| 38339-25 | Ear Cushions, Foam (Qty 25)                        |
| 38338-25 | Ear Cushions, Leatherette (Qty 25)                 |
| 64399-03 | Headset Battery (with Removal Tool)                |
| 38640-01 | Spare Universal AC Power Adapter                   |

|              |              |              |
|--------------|--------------|--------------|
| 65116-02<br> | 36390-14<br> | 39954-01<br> |
|--------------|--------------|--------------|

**Accessories**

| PART NO. | DESCRIPTION  |
|----------|--|
| 65116-01 | On-Line Indicator Light                              |
| 36390-14 | HL10 Handset Lifter                                  |
| 39954-01 | T-piece Adapter (Training Lead for Wireless Systems) |
| 61578-01 | HL10 Adhesive Mounting Tape (not shown)              |
| 39569-01 | Aastra Office 25, 35, 45 HL10 Adapter (not shown)    |

|              |              |              |
|--------------|--------------|--------------|
| 38347-01<br> | 38349-01<br> | 37978-01<br> |
| 38438-01<br> | 83017-01<br> |              |

**EHS**

| PART NO. | DESCRIPTION   |
|----------|---|
| 38347-01 | <b>APS-1</b> Siemens, Funkwerk, Auerswald, Agfeo, Aastra, Aastra DeTeWe, T Systems, Tipel |
| 38349-01 | <b>APT-3</b> Tenovis  |
| 37978-01 | <b>APC-4</b> Cisco  |
| 38438-01 | <b>APP-5</b> Polycom  |
| 83017-01 | <b>APV-7</b> Cisco / Nortel USB   |
| 83681-01 | <b>APV-6A</b> Avaya (not shown)   |
| 83682-01 | <b>APV-6B</b> Avaya (not shown)   |

|              |              |              |
|--------------|--------------|--------------|
| 69652-05<br> | 38640-01<br> | 69520-05<br> |
|--------------|--------------|--------------|

**Spares and Replacement Parts**

| PART NO. | DESCRIPTION                               |
|----------|---|
| 69652-05 | Replacement Ear Tips (5, 3 with Gel Tips) |
| 38640-01 | Spare Universal AC Power Adapter          |
| 69520-05 | Car Charger (headset only)                |
| 69519-05 | USB Charger (not shown)                   |

|              |              |              |
|--------------|--------------|--------------|
| 65116-02<br> | 38395-01<br> | 36390-14<br> |
|--------------|--------------|--------------|

**Accessories**

| PART NO. | DESCRIPTION  |
|----------|--|
| 65116-01 | On-Line Indicator Light                              |
| 38395-01 | BUA-100 Bluetooth USB Adapter                        |
| 36390-14 | HL10 Handset Lifter                                  |
| 39954-01 | T-piece Adapter (Training Lead for Wireless Systems) |
| 61578-01 | HL10 Adhesive Mounting Tape (not shown)              |
| 39569-01 | Aastra Office 25, 35, 45 HL10 Adapter (not shown)    |
| 74403-01 | USB ext Cable 1 metre (not shown)                    |

|              |
|--------------|
| 39954-01<br> |
|--------------|

|              |              |              |
|--------------|--------------|--------------|
| 38347-01<br> | 38349-01<br> | 37978-01<br> |
|--------------|--------------|--------------|

**EHS**

| PART NO. | DESCRIPTION   |
|----------|---|
| 38347-01 | <b>APS-1</b> Siemens, Funkwerk, Auerswald, Agfeo, Aastra, Aastra DeTeWe, T Systems, Tipel |
| 38349-01 | <b>APT-3</b> Tenovis  |
| 37978-01 | <b>APC-4</b> Cisco  |
| 38438-01 | <b>APP-5</b> Polycom  |
| 83017-01 | <b>APV-7</b> Cisco / Nortel USB   |
| 83681-01 | <b>APV-6A</b> Avaya (not shown)   |
| 83682-01 | <b>APV-6B</b> Avaya (not shown)   |

|              |              |
|--------------|--------------|
| 38438-01<br> | 83017-01<br> |
|--------------|--------------|

# ENCOREPRO 700 SERIES



710  
Monaural / Noise-cancelling



720  
Binaural / Noise-cancelling

80355-25 (Qty 25)



80354-25 (Qty 25)



### Spares and Replacement Parts

| PART NO. | DESCRIPTION   |
|----------|---|
| 80355-25 | Spare, Cushion, Leatherette, EncorePro 710/720 (Qty 25) |
| 80354-25 | Spare, Cushion, Foam, EncorePro 710/720 (Qty 25)        |

27708-01



4 pin QD only

38082-10 (Qty 10)



4 pin QD only

38051-03



4 pin QD only

### Accessories

| PART NO. | DESCRIPTION  |
|----------|--|
| 27708-01 | Mute Switch, QD In-Line, 4 pin QD only                             |
| 38082-10 | QD Cord Lock, 4 pin QD only  |
| 38051-03 | Cable, 10' Extension, QD-to-QD, Standard Weight                    |
| 27019-01 | Y-Adapter Trainer Cord, with Microphone Mute Switch, 4 pin QD only |
| 79694-01 | Spare Y Cable, Digital Tops 6 pin QD                               |
| 38733-01 | 6 pin – 4 pin Cable  |
| 86580-01 | AL10 Smart Limiter   |
| 38266-30 | Cleaning Cloth (Qty 30) (not shown)                                |

27019-01



4 pin QD only

79694-01



38733-01



86580-01



# ENCOREPRO 500 SERIES



510  
Monaural / Noise-cancelling



520  
Binaural / Noise-cancelling



530  
Monaural / Noise-cancelling



540  
Convertible

202118-10 (Qty 10)



88814-01



88815-01



### Spares and Replacement Parts

| PART NO.  | DESCRIPTION   |
|-----------|---|
| 202997-02 | Spare, EncorePro 510/520, Ear Cushion Kit (Qty 2) (not shown)               |
| 202997-25 | Spare, EncorePro 510/520, Ear Cushion Kit (Qty 25) (not shown)              |
| 202118-10 | Spare, EncorePro 510/520, Voice-Tube (Qty 10)                               |
| 202999-02 | Spare, EncorePro 510/520, Ear Cushion Leatherette Kit (Qty 2) (not shown)   |
| 202999-25 | Spare, EncorePro 510/520, Ear Cushion Kit, Leatherette (Qty 25) (not shown) |
| 203009-01 | Spare, EncorePro 510/520, Padded Headband (not shown)                       |
| 88814-01  | Spare, Earloop, 540   |
| 88815-01  | Spare, Behind-The-Neck Band, 540  |
| 88816-01  | Spare, Over-The-Head Band, 540  |
| 88817-01  | Spare, Ear Cushion, Foam, 540/530   |
| 88832-01  | Spare, Ear Cushion, Leatherette, Large, 540                                 |
| 88833-01  | Spare, Ear Cushion, Leatherette, Small, 540/530                             |

88816-01



88817-01

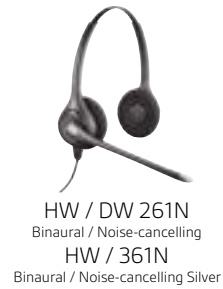
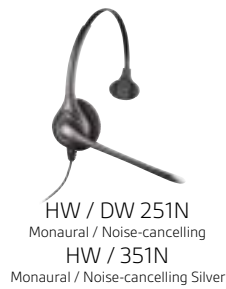


88832-01



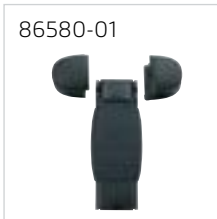
88833-01





**Spares and Replacement Parts**

| PART NO. | DESCRIPTION                            |
|----------|--|
| 38300-25 | Ear Cushions, Foam (Qty 25)            |
| 38310-25 | Ear Cushions, Leatherette (Qty 25)     |
| 29960-10 | Voice Tube, Clear (Qty 10)             |
| 38268-20 | Voice Tube, Outrageous Orange (Qty 10) |
| 38268-30 | Voice Tube, Passion Pink (Qty 10)      |
| 38268-40 | Voice Tube, Serene Green (Qty 10)      |
| 38268-50 | Voice Tube, Peaceful Purple (Qty 10)   |
| 38268-60 | Voice Tube, Cool Blue (Qty 10)         |
| 83195-01 | Supermuff Ear Cushions (Qty 2)         |



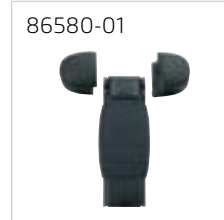
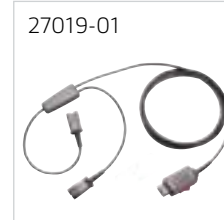
**Accessories**

| PART NO. | DESCRIPTION  |
|----------|--|
| 27708-01 | Mute Switch, QD In-Line, 4 pin QD only                         |
| 38082-10 | QD Cord Lock, 4 pin QD only                                    |
| 38051-03 | Cable, 10' Extension, QD-to-QD, Standard Weight, 4 pin QD only |
| 27019-01 | Y-Adapter Trainer Cord, with Microphone Mute Switch            |
| 79694-01 | Spare Y Cable, Digital Tops 6 pin QD                           |
| 38733-01 | 6 pin - 4 pin Cable  |
| 86580-01 | AL10 Smart Limiter   |
| 38266-30 | Cleaning Cloth (Qty 30) (not shown)                            |



**Spares and Replacement Parts**

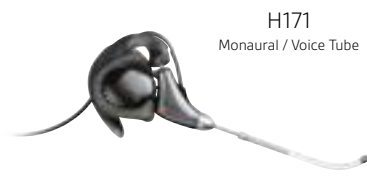
| PART NO. | DESCRIPTION                        |
|----------|------------------------------------|
| 38300-25 | Ear Cushions, Foam (Qty 25)        |
| 38065-25 | Ear Cushions, Leatherette (Qty 25) |



**Accessories**

| PART NO. | DESCRIPTION  |
|----------|--|
| 27708-01 | Mute Switch, QD In-Line, 4 pin QD only                         |
| 38082-10 | QD Cord Lock, 4 pin QD only                                    |
| 38051-03 | Cable, 10' Extension, QD-to-QD, Standard Weight, 4 pin QD only |
| 27019-01 | Y-Adapter Trainer Cord, with Microphone Mute Switch            |
| 86580-01 | AL10 Smart Limiter   |
| 38266-30 | Cleaning Cloth (Qty 30) (not shown)                            |





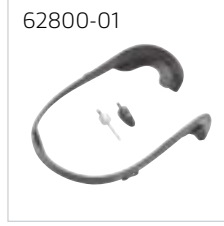
H171  
Monaural / Voice Tube



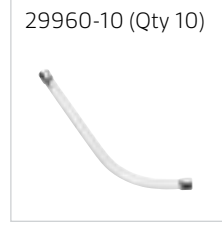
H171N  
Monaural / Noise-cancelling



38242-25 (Qty 25)



62800-01



29960-10 (Qty 10)

**Spares and Replacement Parts**

| PART NO. | DESCRIPTION                            |
|----------|--|
| 38242-25 | Ear Cushion, Foam (Qty 25)             |
| 62800-01 | Behind-The-Head Neckband               |
| 29960-10 | Voice Tube, Clear (Qty 10)             |
| 38268-20 | Voice Tube, Outrageous Orange (Qty 10) |
| 38268-30 | Voice Tube, Passion Pink (Qty 10)      |
| 38268-40 | Voice Tube, Serene Green (Qty 10)      |
| 38268-50 | Voice Tube, Peaceful Purple (Qty 10)   |
| 38268-60 | Voice Tube, Cool Blue (Qty 10)         |



38268 (Qty 10)  
 -20 Outrageous Orange  
 -30 Passion Pink  
 -40 Serene Green  
 -50 Peaceful Purple  
 -60 Cool Blue



27708-01

4 pin QD only



38082-10 (Qty 10)

4 pin QD only



38051-03

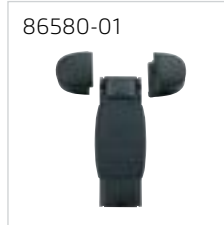
4 pin QD only

**Accessories**

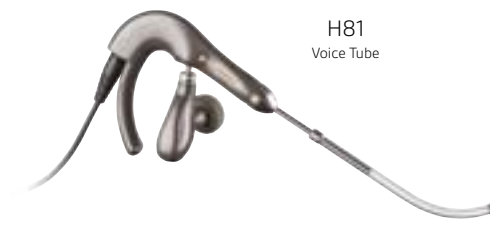
| PART NO. | DESCRIPTION  |
|----------|--|
| 27708-01 | Mute Switch, QD In-Line, 4 pin QD only                         |
| 38082-10 | QD Cord Lock, 4 pin QD only                                    |
| 38051-03 | Cable, 10' Extension, QD-to-QD, Standard Weight, 4 pin QD only |
| 27019-01 | Y-Adapter Trainer Cord, with Microphone Mute Switch            |
| 86580-01 | AL10 Smart Limiter   |
| 38266-30 | Cleaning Cloth (Qty 30) (not shown)                            |



27019-01



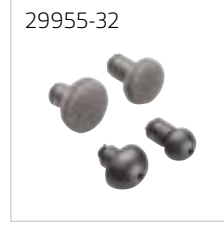
86580-01



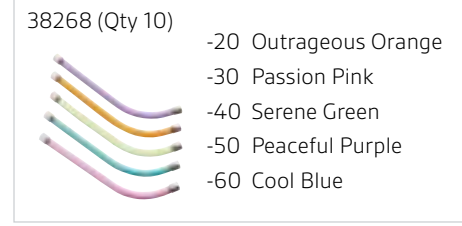
H81  
Voice Tube



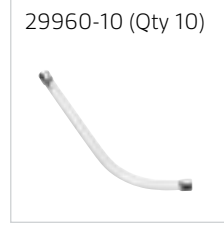
H81N  
Noise-cancelling



29955-32



38268 (Qty 10)  
 -20 Outrageous Orange  
 -30 Passion Pink  
 -40 Serene Green  
 -50 Peaceful Purple  
 -60 Cool Blue



29960-10 (Qty 10)

**Spares and Replacement Parts**

| PART NO. | DESCRIPTION  |
|----------|--|
| 29955-32 | Ear Tip Pack (contains 5 off of each ear tip – soft tip large/small and ear tip – bell tip – small/large with cushion) |
| 38268-20 | Voice Tube, Outrageous Orange (Qty 10)   |
| 38268-30 | Voice Tube, Passion Pink (Qty 10)  |
| 38268-40 | Voice Tube, Serene Green (Qty 10)  |
| 38268-50 | Voice Tube, Peaceful Purple (Qty 10)   |
| 38268-60 | Voice Tube, Cool Blue (Qty 10)   |
| 29960-10 | Voice Tube, Clear (Qty 10)   |



27708-01



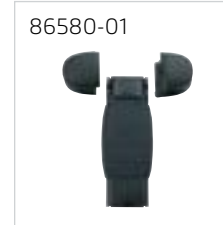
38082-10 (Qty 10)



38051-03



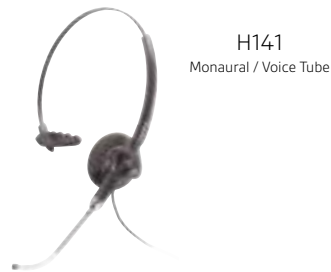
27019-01



86580-01

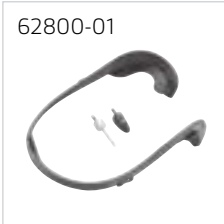
**Accessories**

| PART NO. | DESCRIPTION  |
|----------|--|
| 27708-01 | Mute Switch, QD In-Line, 4 pin QD only                         |
| 38082-10 | QD Cord Lock, 4 pin QD only                                    |
| 38051-03 | Cable, 10' Extension, QD-to-QD, Standard Weight, 4 pin QD only |
| 27019-01 | Y-Adapter Trainer Cord, with Microphone Mute Switch            |
| 86580-01 | AL10 Smart Limiter   |
| 38266-30 | Cleaning Cloth (Qty 30) (not shown)                            |



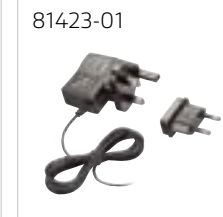
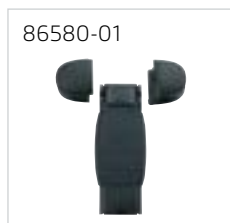
**Spares and Replacement Parts**

| PART NO. | DESCRIPTION  |
|----------|--|
| 38268-20 | Voice Tube, Outrageous Orange (Qty 10)                         |
| 38268-30 | Voice Tube, Passion Pink (Qty 10)                              |
| 38268-40 | Voice Tube, Serene Green (Qty 10)                              |
| 38268-50 | Voice Tube, Peaceful Purple (Qty 10)                           |
| 38268-60 | Voice Tube, Cool Blue (Qty 10)                                 |
| 29960-10 | Voice Tube, Clear (Qty 10)                                     |
| 38177-25 | Ear Cushion & Ring, Foam (Qty 25)                              |
| 38198-25 | Ear Cushion & Ring, Leatherette (Qty 25)                       |
| 38178-25 | Ear Cushions, Foam (Qty 25)                                    |
| 44026-03 | Ear Loop, Conformable includes Ear Loop Connector Ring (Qty 1) |
| 62800-01 | Behind-The-Head Neckband                                       |



**Accessories**

| PART NO. | DESCRIPTION   |
|----------|---|
| 27708-01 | Mute Switch, QD In-Line                             |
| 38082-10 | QD Cord Lock  |
| 38051-03 | Cable, 10' Extension, QD-to-QD, Standard Weight     |
| 27019-01 | Y-Adapter Trainer Cord, with Microphone Mute Switch |
| 86580-01 | AL10 Smart Limiter                                  |
| 38266-30 | Cleaning Cloth (Qty 30) (not shown)                 |

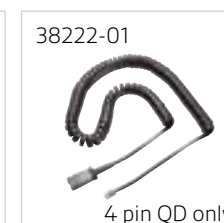
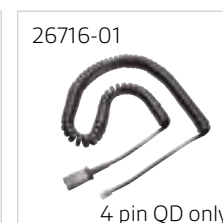


**Spares and Replacement Parts**

| PART NO. | DESCRIPTION   |
|----------|---|
| 71176-01 | UK / EURO AC Power Supply (M12 / M22 / MX10 / DM15E / AP15)                       |
| 81423-01 | UK / EURO AC Power Supply (IP40)  |
| 65218-01 | Spare, Cable, Straight, 12", Mod Plug (DM15E / AP15 Audio Processor to telephone) |

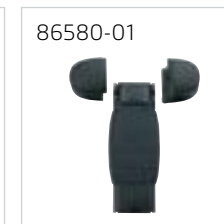
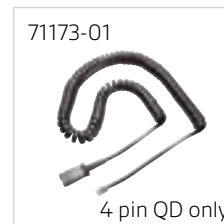
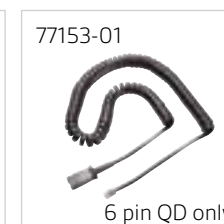
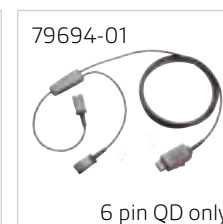
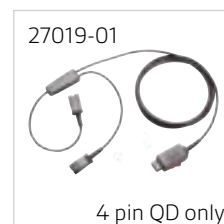
**Accessories**

| PART NO.                | DESCRIPTION   |
|-------------------------|---|
| <b>VISTA M12 / MX10</b> |   |
| 38082-10                | QD Cord Lock, 4 pin QD only (Qty 25)  |
| 26716-01                | Cable, Coil, QD-to-Modular Phone Jack, Standard, U10, 4 pin QD only                             |
| 38222-01                | Cable, Coil, QD-to-Modular Phone Jack, Lightweight, U10, 4 pin QD only                          |
| 27019-01                | Y-Adapter Trainer Cord, with Microphone Mute Switch and QD Clamp, 4 pin QD only                 |
| 45588-01                | Modlocs: Tethers Headset to Telephone, Headset to Amplifier, or Amplifier to Phone (25 per Bag) |
| 34286-03                | Bi-way II Switch  |

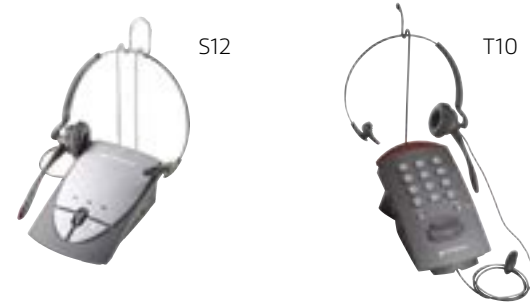


**VISTAPLUS DM15 / AP15**

|          |   |
|----------|---|
| 27019-01 | Y-Adapter Trainer Cord, with Microphone Mute Switch and QD Clamp, 4 pin QD only |
| 79694-01 | Spare Y Cable, Digital Tops, 6 pin QD only                                      |
| 77153-01 | Cable, Coil, QD-to-Modular, 6 pin QD only DM15 / AP15                           |
| 71173-01 | Cable, Coil, QD-to-Modular, 4 pin QD only DM15 / AP15                           |
| 38916-01 | DM15 Upgrade Cable  |
| 86580-01 | AL Smart Limiter  |
| 71530-01 | USB to DC Cable DM15 / AP15 (not shown)   |



MDA200



**Spares and Replacement Parts**

| PART NO. | DESCRIPTION                           |
|----------|---------------------------------------|
| 86007-01 | Telephone Interface Cable (not shown) |

**Accessories**

| PART NO. | DESCRIPTION                                  |
|----------|--|
| 74403-01 | USB Extension Cable 1 Metre (not shown)      |
| 80287-01 | On-Line Indicator, Straight Plug             |
| 86079-01 | AC Power Supply (Universal (UK / US / Euro)) |



**Spares and Replacement Parts**

| PART NO. | DESCRIPTION   |
|----------|---|
| 45647-04 | T10 Spare Headset   |
| 44026-03 | Ear Loop, Conformable includes Ear Loop Connector Ring                                |
| 38177-25 | Ear Cushion and Ring, Foam (Qty 25)   |
| 38198-25 | Ear Cushion and Ring, Leatherette (Qty 25)  |
| 81423-01 | <b>UK / EURO</b> AC Power Supply for S12 / T10  |
| 62800-01 | Behind-The-Head Neckband  |
| 65219-01 | S12 Spare Headset Duoset Firefly (no Headband, Ear Cushions or Ear Hooks) (not shown) |

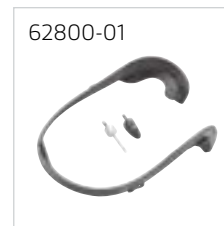


**Cables and Connectors for Remote Desk Phone Call Control**

| PART NO.  | DESCRIPTION                               |
|-----------|---|
| 38908-11  | <b>APA-23</b> Alcatel                     |
| 38350-11  | <b>APC-42</b> Cisco                       |
| 87317-01  | <b>APC-45</b> Cisco                       |
| 201081-01 | <b>APC-82</b> Cisco                       |
| 89280-11  | <b>APN-91</b> NEC EHS                     |
| 38439-11  | <b>APP-51</b> Polycom                     |
| 37818-11  | <b>APS-11</b> Siemens / Funkwerk          |
| 37820-11  | <b>APT-31</b> Avaya / Tenovis             |
| 83018-11  | <b>APU-71</b> Cisco / Nortel USB          |
| 38734-11  | <b>APV-63</b> Avaya                       |
| 38633-11  | <b>APV-66</b> Avaya (EU-24 Interface)     |
| 60961-35  | <b>HL10</b> Handset Lifter, Straight Plug |



To download the latest software please click on the following link: [plantronics.com/software](http://plantronics.com/software)





Q: WHAT CABLE DO I NEED?

A: GO TO: [PLANTRONICS.COM/COMPATIBILITY](http://PLANTRONICS.COM/COMPATIBILITY)



Generic drawing – different plug ends as per list

| PART NO. | DESCRIPTION                   |
|----------|-------------------------------|
| 33250-01 | A10-01 – S1 / A Cable         |
| 33305-02 | A10-11                        |
| 38691-01 | A10-11 QD – QD                |
| 35679-04 | CS Family Adaptor cable       |
| 38112-01 | E10-J                         |
| 38114-01 | E10-K                         |
| 33784-01 | E10-S1                        |
| 38220-01 | E10-S2                        |
| 49323-44 | HIC                           |
| 72442-41 | HIS                           |
| 38324-01 | IP-Touch Alcatel              |
| 39586-01 | PLT-GN QD                     |
| 38202-01 | Vista Stub 1m                 |
| 38335-01 | VistaPlus-Mitel Adapter       |
| 38378-01 | US Mod-3.5mm Alcatel          |
| 78333-01 | US Mod-2.5mm                  |
| 85638-03 | US Mod-US Mod Socket          |
| 85638-01 | US Mod-US Mod Socket          |
| 64279-02 | QD-2.5mm (Spectralink), SHORT |
| 70765-01 | QD-2.5mm, Coiled Cord, LONG   |

Spares and Replacement Parts

| PART NO. | DESCRIPTION   |
|----------|---|
| 65287-01 | QD-2.5mm 4 pole   |
| 38267-01 | QD-3.5mm, 15cm, SHORT   |
| 40845-01 | QD-3.5mm, 76cm, LONG  |
| 38099-01 | U10P-S  |
| 38340-01 | U10P-S19  |
| 38103-01 | U10-SE (IX399)  |
| 26716-01 | U10, Cable, Coil, QD-to-Modular Phone Jack (Audio Processor)      |
| 38222-01 | U10, Coil, QD-to-Modular Phone Jack Lightweight                   |
| 35066-01 | U10P, QD Shroud   |
| 27190-01 | U10P, Cable, Coil, QD-to-Modular Phone Jack (Polaris)             |
| 38232-01 | U10P, Cable, Coil, QD-to-Modular Phone Jack (Polaris) Lightweight |
| 32145-01 | U10P, Coiled Cord, QD-to-Modular Phone Jack (Polaris) (Long)      |
| 18709-01 | Modular-to-Plug-Prong Adapter (K Plug)                            |
| 28959-01 | Cable, QD to Dual 3.5mm plugs (Proshare Cable)                    |
| 63731-01 | Cable, RJ11 to Dual 3.5mm plugs                                   |
| 38886-01 | Savi Office EIO Cable Adapter                                     |
| 38776-01 | Spare, Cable Accessory, Savi Office to S2                         |
| 65581-01 | Spare DA60 In-Line Assembly                                       |



Generic drawing – different plug ends as per list



The MO300 cable connects your headset to your iPhone

Mobile Office Bottom Cables

| PART NO. | DESCRIPTION                 |
|----------|-----------------------------|
| 38540-01 | MO300-N4                    |
| 38541-01 | MO300-N5                    |
| 88729-01 | MO300-Stereo iPhone         |
| 38541-03 | MO300-iPhone and Blackberry |
| 78942-01 | MO300-SM2                   |

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