sygonix®

GB App Instruction Manual
SY-DB-400
Wi-Fi Doorbell with camera
Item No. 2226161

Contents

Troubleshooting

Introduction

The connected device works through a Wi-Fi network together with the "Smart Life - Smart Living" app. This mobile app allows you to control, manage, and receive alerts on devices connected to your network.

General Information

Important Information

⚠️ Observe information in a red frame to avoid harming yourself or others, and prevent product damage.

Give information in an orange frame special attention.

The blue frame provides tips on product use and features.

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Requirements

Security

It is strongly recommended that you set up your Wi-Fi Router/Wi-Fi Access Point (AP) to use the most secure encryption option it supports.

App to Device Connection

- To add a new device to the app, the mobile device that runs the app and the smart device must be connected to the same Wi-Fi network.
- You can control the smart device through the app via Wi-Fi or using mobile device data.

Mobile App

Getting Started

First time users should follow these steps:
1. [Download and Install the App](#).
2. [Create a User Account](#).
3. [Log In](#).
4. [Add Device](#).

Download and Install the App

App Installation

Apps are available for Android and iOS mobile devices.

Visit the respective app store and search for "Smart Life - Smart Living", or scan the QR code shown here.

Make sure your mobile device satisfies the minimum requirements as outlined on the app store download page.

User Account

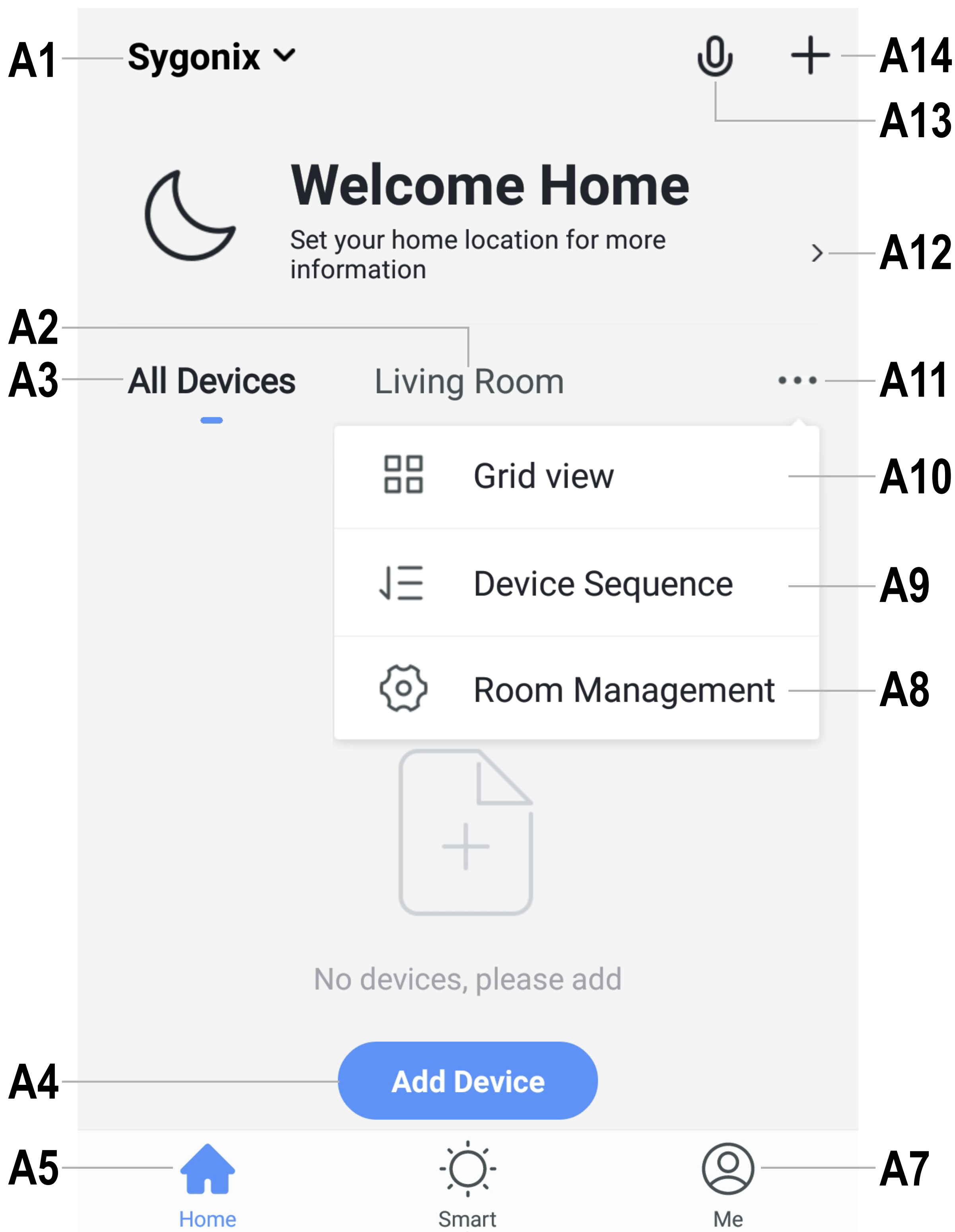Your account settings are stored in the cloud.

Create a User Account

A user account is required for you to operate the device.

1. Select **Register** to create an account.
2. **Log In**.
3. You will then be taken to the "Home Page".

Home Page

The home page lists all devices that are under your account's control. When you log in for the first time, the device list will be blank.

A1 — Sygonix ⌄

A14 — +

A13 — 🎤

Welcome Home
Set your home location for more information

A12 — >

A2 — Living Room

A3 — All Devices

A11 — •••

A10 — ⊞ Grid view

A9 — ⌡≡ Device Sequence

A8 — ⚙ Room Management

No devices, please add

A4 — **Add Device**

A5 — 🏠 Home

A6 — Smart

☀ Smart

A7 — 👤 Me

Swipe down from the top of the screen to refresh the page.

A1   Access to "Home Management" settings, where you can name a home, set the home location on a map, and assign/add new devices to each room.

A2   Enter a room to view or add devices.

A3   View all devices at once.

A4   Adds a new device; identical with **A14**

A5   Return to "Home Page" view

A6   Access "Tap-to-Run" and "Automation".

A7   Access your profile and settings.

A8   Manage your rooms and assigned devices.

A9   Remove one or all devices.

A10   Switch between list and grid view,

A11   Access submenus, see items **A8, A9** and **A10**

A12   Displays location information such as current temperature, humidity, air pressure and wind speed.

A13   Voice control.

A14   Adds a new device; identical with **A4**

Add Device

Familiarize yourself with the product before setting it up. Refer to the product operating instructions for further information.

1. Connect your mobile device to a Wi-Fi network.
2. Add a device by selecting **Add Device** or the ⊕ icon.
3. Select **Video Surveillance** → **Smart doorbell**.
4. Follow the onscreen instructions to complete the setup process.

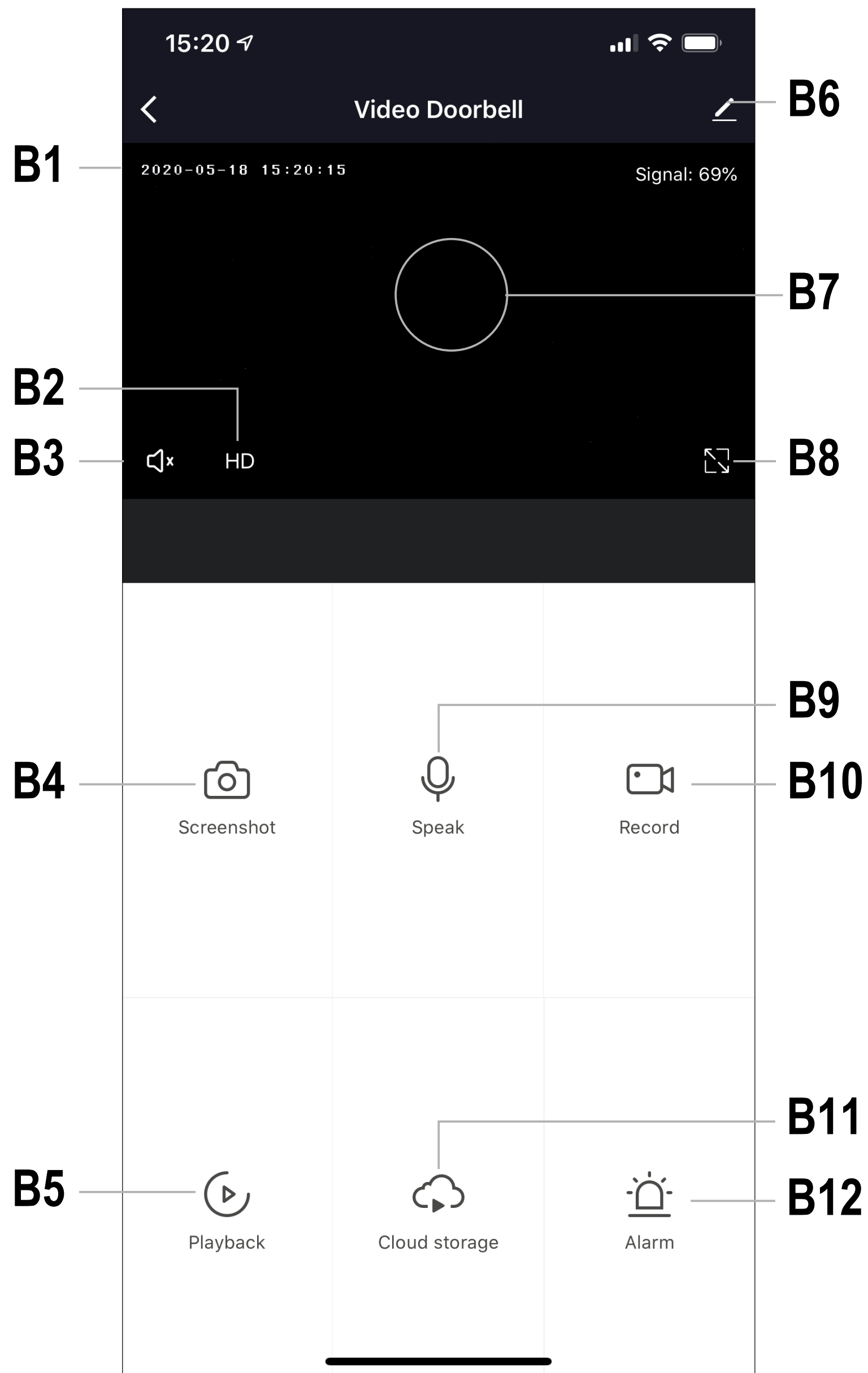Tick the circle to proceed to the next steps.

○ Make sure the indicator is flashing quickly or a prompt tone is heard

Next

✓ Make sure the indicator is flashing quickly or a prompt tone is heard

Next

Overview

B1	Year/month/day/time
B2	Image quality: Low (SD) / High (HD)
B3	Sound On/Off
B4	Capture image
B5	Playback recorded video
B6	Settings
B7	Live image view
B8	Full screen view
B9	Microphone On/Off
B10	Video
B11	Cloud storage (subscription service).
B12	Motion detection alarm On/Off

Settings

Change Device Name

1. From the "overview" screen select ✎ > **Device Name**.
2. Enter a new device name.

Motion Detection

Turn the motion detection alarm on / off, and set the sensitivity level

From the "overview" select ✎ > **Motion Detection**.

Flip Screen

If you have mounted your camera upside down, you can flip the screen.

From the "overview" select ✎ > **Basic Function Settings** > **Flip Screen**.

Talk Mode

You can select a communication method "One-Way" or "Two-Way"

From the "overview" select ✎ > **Basic Function Settings** > **Talk Mode**.

Time Watermark

Add a date/time stamp to all recordings.

From the "overview" select ✎ > **Basic Function Settings** > **Time Watermark**.

Device Sharing

To share access to a device e.g. with a family member:

1. From the "Overview" screen select ✏ >
   Share Device.
2. Follow the onscreen instructions.

Remove Device

> If someone steals your camera, they will not be able to use it.
>
> The camera must be "removed" before it can be used under a new account that you have not "shared" with. You may need to do this if you are giving the camera away to a third party.

From the "Overview" screen select ✏ >
Remove Device.

View Notifications

To receive notifications on your mobile device, notifications should be enabled through the app and in your mobile device notification settings.

1. From the "Home Page" view select **Me** > **Settings** > **App Notification**.
2. Set your notification settings as required.

FAQ

Find a list of frequently asked questions here: From the "Overview" select ✏ > **FAQ & Feedback**.

Troubleshooting

App cannot connect to device

This may be due to a weak Wi-Fi signal or an interrupted connection.

■ Check that your internet connection is working correctly. Check cables, routers and connections. Restart network devices if necessary.

■ Check that the device is within range of your Wi-Fi access point. Use of other 2.4 GHz products e.g. wireless networks and microwave ovens may cause interference.

■ You may need to set up a wireless repeater to improve the connection.

■ If the device is battery powered, it may need to have the batteries replaced.

Resetting the device

Resetting a device may help resolve erratic behavior such as connection problems.

1. Insert the included reset pin into the reset hole.

2. Press down until you feel a "click" then hold 4-5 seconds until you hear an audio prompt.

3. If needed, repeat steps to "Add device".