Menu Map

Phonebook	Picture Phonebook Normal Phonebook
Messages	Write Message Inbox Drafts Outbox Sent Messages Message Settings
Call Center	Call History Call Settings
SOS	SOS Record SOS Message SOS SMS
Settings	I.C.E Boost Setting Profiles Direct Number Phone Settings Network Settings Security Settings Restore Settings
Tools	Calendar Tasks Alarm Bluetooth Calculater
Services	Internet Service SIM Toolkit SIM Toolkit
Multimedia	Camera Gallery Audio Player Sound Recorder FM Radio
File Manager	Phone Memory card

Network Services

To use this mobile telephone you must subscribe to a service from a service provider. Different service providers offer different features (at a variety of charges).   This may effect the features made available to you through this mobile telephone.

Passwords

This mobile telephone allows you to set up passwords to help protect your telephone from unauthorized use.

The PIN and PIN2 codes are supplied with your SIM card. The PIN code help to protect the SIM card from unauthorized use. The PIN2 code is required to access certain services.

The PUK and PUK2 codes may be supplied with the SIM card. If you enter the PIN code incorrectly three times in succession, the PUK will be required. If the codes are not supplied, contact your service provider.

Battery Use

The [icon] icon is continuously displayed at the top right corner of the LCD display.   The icon indicates the level of battery power.   The more bars displayed, the more power available.

When the battery charge is low, a warning message will be displayed.   The back lighting and certain other functions may stop working.   When the battery is too weak for the telephone to operate, the handset will automatically switch off.
Battery talk and standby times are subject to change.   Replace the battery when the battery power has deteriated noticeably (requires charging more frequently).

Making a Call from the Call Record

You can find numbers dialled, received or missed in the call record.

1. Menu--->Call Centre--->Call History--->Select the list required--->Select the telephone number required

2. On finding the desired number, press [key], the number is automatically dialled

3. To end the call simply press [key]

Making a Call from the Phone Book

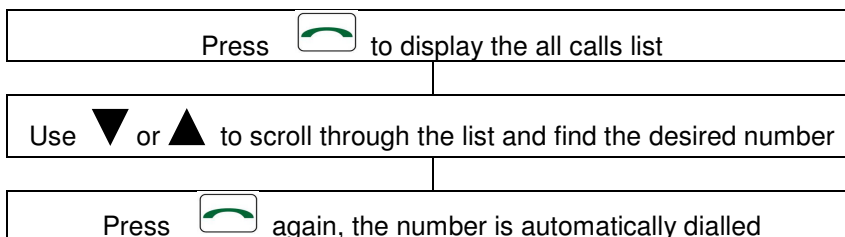If you have stored numbers in the phone book, you can dial numbers using the phone book.

1. Menu--->Phonebook--->Picture Phonebook or Normal Phonebook--->Select the telephone number required

2. On finding the desired number, press[key], the number is automatically dialled

3. To end the call simply press [key]

Making a Call from the Dialled Numbers List

Press [key] to display the all calls list

Use ▼ or ▲ to scroll through the list and find the desired number

Press [key] again, the number is automatically dialled
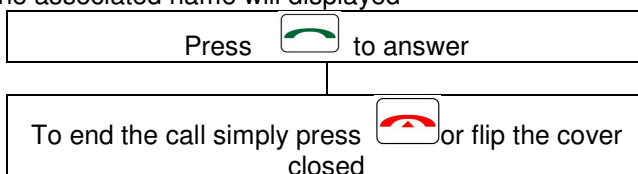
Receiving a Call

When an incoming call is received the telephone. If the Caller ID service is activated, the caller's telephone number will be displayed. If this caller's number is stored in the Phonebook, the associated name will displayed

Press [key] to answer

To end the call simply press [key]or flip the cover closed

Rejecting a Call

To reject an incoming call, simply press

Switch Off Alerts

You can temporarily switch off all of the alerts and vibrations for an incoming call.

On receiving an incoming call, press **SILENT** soft key

Options During a Call

You can use a variety of functions during a call by pressing the **OPTION** soft key.

You get the option to do the following:
- Hold a Call
- End a Single Call
- Enter the Phonebook
- View Call History
- Messages
- Sound Record - Record the call

Call diverting", "multiparty calls", "call hold" and "call waiting" function need network support, so please contact your network provider

Receiving Volume

During a conversation, the **V+** and **V-** buttons found on the right side, adjust the ear piece volume level, there are 7 volume levels.

Hands free Function
You can turn on the speakerphone built into the telephone during a call, simply press the right soft key. In this mode there is no need to hold the handset. You will hear the third party through the speaker and the microphone will pick up your voice.

Note: Before putting the handset to your ear, please ensure you have switched the speakerphone off.

Call Timer

Your handset automatically times the duration of every external call.   The time is shown during the call and for a few seconds after the call has ended.

Send a Text Message

A text message using this telephone can contain up to 160 characters.   This figure includes spaces.

1. Menu--->Messages--->Write Message--->Text Message or MMS

2. Write your text message (See text entry in Phonebook Chapter)

3. Options--->Send to--->Enter Number and then enter the actual number **or**
Select from the Phonebook List

4. Options--->Send

Receiving a Text Message

On receiving a text, an alert tone will be audible.   **1 UNREAD MESSAGE** will be displayed on the LCD.

1. Press **VIEW** soft key followed by Central square key to display the message

2. Press **OPTIONS** soft key to see all the options available that can be performed on this selected text message

3. These options include **Reply by SMS, Reply by MMS, Call Sender, Forward, Delete and Advanced Options**

Reviewing Stored Text Messages (Inbox)

1. Menu--->Messages--->Inbox

2. Scroll to the message you wish to review

3. Press the central square key to view

4. Press **OPTIONS** soft key to see all the options available that can be performed on this selected text message

5. These options include   **Reply by SMS, Reply by MMS, Call Sender, Forward, Delete and Advanced Options**

Sent Messages

The outbox stores successfully sent and saved messages (if the phone is set up to save outbound text messages in Message Settings).

1. Menu--->Messages--->Sent Messages
2. Scroll to the message you wish to review

3. Press the central square key to view

4. Press **OPTIONS** soft key to see all the options available that can be performed on this selected text message

5. These options include **Forward, Delete and Advanced**

Draftbox

The draft box stores messages that you have saved but not sent yet. You now get the chance to send the message, resume editing or delete.

1. Menu--->Messages--->Draft Messages

2. Scroll to the message you wish to review

3. Press the central square key to view

4. Press **OPTIONS** soft key to see all the options available that can be performed on this selected text message

5. These options include **Send, Edit, Delete and Advanced Options**

Delete SMS

You can delete messages in the Inbox, Outbox, Draftbox   or Sent Messages.

1. Menu--->Messages--->Select either Inbox, Drafts, Outbox or Sent

Messages--->Options--->Delete All--->Yes Text Message Settings
Service Centres distribute SMS messages. Your mobile telephone must have the telephone number for the service centre programmed into memory. Generally, this will have already been set up by your service provider.

There are many settings options:

SIM in which you can alter settings such as

Validity period
You can stipulate how long an attempt at delivering a message should be

Message type
You can choose the type of message in the list

Delivery Report
Every time a text is sent you will get a message to say it has been sent successfuly (or not).

Reply Path
If you activate this feature, when you reply to a message, the cost of sending it is charged to the recipient's account instead of your own.

Preferred connection
You have the possibility to choose the connection on GPRS, GSM ou GSM seulement

Voicemail Server
Set up the location of the voicemail server

Voicemail Number Setting

The voicemail function allows you to listen to any voicemail messages people may have left for you.
The voice mailbox is a network service to which you may need to subscribe. Contact your service provider if in doubt.
If your service provider does give you access to voice mail, the telephone number used to access the voice mail system will normally be set up on your telephone. If it is not, when you receive a message for the first time you will be prompted to enter the name and number settings to access your provider's Voicemail system.

Listen to Voicemail

If you have missed a call, you will receive a message on the phone's display, **1 MISSED CALL**. Press **VIEW**, you will see a list of all missed calls in the Call Record.

From standby, you can access voicemail by simply pressing and holding **1**. You will be connected to voice mail and can listen to your messages. To use the voicemail system, follow the instructions your voicemail provider gives.

Telephone numbers and names can be stored in the phone book. This is held both on the SIM and in the phone memory. It allows you to store frequently used numbers so that you can easily make a call without having to remember or enter the telephone number. You can search and recall numbers in order to make a call, send a message or use an entry as an emergency contact. The phone book can contain at least 300 entries.   If you try to add a new entry when all the memory is filled, a warning message will be displayed. You will need to delete an existing entry in order to add the new telephone number. The contacts saved in the SIM card memory are indicated by **SIM**. The advantage of saving to SIM means you can transfer the information to another telephone.

Create a Phone Book Entry

1. Menu--->Phonebook--->Normal Phonebook--->Add new Contact and press the center of the navigator key

2.   Select--->SIM or Phone

3. Create a name for the Phonebook Entry using the numeric keypad (see below)
4. Enter a number for the phonebook entry
5. Options--->Save

The numeric keypad also has characters printed on the keys. These characters are used for entering text for the purposes of phonebook entry and modification, SMS text writing and searching for an entry in the phonebook.

Press each key the relevant number of times to get the letter you need e..g. to get the letter J, press the 5 key once, to get the letter S, press the 7 key four times in quick succession.

To move on to the next letter, wait a few seconds and the cursor will appear | after the last letter you entered. You may now enter the next letter. To switch between upper and lower case use the ⌗ key. You can also switch to numbers using ⌗ key. The input mode will be indicated on the right hand side of the name entry field indicated by a pencil..

Press 0 to insert a space.
Press the **CLEAR** soft key to delete the last character typed in while entering a number or a name. Press and hold the **CLEAR** soft key to clear the screen.

Create a Phone Book Entry from Standby

Enter the number using the numeric keypad (always include the local area code)

1. Options---> Save to Phonebook

2. Select either SIM or Phone

3. Create a name for the Phonebook Entry using the numeric keypad (see above)

5. Options--->Save
If you are saving the contact to the Phone, you get many more options to save extra detail such as:

Email address
Caller Picture
Caller Ringtone

View Phone Book Entries

1. Menu--->Phonebook--->Normal Phonebook--->
2. Use ▼and▲ to scroll through the list until you find the desired contact. Or, you can search for a contact in the phonebook via an alphabetic search. Simply, type the first character of their name and you will be automatically positioned at the correct part of the phonebook

Options within Phonebook

1. Menu--->Phonebook--->Normal Phonebook--->
2. Use ▼and▲ to scroll through the list until you find the desired contact

3. Press **OPTIONS** soft key

4. Options available to be performed on that contact record are as follows:
VIEW
Send Text Message
Send multimedia message
Call
Edit
Delete
Copy
Add to block list
Groups
Phonebook Settings

Within Phonebook Settings you can do the following:

1) Assign the default storage location (SIM, Phone or both)
2) Assign Phonebook entries to a Speed dial number (2,3,4,5,6,7,8,9 can have a telephone number assigned to them)
3) View how much storage has been used on the SIM and the Phone
4) Copy or Move contacts between the Phone and Sim and vice versa
5) Delete all Contacts

Create a Picture Phone Book Entry

You can also create a Phonebook entry with a picture associated with it. This is particularly useful when you receive an incoming call as the photograph will be displayed on the inside screen. Therefore you can see who is calling by simply looking at the photograph of them.
1. Menu--->Phonebook--->Picture Phonebook--->Add (Use **<** and **>** to locate the green button)---> Add --->Picture

2.   Take a photograph of the person that you are adding to the phonebook (press Central Square key). Press save soft key

3. Name---> Create a name for the Phonebook Entry using the numeric keypad (see above)

4. Enter a number for the phonebook entry

5. Save--->Back

Dial a Picture Phone Book Entry

Use   **<** and **>** to move to the desired photo to call.

Press

Display Missed Calls

When you have a missed call, a message **n MISSED CALLS** will appear on the display e.g. **3 MISSED CALLS**.   Press **VIEW** soft key to review the details or press **CANCEL** to exit. You can also review missed calls via the menu as follows:

1. Menu--->Call Centre--->Call History--->Missed Calls

2. Use ▼and▲ to scroll through the list until you find the desired contact

3. Press the soft key **OPTIONS**, the following will be available to perform on that call record entry:

View
Call
Send Text Message
Send Multimedia message
Save to Phonebook
Add to block list
Delete

Display Dialled Calls

1. Menu--->Call Centre--->Call History--->Dialled Calls

2. Use ▼and▲ to scroll through the list until you find the desired contact

3. Press the soft key **OPTIONS**, the following will be available to perform on that call record entry:

View
Call
Send Text Message

Send Multimedia message
Save to Phonebook
Add to block list
Delete

Display Received Calls

1. Menu--->Call Centre--->Call History--->Received Calls

2. Use ▼and▲ to scroll through the list until you find the desired contact

3. Press the soft key **OPTIONS**, the following will be available to perform on that call record entry:

View
Call
Send Text Message
Send Multimedia message
Save to Phonebook
Add to block list
Delete

Delete Call Logs

1. Menu--->Call Centre--->Call History--->Delete Call Logs

2. Select either Missed call, Dialled calls, Received Calls or All Calls to set to zero.

Call Settings

Within Call Settings there is SIM Call Settings and Advance Settings

You can access SIM Call Settings as follows:

Menu--->Call Centre--->Call Settings--->SIM Call Settings
There are many settings available:

Caller ID: - You can choose whether this is set by network, hidden or shown

Call waiting: This can be activated or deactivated.   Please check that this service is available from your service provider. You can **INTERROGATE** to find out if your service provider offers this service.

Call Divert: Incoming calls can be diverted to a specified telephone number (voicemail number generally). There are 5 options available with this function:
- **Divert all voice Calls:** Call divert is applied to all incoming calls
- **Divert if Unreachable:** Call divert is applied to all incoming calls if your phone is switched off or you are not in a service area
- **If No Answer:** Call divert is applied to all incoming calls if you do not answer the call
- **If Busy:** Call divert is applied to all incoming calls if your line is busy
- **Divert All Data Calls**
- **Cancel all diverts**

Call Barring: Incoming and outgoing calls to and from your phone can be limited. There are 4 options available with this function:

- **Outgoing Calls:** No outgoing calls can be made
- **All Incoming Calls:** No incoming calls can be received
- **Cancel all**
- **Change barring password**

Line Switching: To select the line 1 or 2

You can access Advance Settings as follows:

Menu--->Call Centre--->Call Settings--->Advance Settings
There are many settings available:
Block List: The ability to Reject and blacklist numbers

Auto Redial: If this setting is activated, when you make a call but cannot get through as the other line is engaged, your telephone will automatically redial this number after a certain amount of time (decided by you). This will take place provided you have not cancelled the call.

Call time Display

Call Time Reminder: - customise if you want a reminder of how long you have been on the phone

Auto quick end: To finish a call in close the phone
Answer mode:
- **Flap answer:** If this setting is activated, when there is an incoming call simply flip the phone open to answer it.

- **Any key:** If this setting is activated, when there is an incoming call you can press any key to answer it.

- **Auto answer** when on Headset mode

I.C.E In Case of Emergency

You can add 4 Names and Numbers of people who could be contacted in times of Emergency.

Menu--->Settings--->ICE--->Contacts

You can input all the phone owner's information e.g.name, address, disease, allergy, blood group, doctor

Menu--->Settings--->ICE--->Owner Info

Profiles

There are 4 types of profile available:
General
Silent
Meeting
Outdoor
Menu--->Settings---> Profiles

You can make changes to the detail of the profile selected. A profile is made up of the following settings:
Alert type, Ring Type, Ringtone, Ringtone Volume, SIM 1 Message, SIM 2 Message, Message Volume, Keytone Type, Keytone Volume, Power on tone, Power Off tone, Flap open tone type, Flap close tone type, System alert

Phone Settings

Within Phone Settings you can adjust the following functions:
Time and date: Set home city, Set the time and date, set format (12hr or 24hr and DDMMYYYY or MMDDYYYY or YYYYMMDD) and update with time zone.

Scheduled Power On or Off

Language: There are 14 languages available to display the menu i.e. English, French, Spanish, Dutch and German etc.

Preferred input methods e.g. Capitals or lower case.

Extra Settings: Different Modes can be set up

Display Settings: You can set Wallpaper, you can alter power on and off display.

Network Settings

SIM   and GPRS settings can be changed

Security Settings

This mobile telephone allows you to set up passwords to help protect your telephone from unauthorized use.

The PIN and PIN2 codes are supplied with your SIM card. The PIN code helps to protect the SIM card from unauthorized use. The PIN2 code is required to access certain services.

You can set the screen to auto lock and set the time taken to do this

There is also a Phone lock

Connectivity

Enter the Data account information.

Restore Default

You can undo all the changes you have made to the telephone settings and restore to the factory settings.   The default password is 0000.

SOS Function

In an emergency, you can press the **SOS** button for help during 3 seconds.

If you have preset an SOS text message and set the SMS **RECEIVER** (generally another mobile phone), once you press the **SOS** button, the phone will send the SOS text message to the receiver.

Up to 5 numbers can be preset on the **SOS number**. The phone will dial numbers on this SOS list automatically one by one. If a busy tone is detected or a call is aborted by user, the next number will be dialled immediately. The phone will dial these numbers until the handset is powered off.

If you want to quit the SOS mode press **SOS** button again 3 seconds.

Note: When SOS is switched ON, you cannot turn the telephone OFF. You must switch the SOS mode OFF before turning the phone off.

SOS Number Settings

You can set up to 5 SOS numbers or set a number for a call centre.

1. Menu--->SOS--->SOS--->Set SOS number--->Set 5 Numbers
or
Set Call centre (depending on whom you would like to call at a time of emergency).

2. Menu--->SOS--->SOS--->Set SOS Number--->Edit--->Either add from Phonebook or Enter Number
or
3. Menu--->SOS--->Call Centre Number--->Enter the call centre number using the numeric keypad

SOS Message Record

Record an informative message that will assist your helpers in time of emergency e.g. "This is Jane Smith calling, I have hurt myself.   Please come to my house and help me."

Menu--->SOS---Record SOS MSG----> Recite your message clearly---> Press Stop on completion (the message can be up to 20 seconds long)

SOS Text Message

You can enter the SOS text message. This will be sent to mobile phones on your list.

Menu--->SOS---> SOS SMS--->Type an informative text message--->Options--->Done

Organizer

There are many useful functions within organizer.

Calendar

You can review the calendar, move to a certain date quickly and add events (with an alarm) if required.

Tasks

You can set up a prioritised To Do list (with alarm reminders if required)

Alarm

An alarm can also be set to sound at specific times if required. The alarm can be set to go off only once or repeatedly on a weekly schedule.   Five different alarm times can be set up. Press any key to stop the alarm sound. The alarm will keep ringing every 5 minutes until you

actually turn the alarm setting to Off or press M1 or simply press .
The alarm still works when the telephone is switched off.

Ensure the phone ringing tones are not set to silent, otherwise you will not hear the alarm!

Bluetooth

CL8500 supports bluetooth. Other bluetooth devices can be searched for and likewise the CL8500 can be found. Bluetooth password is 0000. You can connect with a bluetooth headset or perhaps with another phone. This would enable file transfer via bluetooth.e.g. Photo transfer, MP3 and MP4.
You can also stop the bluetooth function so that other devices will not find it.

Multimedia

There is superb multimedia options available on the CL8360.

There is a Camera, Camera, Gallery, Video, Audio Player, Sound Recorder and FM Radio.

File Manager

All the files used in the many applications on the phone can be found within File Manager.
There is a folder for each of the following:

Answer Machine
Audio
My Music

Photos

You can do standard file manipulation for each of the files within the folder e.g. View, Rename, Delete, Sort, Copy, Move, Details, Send

Telephone cannot be switched on
- Check battery is inserted and check that it is inserted correctly

Nothing appears on the display
- Check the handset is switched on
- Check the battery and SIM are inserted correctly

Display is locked when the telephone is switched on
- Enter the PUK to unlock the SIM

No signal icon is displayed
- There is no network connection. Move around to try and get to an area where there may be coverage
- Contact your service provider

Message to say that a function is not possible
- Your service provider might not provide the function in question or you may need to subscribe to that service. Contact the service provider.

No display during the charging process
- The battery charge is very low. Wait a few minutes.

"Insert Sim" or "Limited Service" message is displayed
- Ensure the SIM is inserted correctly

The battery is discharged quickly or cannot be charged at all.
- Charge the battery for 4 hours
- Place the phone correctly in the charging unit or connect the charging unit properly. Clean the contact surfaces on the mobile phone and charging unit with a soft, dry cloth.
- Try a new battery

Unable to Charge the phone
- Check the adaptor connections
- If temperature is below -10 or higher than 55 move to a place without such extremes of temperature
- Try a new battery

Failure to link to the network
- The signal is too weak, or there may be some radio interference
- Is the SIM card installed incorrectly or damaged? If the SIM card is damaged, please ask your service provider for a replacement.

Cannot make a Call
- Check that mobile fees have been paid
- Check that the SIM card is valid
- Check if fixed dialling is set
- Ensure you have pressed the green dial button
- Is the SIM card registered to the network
- Is the bar outgoing calls feature enabled
- There may be a problem with the network, call your service provider
- Check the service provider number, local area number or NMC number (see Handset Settings)

Cannot answer a call:
- Check that mobile fees have been paid
- Check that the SIM card is valid
- Check if fixed dialling is set
- Is the bar incoming calls feature enabled
- Is the call diverting function enabled

The keys appear to be locked
- Power the phone off and then on

Caller Number is not displayed
- Ensure you have subscribed to the Caller ID service. Contact your service provider
- The caller may have withheld their details

- Let the phone ring a few times as there may be a delay in receiving the Caller ID information

Any problems not referred to above

- Check through the User Guide
- Power off and then on again. Check to see if the problem persists

General

Only use the power supply included with the product.

Only use the approved rechargeable battery supplied.

Do not open the handset (except to replace the handset batteries or SIM) or base. Contact the helpline for all repairs.

Never dispose of batteries in a fire. There is a serious risk of explosion and/ or the release of toxic chemicals.

If you are sure you are not going to use the telephone for over a month, remove the battery

Cleaning

Clean the telephone with a soft cloth.   Keep the base and handset charging contacts clean. Never use polishes or cleaning agents - they could damage the finish or the electrics inside.

Environmental

Do not expose to direct sunlight.
Always ensure there is a free flow of air over the surfaces of the telephone.

Do not place any part of your product in water and do not use it in damp or humid conditions e.g. bathrooms.
Do not expose your product to fire or other hazardous conditions.

The telephone is designed for working within a temperature range of -10°C to 55°C