tams elektronik

Warranty declaration for electronic circuits and devices

Guarantee duration and scope

For our electronic circuits and devices, we voluntarily grant a 2-year warranty from the date of purchase of the first customer, but for a maximum of 3 years after the end of series production of the product. The first customer is the consumer who first purchased the product from us, a dealer or another natural or legal person who resells or installs the product in the course of their independent professional activity. The guarantee is valid throughout Europe.

Legal rights

The guarantee exists in addition to the statutory warranty claims to which the consumer is entitled against the seller.

Scope of the guarantee

The warranty covers the free rectification of defects that can be proven to be due to faulty material processed by us or to manufacturing defects and that are not due to wear and tear, normal consumption or improper handling. In the case of kits, we guarantee that the components are complete and in perfect condition, and that the components function in accordance with the characteristic values when not installed. We guarantee that the technical data will be adhered to if the kit is assembled in accordance with the instructions and the finished circuit is installed, as well as the prescribed commissioning and mode of operation.

We retain the right to repair, make improvements, to deliver spares or to return the purchase price. Other claims are excluded. Claims for secondary damages or product liability consist only according to legal requirements.

Condition for this guarantee to be valid, is the adherence to the manual. In addition, the guarantee claim is excluded in the following cases:

- if arbitrary changes in the circuit are made,
- if repair attempts have failed with a ready-built module or device,
- if damaged by other persons,
- if damaged by faulty operation or by careless use or abuse.

Assertion of the guarantee

In case of warranty claims please contact

- Tams Elektronik GmbH
- Fuhrberger Str. 4, 30625 Hannover, Germany

email: info@tams-online.de

Send us the defective device together with the proof of purchase. Please do not send us the defective device carriage forward. In case of warranty we will refund the regular shipping costs.