



protect. teach. **love.**<sup>™</sup>

## Operating Guide

PDT19-16200

### 70 M SMART DOG<sup>™</sup> Trainer



Please read this entire guide before beginning

Hereinafter Radio Systems Corporation, Radio Systems PetSafe Europe Ltd., Radio Systems Australia Pty Ltd. and any other affiliate or Brand of Radio Systems Corporation may be referred to collectively as "We" or "Us".

## Important Safety Information

### Explanation of Attention Words and Symbols Used in this Guide



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

#### **WARNING**

**WARNING** indicates a hazardous situation which, if not avoided, could result in death or serious injury.

#### **CAUTION**

**CAUTION**, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

#### **CAUTION**

**CAUTION**, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

#### **WARNING**

- **Do not short circuit, dispose of in fire, or expose to water.** When batteries are stored or disposed, they must be protected from shorting. Dispose of used batteries properly.
- **Not for use with aggressive dogs.** Do not use this product if your dog is prone to aggressive behaviour. Aggressive dogs can cause severe injury or death to their owners and others. If you are not sure that this product is right for your dog, please talk to your veterinarian or a certified trainer.

#### **CAUTION**

- **Safety during on-lead training:** it is vitally important that you and your dog remain safe during on-lead training. Your dog should be on a strong lead, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong enough to restrain your dog when he tries to chase.
- This pet training device is not a toy, keep away from children.

#### **CAUTION**

- **Risk of skin damage:** please read and follow the instructions in this guide. Proper fit of the collar is important. A collar worn for too long or made too tight on the pet's neck may cause skin damage. Ranging from redness to pressure ulcers; this condition is commonly known as bed sores.
- Avoid leaving the collar on the dog for more than 12 hours per day.
- When possible, reposition the collar on the pet's neck every 1 to 2 hours.
- Check the fit to prevent excessive pressure; follow the instructions in this guide.
- Never connect a lead to the electronic collar; it will cause excessive pressure on the contacts.
- When using a separate collar for a lead, do not put pressure on the electronic collar.
- Wash the dog's neck area and the contacts of the collar weekly with a damp cloth.
- Examine the contact area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue use of the collar until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian.
- For additional information on bed sores and pressure necrosis, please visit our [website](http://www.petsafe.net).

These steps will help keep your pet secure and comfortable. Millions of pets are comfortable while they wear stainless steel contacts. Some pets are sensitive to contact pressure. You may find after some time that your pet is very tolerant of the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the contact area. If redness or sores are found, discontinue use until the skin has fully healed.

The PetSafe® SMART DOG™ Trainer must be used only with healthy dogs. We recommend that you take your dog to a veterinarian before using the product if he is not in good health.

Only let responsible family members use the SMART DOG™ Trainer. It is not a toy.

Thank you for choosing the PetSafe® Brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding. Our products and training tools enhance the relationship between pets and their owners. **If you have any questions about our products or training your pet, please visit our website at [www.petsafe.net](http://www.petsafe.net) or contact our Customer Care Centre. For a listing of Customer Care Centre telephone numbers, visit our website at [www.petsafe.net](http://www.petsafe.net).**

To get the most protection out of your warranty, please register your product within 30 days at [www.petsafe.net](http://www.petsafe.net). By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Centre, we will be able to help you faster. Complete warranty information is available online at [www.petsafe.net](http://www.petsafe.net).

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## Components



## Other Items You May Need

- Bluetooth® 4.0 compatible phone with one of the following operating systems:
  - iOS 8 or later
  - Android™ 5 or later
- Scissors to cut excess strap on the training collar
- Lighter to remove any frayed edges on the training collar
- Non-metallic collar and 3-metre lead for [Teaching Basic Obedience](#)

## How the System Works

The PetSafe® SMART DOG™ Trainer is the newest way to train your dog! The SMART DOG™ Trainer App turns your smartphone into a remote, eliminating the need for the handheld remote used with most trainers. Using Bluetooth® wireless technology, your iPhone® or Android™ phone connects to the training collar and allows you to send a tone, vibration or static stimulation to your dog from up to 70 metres away. This waterproof training collar is rechargeable so there is no need for buying batteries. This training collar is the perfect match for pet parents who are in the process of training their dog and have a smartphone. The SMART DOG™ Trainer can be used to reinforce desirable behaviours and stop unwanted behaviours such as jumping, digging, etc.

## How Bluetooth® Wireless Technology Works

The PetSafe SMART DOG™ Trainer uses Bluetooth® wireless technology to connect your smartphone to your SMART DOG™ training collar. With this combination, you have an easy, convenient way to communicate with your pet.

The SMART DOG™ Trainer uses low energy Bluetooth® technology. It is easy to use, and it does not use cellular data and has a much longer range than standard Bluetooth® technology.

### Ensure Bluetooth® Feature is Turned On:

Go to your smartphone settings and locate the settings for Bluetooth® features and be sure it is turned on.

## Connect the Training Collar with the App

1. Your training collar should be partially charged. You will want to fully [Charge the Training Collar](#) before beginning training. Press and hold the on/off button to turn it on. You will hear a beep and the green LED will begin blinking. Your training collar is now on.
2. Search for and download the free PetSafe® SMART DOG™ Trainer App, or use one of the links below.



3. Locate and open the app on your smartphone. Next, choose “Connect to a Collar” and the SMART DOG™ Trainer App will locate your training collar. Press Connect.
4. Next, you will assign a PIN (personal identification number). This is a security feature to ensure that other devices will not connect to your training collar. *NOTE: The same PIN can be used on multiple phones in the same household. However, they cannot be used simultaneously. The SMART DOG™ Trainer can only operate with one Bluetooth® connection.*
5. Your SMART DOG™ training collar and app are now ready to use. For easy access to your app, place it on the home screen of your smartphone.

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## App Icon Definitions



**Tone Button:** Delivers a tone with non-adjustable volume to the training collar.



**Vibration Button:** Delivers 1 non-adjustable level of vibration stimulation to the training collar.



**Static Button:** Delivers 1–15 levels of static stimulation to the training collar that can be adjusted with the **Static Level Adjuster**.  



**Remote Icon:** The training buttons are displayed and ready to use. This icon also indicates that the app is connected to the training collar.



**Settings Icon:** Allows you to change settings including button orientation and primary stimulation method.



**Help Icon:** Provides detailed SMART DOG™ Trainer App instructions, tips for training your dog and links to the complete Operating Guide and training videos.



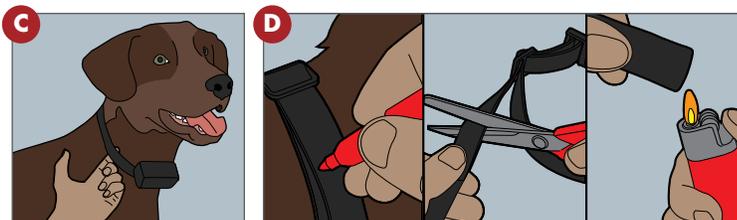
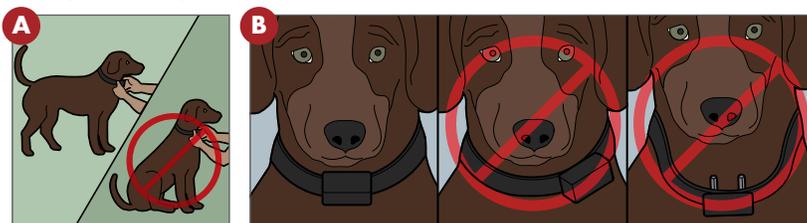
**Training Collar Battery Indicator:** Indicates the amount of battery life remaining in the training collar. *NOTE: To extend the battery life between charging cycles, turn the training collar off when it is not in use.*

## Fit the Training Collar

**Important: The proper fit and placement of your training collar is important for effective operation. The contact points must have direct contact with your dog's skin on the underside of his neck.**

To ensure a proper fit, please follow these steps:

1. Make sure that the training collar is turned off.
2. Start with your dog standing comfortably (A).
3. Place the training collar on your pet so that the PetSafe® logo is right side up and the training collar is directly under your dog's chin. Centre the contact points underneath your dog's neck, touching the skin (B). *NOTE: It is sometimes necessary to trim the hair around the contact points to make sure that contact is consistent. We have also included longer contact points.*
4. Check the tightness of the training collar by inserting one finger between the end of a contact point and your dog's neck (C). The fit should be snug but not constricting.
5. Allow your dog to wear the training collar for several minutes, then recheck the fit. Check the fit again as your dog becomes more comfortable with the training collar.
6. Trim the training collar as follows (D):



- a. Mark the desired length of the training collar with a pen. Allow for growth if your pet is young or grows a thick winter coat.
- b. Remove the training collar from your pet and cut off the excess and seal the edge of the cut collar by applying a flame along the frayed edge.

### CAUTION

Do not shave the pet's neck as this may increase the risk of skin irritation. The training collar should not be worn for more than 12 hours out of every 24-hour period. Leaving the training collar on too long could lead to skin irritation.

## Charge the Training Collar

Excessive charging can shorten battery life. We do not recommend charging your training collar daily unless a low battery indication is shown.

1. Lift the rubber cover protecting the training collar charging jack and connect the charger (E).
2. Plug the charger into a standard electrical wall outlet. The red LED will appear.
3. Recharges take no more than 5 hours. Although your training collar should be partially charged upon purchase, you will want to fully charge it before beginning training. The green LED is solid after charging is complete.
4. When the training collar is charged, replace the rubber cover.



### To Turn the Training Collar On

1. Press and hold the on/off button (F) until you hear a low to high beep and the green LED appears, and then release.
2. The green LED will flash once every 5 seconds. This indicates the training collar is on and ready to receive a signal from your smartphone.



### To Turn the Training Collar Off

1. Press and hold the on/off button until the training collar beeps high to low, and then release. The red LED will be illuminated during the button press and will turn off when the training collar turns off.

**Quick Tip:** When you are not using the collar, you will want to turn it off. This will increase the battery life of your training collar.

## Training Collar LED – Function and Response

<b>Training Collar Function</b>	<b>Green LED Response</b>
Turn on	Solid for 3 seconds and tone beeps low to high
On - Good battery	1 flash every 5 seconds
Charge Complete	Solid
PIN Reset	Flashes 5 times with 5 short beeps

<b>Training Collar Function</b>	<b>Red LED Response</b>
Turn off	Solid for 3 seconds and beeps low to high
On - Low battery	3 flashes every 5 seconds
Charge in progress	Solid
Tone button	Flash length of button press
Vibration button	Flash length of button press
Static button	Flash length of button press

## Rechargeable Battery

- Your training collar should come partially charged, but it will require a full charge before you begin using it.
- When storing your training collar for long periods, remember to charge fully once every 4 to 6 weeks.
- Excessive overcharging can shorten battery life. We do not recommend charging daily unless a low battery indication is shown.
- All rechargeable batteries lose capacity over time relative to the number of recharge cycles they experience.
- If you believe your training collar is not charging correctly, contact our Customer Care Centre. Please do not attempt to open the training collar.

## Stimulation Methods

The PetSafe® SMART DOG™ Trainer has 1 tone, 1 vibration and 15 static stimulation levels. This allows you to choose the stimulation type that is best for your pet.

Each dog has a different temperament, and some forms of stimulation work better than others. With 3 stimulation types to choose from on the SMART DOG™ Trainer, you can find the most effective way to get your dog's attention.

### Tone (Beep)

The SMART DOG™ Trainer tone volume is non-adjustable. Tone can be used as a warning before vibration or static stimulation to stop unwanted behaviours. Once your dog associates the tone with the vibration or static stimulation, they have the opportunity to choose between continuing the behaviour or complying with your command. In time you will likely only need to use the tone. Alternatively, you could use the tone to mark positive behaviours. But you should absolutely never use tone for both. See more in [Marking Positive Behaviours with Tone](#).

### Vibration

The SMART DOG™ Trainer has one non-adjustable level of vibration stimulation. When you push the vibration button, the contact points on the training collar will vibrate to interrupt the dog's behaviour. This interruption can be used alone or just before static stimulation, giving your dog the opportunity to choose to comply with your command before a static stimulation.

### Static

The SMART DOG™ Trainer has 15 levels of static stimulation. This interruption type can be used alone or in combination with tone or vibration. A safe pulse of static stimulation is delivered through two contact points on the training collar. Pets experience a light tingling sensation that interrupts their behaviour. Please see [Find the Best Stimulation Level for Your Pet](#) for very important information.

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## Dog Training Recommendations

**When Training Begins:** Training starts the moment you bring your puppy home. While your dog will not be ready for the PetSafe® product until 6 months of age, you should begin basic training immediately.

**Introducing the Remote Trainer:** Introduce your SMART DOG™ training collar when your dog understands basic obedience commands and is over 6 months of age.

**Stopping Unwanted Behaviour:** The level of stimulation should be enough to interrupt your dog and give you the ability to redirect your dog's attention to another behaviour. The behaviour you redirect them to should be "incompatible" with the unwanted behaviour. For instance, if training a dog not to jump, having them sit instead is incompatible and will keep them from jumping.

**One Command at a Time:** Focus on teaching one command at a time.

*NOTE: Using praise or treats immediately after the correct response is great for encouraging your dog to repeat the desired behaviour. This can help strengthen the communication between you and your dog.*

**Collar Conditioning:** You do not want your dog to only associate wearing the training collar with being corrected. While your dog is wearing the collar, make sure to spend ample time playing and letting your dog be a dog. Take the same care in not causing your dog to associate your smartphone with being stimulated. That means that they should see your phone, not just when being stimulated, but at other times. For most people, this should not be a problem.

*NOTE: If your pet reacts to the training tone by hiding or acting fearful, redirect his attention to a simple and appropriate behaviour, such as [The "Sit" Command](#). Other pets in hearing range will be affected by the training tones. Therefore, training sessions should be conducted out of hearing range of other pets.*

## Marking Positive Behaviours with Tone

You can use the SMART DOG™ Trainer to either mark positive behaviours or negative behaviours, but definitely not both! If you decide to use tone to mark positive behaviours, never confuse your dog by also marking negative behaviours with tone. If you use a PetSafe® containment system, you should only use tone to mark negative behaviours, as your dog is conditioned to associate tone with a stimulation if they do not retreat from their boundary.

If you decide to use tone to mark positive behaviour, spend 10 to 15 minutes per day for 2 or 3 days helping your dog to associate the tone with reward and praise. Do this before beginning training with vibration or static:

1. Push the tone button for 2 consecutive seconds.
2. Release the button and immediately reward your pet with verbal praise, petting or a small food reward. Spend 3 to 5 seconds on your rewarding.
3. Wait a few minutes and repeat holding the tone button for 2 seconds following with praise.
4. Vary the reward to prevent your pet from anticipating a specific type. This stage of training is complete when your pet obviously anticipates a reward when he hears the tone.

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## Find the Best Stimulation Level for Your Pet

**Important: Always start at the lowest level and work your way up.**

The SMART DOG™ Trainer has 1 vibration and 15 static stimulation levels. This allows you to choose the stimulation level that is best for your pet.

Once you have placed the training collar on your pet, it is time to find the “recognition level”. The “recognition level” is the stimulation level that your dog begins to notice. It should not make your pet uncomfortable. Your pet should NOT vocalise or panic when receiving stimulation. If this happens, the stimulation is too high and you need to go back to the previous level.

Follow the steps below to find your pet’s recognition level:

1. Choose the vibration button and press continuously for 1 to 2 seconds.
2. If your pet shows no reaction, repeat this several times before moving to static stimulation.
3. Starting at Level 1 on the static level adjuster, press the stimulation button continuously for 1 to 2 seconds.
4. If your pet shows no reaction, repeat this stimulation level several times before moving up to the next level.
5. YOUR PET SHOULD NOT VOCALISE OR PANIC WHEN RECEIVING STIMULATION. IF THIS HAPPENS, THE STIMULATION LEVEL IS TOO HIGH AND YOU NEED TO GO BACK TO THE PREVIOUS LEVEL AND REPEAT THE PROCESS.
6. Move up through the static stimulation levels until your pet reliably responds to the stimulation.
7. If your pet continues to show no response at Level 15, check the fit of the training collar. See [Fit the Training Collar](#). You might also want to test it on your hand to ensure the collar is working.

If all of these steps have been done and your pet continues to show no reaction to the stimulation, please contact our Customer Care Centre.

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## Test the Training Collar

We recommend you experience first-hand how the static stimulation functions. Always begin at the lowest level and increase the intensity up to your personal comfort level.

1. Place one finger on both contact points of the training collar.
2. Hold your smartphone approximately 0.5 metres from the training collar. Starting at level 1 on the static level adjuster, press the static button continuously for 1 to 2 seconds. At this level you may not feel the stimulation. *NOTE: Continuous stimulation will transmit for no more than ten continuous seconds. To reactivate, release and repress the button.*
3. Increase the level on the static level adjuster until the sensation begins to feel uncomfortable.

### **⚠ WARNING**

Never use the training collar to correct or eliminate any form of aggressive behaviour. If you are unsure if your dog is aggressive, please consult your veterinarian or a certified trainer.

# Teaching Basic Obedience

## The "Sit" Command

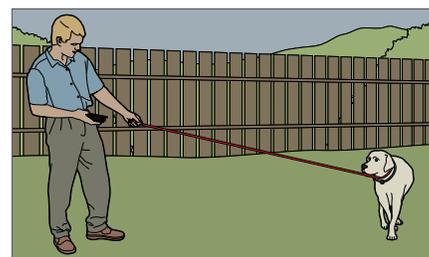
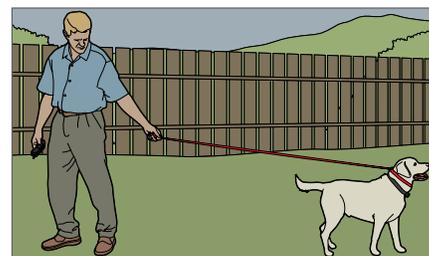
1. Put a separate, non-metallic collar on your pet's neck above the training collar, and attach a 3-metre lead. *NOTE: Be sure the extra collar does not put pressure on the contact points.*
2. Hold the lead and your smartphone in one hand. Keep your other hand free to guide your pet into a "Sit" position.
3. Simultaneously give the "Sit" command and hold the tone button for 1 to 2 seconds followed immediately followed by continuously holding the vibration button.
4. If your dog does not respond to vibration after repeated attempts, switch to static stimulation at your dog's recognition level.
5. Release the stimulation button as soon as your pet is in position, and praise him.
6. Release your pet from the "Sit" command and play.
7. Repeat Steps 2 through 6.

*NOTE: If your pet breaks the "Sit" command, repeat steps 3 through 6. Keep your pet close to you while teaching the "Sit" command.*



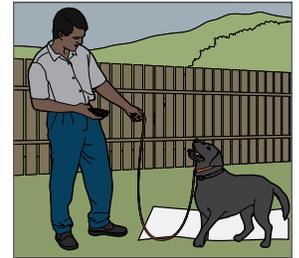
## The "Come" Command

1. Put a separate, non-metallic collar on your pet's neck above the training collar and attach a 3-metre lead. *NOTE: Be sure the extra collar does not put pressure on the contact points.*
2. Hold your lead in one hand and your smartphone in the other.
3. Wait for your pet to walk away from you.
4. Simultaneously give the "Come" command while holding down the tone button for 1 to 2 seconds, immediately followed by continuously holding the vibration button.
5. Using the lead, gently guide your pet toward you until he begins to come in your direction.
6. Immediately release the vibration button as soon as your pet steps towards you, and praise him enthusiastically.
7. Quickly move backwards as your pet begins to come back to you, praising him the entire time.
8. Praise your pet when he returns to you.
9. Repeat Steps 3 through 8.
10. If your dog does not respond to vibration after repeated attempts, switch to static stimulation at your dog's recognition level.
11. Once your pet responds readily to the "Come" command several times, back away from him without giving a command. When your pet turns toward you, give the command "Come" (without stimulation) and praise him while you continue to back up. Praise your pet when he returns to you.
12. Use your lead to prevent your pet from running past you. If your pet manages to run past you, repeat Steps 3 through 8.



## The “Stay” Command

1. Put a separate, non-metallic collar on your pet’s neck above the training collar, and attach a 3-metre lead. *NOTE: Be sure the extra collar does not put pressure on the contact points.*
2. Visibly identify a designated area where you want your pet to sit by placing his bed or a large piece of cloth on the ground.
3. After identifying a place, put your pet in that area. Hold your lead in one hand and your smartphone in the other.
4. Staying within approximately 1 metre, walk around the perimeter of the designated area. Do not say anything to your pet.
5. If your pet tries to leave that area, press and hold the tone button for 1 to 2 seconds, immediately followed by continuously holding the vibration button while saying “Stay” and if necessary, use the lead to guide your pet onto the designated area.
6. Immediately release the vibration button as soon as your pet returns to the area, and praise him enthusiastically.
7. Once your pet has settled, release him and play calmly.
8. Repeat steps 3 to 7 several times.
9. If your pet stays reliably on receiving the spoken “Stay” command, then training is complete. Release your pet and praise him. If your dog does not respond to vibration after repeated attempts, switch to static stimulation at your dog’s recognition level.
10. Put your pet on his designated area and walk around the perimeter as before.
11. Wait for your pet to try to leave that area. Using the recognition level for your pet, press and hold the static button while saying “Stay” and if necessary guide your pet back onto the designated area.
12. Immediately release the buttons as soon as your pet returns to the area, and praise him enthusiastically.
13. Once your pet has settled, release him and play calmly.
14. Repeat steps 10 to 13 several times.
15. If your pet stays reliably on receiving the spoken “Stay” command, he may now be ready to respond without stimulation. Take a play break and then go back and repeat from step 3 with tone only.



## Eliminating Unwanted Behaviour

### Jumping Up

Jumping up on people is possibly the most common behaviour owners would like to train their dogs to not do. However, it is likely that it is also the behaviour our dog’s get the least consistent response to. If you decide to train your dog not to jump, you must inform any friends, family and visitors beforehand not to pet and play with your dog if they jump up on them. Any inconsistency undermines your dog’s training and is unfair to your dog. If your dog is excited by a newcomer, redirect their behaviour by asking them to sit and reward them for doing so. Use the steps below if your dog is having difficulty sitting with this added distraction:

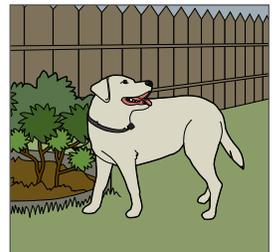
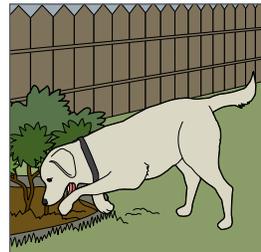
1. Choose your pet’s recognition level.
2. As soon as your pet lifts his paws off the ground to jump on you, simultaneously give the “Sit” command and press and hold the tone button for 1 to 2 seconds immediately followed by continuously holding the vibration button.
3. Release the vibration button immediately once your pet is sitting, and verbally praise him.
4. If your pet ignores the vibration, switch to static stimulation at your dog’s recognition level.
5. Practice this exercise in several different areas and use different people for distractions.



## Digging

First, try to understand why your pet is digging. Many breeds, like terriers, were bred to flush out prey. Is your dog digging to find a cool spot to lie down? Is he bored? Before training your dog not to dig, make sure you are providing:

- A cool, shaded area in which to lie down, and plenty of water.
  - An alternate activity, such as a favourite toy.
  - Plenty of play, exercise, and attention.
  - A garden free from rodents or prey that he may be trying to flush out.
1. Choose the intensity level one step higher than your pet's recognition level.
  2. Place the training collar on your pet and wait at least 10 minutes before placing him in the garden. No other people or pets should be in the garden, as you do not want your pet to associate the stimulation with anything other than his digging. Your pet must be securely fenced in or contained during training.
  3. From a window or area where your pet cannot see you, wait until your pet begins to dig.
  4. When your pet digs, press the tone button for 2 seconds. Then continuously hold the vibration button until your dog stops digging.
  5. If your pet ignores the stimulation, switch to static stimulation at his recognition level.
  6. Continue to watch your pet, as he may choose another area to dig.
  7. Do not allow your pet in the garden unsupervised until he has completely stopped digging.



## Chasing

Chasing is an instinctive behaviour stimulated by moving objects. Some dogs have a particularly strong desire to chase that can put them in harm's way and leave you helpless. Never allow your dog off the lead or out of a contained area until he has learned [The "Come" Command](#), regardless of the distraction.

### ⚠ CAUTION

It is vitally important that you and your dog remain safe during on-lead training. Your dog should be on a strong lead, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong enough to restrain your dog when he tries to chase.

1. If your dog has not learned [The "Come" Command](#), keep a lead on him so you can physically stop him before he reaches the object he is chasing.
2. Choose the stimulation level 1 higher than your dog's recognition level.
3. Set up a scenario where your dog is enticed to chase an object. Common items could be cars, motorcycles, bicycles, etc. (do not use toys).
4. When the object passes in front of your dog, make sure to hold the lead with a firm grip. As soon as your dog begins to chase the object, press and hold the tone button for 1 second immediately followed by the static stimulation button until he stops.
5. When your dog stops chasing the object, immediately release the button, walk backwards and give [The "Come" Command](#). Praise your dog as he comes to you.
6. Repeat the process until your dog stops chasing the object.



## Rubbish Raiding

The easiest way to prevent rubbish raiding is to remove rubbish and tempting food from your pet's environment. You can use the SMART DOG™ Trainer to teach your pet to stay away from these items; however, you must be prepared to correct your pet every time he approaches them.

1. Choose the stimulation level 1 higher than your pet's recognition level.
2. Pick a temptation for your pet and position yourself where he cannot see you.
3. While your pet's mouth is touching the temptation, press and hold the tone button for 1 to 2 seconds immediately followed by the stimulation button. Immediately release the button when your pet leaves the temptation.
4. Do not say anything, as you want your pet to associate the stimulation with his behaviour, not you.
5. If your pet does not respond to the stimulation, increase the level by 1 and repeat the process.
6. Repeat this process in several different locations with different temptations.



## FREQUENTLY ASKED QUESTIONS

<b>Is the static stimulation safe for my pet?</b>	While the stimulation is unpleasant, it is harmless to your pet.
<b>How old does a pet have to be before using the SMART DOG™ Trainer?</b>	Your pet should be able to learn basic obedience commands such as "Sit" or "Stay" and be at least 6 months old before using the trainer. The training collar may be too large for dogs under 3.6 kg.
<b>Once my pet is trained and has been obeying my commands, will he have to continue to wear the training collar?</b>	Probably not. He may need to wear the training collar from time to time for reinforcement.
<b>Is the training collar waterproof?</b>	Yes.
<b>How long should I continuously deliver stimulation to my pet?</b>	The maximum amount of time you can deliver stimulation to your pet is 10 seconds. After ten seconds, the app will time-out, and the continuous stimulation button must be released and pressed again.

## Resetting the PIN

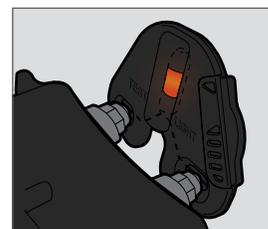
The SMART DOG™ Trainer will not allow connection to the training collar without the PIN number. If the PIN number needs to be reset use following steps:

1. Turn the training collar on, see "[To Turn the Training Collar On](#)" section.
2. After 5 seconds, the green LED will flash. Immediately press and hold the on/off button until the training collar beeps low to high. *NOTE: The red LED will be illuminated during the button press and will turn off when the training collar turns off.*
3. Continue to hold the on/off button until the green LED flashes 5 times along with 5 short beeps. This signifies the PIN has been reset. *NOTE: The training collar is still off.*
4. Turn the training collar back on.
5. Start the SMART DOG™ Trainer app.
6. The app will prompt you to "Connect".
7. Enter your new PIN.
8. Your training collar and smartphone are now paired.

## Test Light Instructions

1. Turn the training collar on, see "[To Turn the Training Collar On](#)" section.
2. Hold the test light contacts to the contact points.
3. Press the stimulation button on your smartphone.
4. The test light will flash. *NOTE: At higher stimulation levels, the test light will flash brighter.*
5. Turn the training collar off.
6. Save the test light for future testing.

*NOTE: If the test light does not flash, recharge the battery and re-test. If the test light still does not flash, contact the Customer Care Centre or visit our website at [www.petsafe.net](http://www.petsafe.net).*



**Important:** The test light tool can be used to tighten the contact points. This training collar has special waterproof contact points that will crack if they are over-tightened. If your contact points ever become loose, do not turn them any more than one-quarter turn beyond finger tight.



## BATTERY DISPOSAL

### ⚠ WARNING

See Important Safety Information on page 2 related to the battery.

Separate collection of spent batteries is required in many regions; check the regulations in your area.

Lithium Manganese Dioxide Coin Cell contains flammable materials, such as organic solvents. Improper battery handling may cause leakage, heating, explosion or ignition of the battery, which may lead to injury. Excessive heating may cause deformation of the gasket, leakage or performance deterioration of the battery.

### ⚠ WARNING

- When removing the old battery pack, care must be taken when gripping the connector firmly to avoid damaging the wires. Shorting the battery wires may cause fire or explosion.
- These instructions are not valid for repair or battery replacement. Replacing the battery with a battery not specifically approved by Radio Systems Corporation may cause fire or explosion. Please call the Customer Care Centre to avoid invalidating your warranty.



## Important Recycling Advice

Please respect the Waste Electrical and Electronic Equipment regulations in your country. This equipment must be recycled. If you no longer require this equipment, do not place it in the normal municipal waste system. Please return it to where it was purchased in order that it can be placed in our recycling system. If this is not possible, please contact the Customer Care Centre for further information. For a listing of Customer Care Centre telephone numbers, visit our website at [www.petsafe.net](http://www.petsafe.net).

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## Compliance



This equipment has been tested and found to comply with relevant R&TTE Directives. Before using this equipment outside the EU countries, check with the relevant local R&TTE authority. Unauthorised changes or modifications to the equipment that are not approved by Radio Systems Corporation are in violation of EU R&TTE regulations, could void the user's authority to operate the equipment, and void the warranty.

The Declaration of Conformity can be found at: [www.petsafe.net/eu\\_docs.php](http://www.petsafe.net/eu_docs.php).

### IC

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This device has been designed to operate with the antennas provided with the equipment. Use of other antennas may violate Industry Canada rules and void the user's authority to operate the equipment.

### ACMA

This device complies with the applicable EMC requirements specified by the ACMA (Australian Communications and Media Authority).

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## Terms of Use and Limitation of Liability

### 1. Terms of Use

Use of this Product is subject to your acceptance without modification of the terms, conditions and notices contained herein. Use of this Product implies acceptance of all such terms, conditions and notices. If you do not wish to accept these terms, conditions, and notices, please return the Product, unused, in its original packaging and at your own cost and risk to the relevant Customer Care Centre together with proof of purchase for a full refund.

### 2. Proper Use

This Product is designed for use with dogs where training are desired. The specific temperament or size/weight of your dog may not be suitable for this Product (please refer to "[How the System Works](#)" in this Operating Guide). Radio Systems Corporation recommends that this Product is not used if your dog is aggressive and accepts no liability for determining suitability in individual cases. If you are unsure whether this Product is appropriate for your dog, please consult your veterinarian or certified trainer prior to use. Proper use includes, without limitation, reviewing the entire Operating Guide and any specific safety information.

### 3. No Unlawful or Prohibited Use

This Product is designed for use with dogs only. This dog tracking and training device is not intended to harm, injure or provoke. Using this Product in a way that is not intended could result in violation of Federal, State or local laws.

### 4. Limitation of Liability

In no event shall Radio Systems Corporation or any of its associated companies be liable for (i) any indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the misuse of this Product. The Purchaser assumes all risks and liability from the use of this Product to the fullest extent permissible by law.

### 5. Modification of Terms and Conditions

Radio Systems Corporation reserves the right to change the terms, conditions and notices governing this Product from time to time. If such changes have been notified to you prior to your use of this Product, they shall be binding on you as if incorporated herein.

# Warranty

## Three Year Non-Transferable Limited Warranty

This Product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this Product and its terms can be found at [www.petsafe.net](http://www.petsafe.net) and/ or are available by contacting your local Customer Care Centre.

- Radio Systems PetSafe Europe Ltd, 2nd Floor, Elgee Building, Market Square, Dundalk, Co. Louth, A91 YR9X Ireland
- Radio Systems Corporation, 10427 PetSafe Way, Knoxville, TN 37932 USA

**Australia/New Zealand** – In compliance with the Australian Consumer Law, Warranties Against Defects, effective January 1, 2012, warranty details of this Product are as follows: Radio Systems Australia Pty Ltd. (hereinafter referred to as "Radio Systems") warrants to the original retail purchaser, and not any other purchaser or subsequent owner, that its Product, when subject to normal and proper residential use, will be free from defects in material or workmanship for a period of three (3) years from the purchase date. An "original retail consumer purchaser" is a person or entity who originally purchases the Product, or a gift recipient of a new Product that is unopened and in its original packaging. When serviced by Radio Systems Customer Service, Radio Systems covers labour and parts for the first three years of ownership; after the first three years, a service or upgrade charge will apply relative to replacement of the Product with new or refurbished items at Radio Systems' sole discretion.

The limited warranty is non-transferable and shall automatically terminate if the original retail consumer purchaser resells the Radio Systems Product or transfers the property on which the Radio Systems Product is installed. This Limited Warranty excludes accidental damage due to dog chews; lightning damage; or neglect, alteration, and misuse. Consumers who purchase products outside of Australia, New Zealand, or from an unauthorised dealer will need to return the Product to the original place of purchase for any warranty issues.

Please note that Radio Systems does not provide refunds, replacements, or upgrades for change of mind, or for any other reason outside of these Warranty terms.

**Claims Procedure:** Any claim made under this Warranty should be made directly to Radio Systems Australia Pty Ltd. Customer Care Centre at:

Radio Systems Australia Pty Ltd.  
PO Box 7266, Gold Coast Mail Centre QLD 9726, Australia  
Australia Residents: 1800 786 608  
New Zealand Residents: 0800 543 054  
Email: [aus-info@petsafe.net](mailto:aus-info@petsafe.net)

To file a claim, a proof of purchase must be provided. Without a proof of purchase, Radio Systems will not repair or replace faulty components. Radio Systems requests the Consumer to contact the Radio Systems Customer Care Centre to obtain a Warranty Return number, prior to sending the Product. Failure to do so may delay in the repair or replacement of the Product.

If the Product is deemed to be faulty within 30 days from date of original purchase, Radio Systems will organise for a replacement to be sent in advance of returning the faulty Product. A Post Bag will be included with the replacement Product for the return of the faulty Product. The Product must be returned within 7 days of receiving the replacement. If the Product is deemed to be faulty after 30 days from the date of original purchase, the consumer will be required to return the Product to Radio Systems at the consumer's own expense. Radio Systems will test and replace the faulty unit or its components and return to the consumer free of charge, provided the Product is within its said warranty period. This warranty is in addition to other rights and remedies available to you under the law. Radio Systems goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should you have any queries or require any further information, please contact our Customer Care Centre on 1800 786 608 (Australia) or 0800 543 054 (New Zealand).

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protect. teach. love.™

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