



Wi-Fi
connection or
mobile data tariff
required

emporia TOUCH smart.2

Thank you for purchasing an emporia product!

Please read this user guide before
attempting to use your phone.

A handwritten signature in black ink that reads "Eveline Pupeter".

Eveline Pupeter, emporia Telecom
www.emporia.eu

> YOUR MOBILE PHONE AT A GLANCE



- 1 Loudspeaker
 - 2 Home screen
 - 3 Navigation ring
 - 4 Left function key
 - 5 Selection key
 - 6 Right function key
 - 7 Phone book key
 - 8 Camera key
 - 9 Green key
 - 10 Chat app key
 - 11 Red key
 - 12 1 key (voicemail)
 - 13 Camera lens and flash
 - 14 Emergency button
(extra battery cover without an emergency button)
 - 15 Headset port
 - 16 Torch button
 - 17 Volume controls
 - 18 Battery cover
 - 19 Loudspeaker
 - 20 Microphone
 - 21 Port for USB charging cable
-
- > Symbols on the external display
 - Reception indicator
 - Battery
 - 12:30 Time
 - 21.08 Date
 - Sun Day
 - Incoming call
 - Missed call
 - New SMS
 - New messaging app message
 - > Other symbols on the home screen
 - VoLTE Reception indicator
 - Wi-Fi
 - Alarm
 - Silent mode
 - Bluetooth
 - 12 °C Temperature

› **SYMBOLS AND OPERATING THE PHONE**

› **How do I return a missed call?**

1. Tap on the word **Show** on the screen below the notification **Missed call**.
2. The call function will open and the number or name of the caller will be highlighted by a red bar.

› **How do I access a new SMS message?**

1. Tap on the word **Show** on the screen below the notification **New message**.
2. The text message function will open.
3. The number or name of the sender will be highlighted by a bar.
4. Tap on the new SMS to read it.

› **How do I access a new messaging app message?**

- Tap on the chat app key to open the app.

› **How do I remove indicators for missed calls, SMS messages and messaging app notifications?**

The symbols on the external display and along the top of the screen will disappear as soon as you've read the SMS, opened the messaging app or had a look to see who the missed call was from.

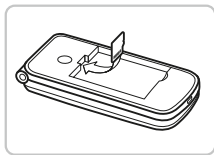
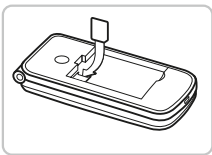
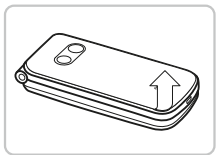
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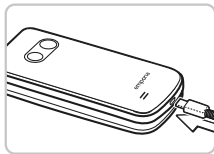
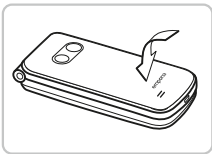
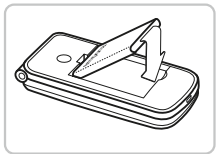
1. GETTING STARTED

1.1 Inserting a SIM card



1. Remove the battery cover (opening in the bottom left-hand corner).
2. Slide the SIM card into the SIM card holder with the gold contacts facing down.
3. To add more storage, insert a memory card into the memory card holder with the gold contacts facing down.



1.2 Inserting and charging the battery



1. Insert the battery, making sure that the battery contacts touch the phone's gold contacts.
2. Place the battery cover over the battery and click it into place.
3. Plug the charging cable into the USB port of the phone and the power plug into a mains outlet.


! *Charge the battery for at least four hours before the first time you use it. Only use batteries and chargers that are permitted for use with this specific model.*

1.3 Turning on the phone

- Press and hold the  key for at least two seconds until the emporia logo appears. It will take a few seconds for the home screen to be displayed.
- To turn the phone off, press and hold the  key for 2 seconds again.

1.4 Entering a PIN code

- Enter the four-digit PIN code for your SIM card when asked to do so and confirm the entry.
- You can change or turn off the PIN code in **Menu** ⇒ **Settings** ⇒ **More settings** ⇒ **SIM card lock**.

 *You have a maximum of three attempts to enter the correct number. If you enter the wrong number three times in a row, you will only be able to unblock the SIM card with the PUK code. You will find your original PIN code and PUK code in the documents supplied with your SIM card by your network operator.*

1.5 Saving battery power



After a few seconds of inactivity, the display will turn off to save battery power. In the event of an incoming call or you pressing any key, the screen will automatically light up again.

2. SETTING UP YOUR PHONE

When you use a new SIM card for the first time, you need to set the language, date, time and any data connections. You can also configure and change these later in **Menu** ⇒ **Settings** if you wish (See »11. Settings« on page 24).

i If you use the phone's mobile data facility, your network tariff must include mobile data. Ask your retailer or network provider for more information.

2.1 Setting up a messaging app

1. When on the home screen, press the chat app key  and select **YES** to confirm your answer to the security question.
2. Select the messaging app you want to install.
You can choose from Signal, Telegram and WhatsApp.
3. Pressing the chat app key  again now will open the messaging app you've selected straight away.

i More information on setting up a messaging app is available in the messaging app manual, which is supplied separately.

2.2 Personalising the menu

- The menu has been preset to display the following functions: **Contacts, Messages, Chat app, Calendar, Camera, Photo album, Settings** and **Applications**.
- The placement of each of these functions can be altered individually, apart from that of the unmovable **Applications** button.
- To replace a function with another one, tap and hold one of the buttons for approx. 3 seconds and select your chosen function from the list that appears.

2.3 Updating your system and apps

Updates are not performed automatically on the emporiaTOUCHsmart. When a system update is available, you will receive a notice in the info centre.

Always carry out these updates.

(See »14. System updates« on page 32)







If the notice **Update app** appears when you're opening your messaging app, proceed as follows:

4. Tap on **Download** and grant permission to any requests.
5. Go to the info centre and tap on the downloaded document.
6. Allow **Install unknown apps** and answer the security questions.
7. The new version of your messaging app will be installed.

3. USING THE PHONE

This phone can be controlled both via its touchscreen and via its numeric keypad and navigation ring. In the following, operating the phone using the keys has been prioritised.

3.1 Using the home screen

- **Left function key** : opens the menu
- **Right function key** : opens the **info centre** (can be made visible for present notifications)
- **Phone book** : opens **Contacts**
- **Camera** : opens the photo function
-  **key**: opens your call history
-  **Chat app key**: opens the messaging app installed



3.2 Dual-function keys

Some keys have additional functions if they are pressed and held down for a few seconds:



-  **key**: allows you to listen to your voicemail


Changing your voicemail settings:

Menu ⇒ **Contacts** ⇒ **Settings** ⇒ **Voicemail** ⇒ **Setup**
⇒ **Voicemail number**


-  **key**: + for country code, e.g. +49 for Germany
-  **key**: turns the torch on continuously

3.3 Using the menu

1. When on the home screen, press the left function key  to open the **Menu**.
2. Scroll through the menu items with the navigation ring.
Your current selection will be highlighted by a blue border.
3. Press the selection key  to open the selected menu item.
4. Options which you can select with the function keys will be shown at the bottom of the screen.






The left function key  is normally the **OK** button, while the right function key is normally for **BACK**.












Note the terms displayed along the bottom of the screen and match these with the function keys below them.


- To return to the home screen, press the red key .


3.4 Writing text


You enter text using the keypad.

- To input text, press a number key multiple times (e.g. 2x , 1x , 3x , 3x  and 3x  for Hallo).
- Special characters and symbols have been assigned to the various keys, but can differ in some languages:

	.,!?'"@:		a b c 2 ä à å â ã æ
	d e f 3 đ é ê è € ê ë		g h i 4 î ï ï ğ î ï
	j k l 5 £		m n o 6 ö ñ ô œ ó
	p q r s 7 ß \$ §		t u v 8 ü ù ú
	w x y z 9 ŵ ý ÿ		Space 0
	+ * # - _ = < > % () [] ; : / \ & ~ ^		



- Use the  key to switch between the **abc**, **ABC**, **Abc** and **123** input methods.


 *The virtual keyboard has been preset to be off, but can be enabled in **Menu** ⇒ **Settings** ⇒ **Advanced settings** ⇒ **Language/input** ⇒ **Virtual keyboard** ⇒ **On**.*

Once you've done this, the virtual keyboard will be available as a fifth option assigned to the  key.

4. CALLS


4.1 Accepting, rejecting or ending a call

- **To answer:** Open the phone and press **Accept**.
- **To reject or end a call:** Press the red button  or close the phone.
- To mute the ringtone temporarily, press the  volume control button.




 *The open-to-answer-calls function is preset to be off, but can be enabled in **Menu** ⇒ **Settings** ⇒ **Open to answer calls** ⇒ **On**.*


4.2 Calling someone

› Dialling a number

1. Enter the phone number you want to dial (incl. the area code) using the keypad.
2. Start the call by pressing .

› Using the redial function




1. When on the home screen, press the green key .
Your call history will be displayed.
2. Use the navigation ring  to select a number.
3. Start the call by pressing .

 *To go hands-free during a call, open **Options** and turn on the speaker.*


5. CONTACTS

5.1 Searching for a contact in the phone book



1. When on the home screen, press the phone book key  or open **Menu** ⇒ **Contacts** ⇒ **Phone book**.
2. Use the navigation ring  to scroll through the entries or use the keypad to type the first letters of the contact you are looking for in the search bar.
3. Start the call by pressing .

5.2 Adding a contact

1. Open **Menu** ⇒ **Contacts** ⇒ **Phone book** ⇒ **Add contacts**.
 2. Enter the contact's phone number and then confirm it by pressing **Next**.
 3. Enter the person's name and save it. You have now created a contact record for this person and can expand it by adding other details such as a contact photo, their landline number, their email address and their birthday.
-  *Always save names and numbers with the international dialling code, e.g. +41 for Switzerland, +43 for Austria and +49 for Germany.*

5.3 Transferring contacts

› Importing contacts from your SIM card

1. Save all your contacts onto the SIM card while the SIM card is in your old phone.
2. As soon as you insert the SIM card into your new device for the first time, you will be asked if you want to transfer the contacts that are stored on the SIM card.
3. Once you've done this, the imported contacts will appear in the phone book.
4. To import contacts from the SIM card later on, select **Menu**
⇒ **Contacts** ⇒ **Phone book** ⇒ **Import/export contacts**
⇒ **Import from SIM card**. Tap on the contact you want to import or open **Options** and select **Import all**.


› Importing contacts in a VCF file

1. Save all the contacts on your old phone in a VCF file.
2. Transfer the file to your new device on a memory card or via a Bluetooth connection.
3. Select **Import/export contacts** ⇒ **Import from memory** at the end of the list in the phone book. The VCF file will be detected automatically and the contacts imported.





5.4 Opening and editing a contact record

There are two ways to open a saved contact record.

› Using the physical buttons:

1. Open **Menu** ⇒ **Contacts** ⇒ **Phone book**.
2. Use the navigation ring  to select the contact record.
Your current selection will be highlighted by a blue border.
3. Press the left navigation button for **Options**.
A menu consisting of **Call**, **Send message** and **Contact details** will appear.
4. Select **Contact details**. The contact record containing the contact's **Photo**, **Mobile number**, **Landline number**, **Email address** and **Birthday** will then be displayed.
5. Select **Edit** using the left function key. You can then change any of the contact details.
6. Confirm any changes you make by selecting **Save**.

› Using the touchscreen:

1. Open **Menu** ⇒ **Contacts** ⇒ **Phone book**.
2. Search for the contact and tap on the contact picture (photo or head icon) next to the name.
3. A menu button containing icons for **Call** , **Send message**  and **Contact information**  will appear.
4. Tap on  and the **Contact details** will appear.

5.5 Contact options

› Send message


Write the contact currently open a text message.


› Send details

Copy the name and number of the contact currently open into a text message and send them to a third person.

› Call history for a contact

In the call history, you will see all the calls you've had with this contact. As well as the date, time and, if applicable, duration of the call, you can see the type of call beside each entry here:


 Outgoing calls (duration)

 Incoming calls (duration)

 Missed call

› Setting the contact as a favourite

If you set the contact as a favourite, it will be displayed at the beginning of the list in the phone book.

 *It is not possible to use one of the number keys to put a contact on speed dial.*

› Deleting a contact

If you tap on **Delete**, the contact will be permanently deleted from your phone.



6. MESSAGES (SMS)

6.1 Writing and sending a message



1. Open **Menu** ⇨ **Messages**.
2. Select **Write message**.
3. Enter the text using the keypad.
4. To specify a recipient for the SMS, open **Options** and select **Send**.
5. You can now select a **Contact** from the phone book, type in a **Phone number** using the keypad, select a number from your **Recent calls** list or select **Multiple contacts** at the same time.

6.2 Reading a message

- When you receive a new message, a note and a symbol  will appear on the home screen.
 - The number of new messages will then be displayed in a red circle next to the messages icon  on the menu screen.
1. Open **Menu** ⇨ **Messages**.
 2. Unread messages will be highlighted by a blue bar.
 3. To read a message, tap on it.

7. MESSAGING APP

7.1 Setting up a messaging app


(See »2.1 Setting up a messaging app« on page 08)



7.2 Using the messaging app

- The emporia TouchSMART.2 doesn't have all the functions of a smartphone. With regard to messaging apps, the device has been designed in a way that enables messages in chats including photos, short videos and audio files to be received and replied to.
- Make sure you regularly delete photos and videos received or sent via your messaging app to free up storage space. Recording and sending videos that are too large can prevent the device from running smoothly.
- This device is not connected to a Google account. It is therefore also not possible to back up messaging app communication using Google.

7.3 Closing the messaging app

It is best to close the messaging app installed by pressing the red key  or simply closing the phone.

Pressing the Back key to exit the app can have a negative effect on notifications and indicators for new messaging app messages.

8. INFO CENTRE

The **Info centre** basically collects all the information your phone wants to share with you. This gives you a better overview and ensures you don't miss any notifications. It can include missed call notifications, new messages, messaging app message notifications and update notices for new available system updates.



8.1 Receiving a notification

- If you have missed a call or received a new message (SMS or your messaging app), a notice will appear on the home screen.
- Select **Show** to see the call or message immediately (*See »Symbols and operating the phone« on page 03*).

8.2 Opening a notification

As soon as an unread notification is available, **INFO** will be displayed in the bottom right-hand corner of the home screen.

1. To open the **Info centre**, press the right function key or select **Menu** ⇒ **Info centre**.
2. Tap on a notification in the list displayed. You will be taken straight to the app the notification refers to.

8.3 Deleting notifications



A notification will normally disappear as soon as you have tapped on it. Regardless of this, however, you can also delete the entire list by tapping on **Delete all**.


9. CAMERA

9.1 Taking a photo or recording a video



- When on the home screen, press the camera key or open **Menu** ⇒ **Camera**.
- The current camera mode (photo or video) will be shown in the centre.

1. You can use the navigation ring  to zoom in and out (left/right), and to adjust the brightness (up/down).
2. Use the selection key  to take a photo or start/stop a video recording.
3. Photos you take will be shown as a small image in the bottom left-hand corner.
4. If you tap on this preview, your most recently taken photo will open in the photo album.

 *Make sure you are not accidentally covering the camera lens on the back of the phone with your finger.*

9.2 Changing the camera settings

When the camera is active, open **Options** and switch

- from **Back camera** to **Front-facing camera** for selfies;
- between **Photo mode** and **Video mode**;
- to the preview of your last photo;
- between Flash off, Flash on and Flash auto;
- between different picture sizes.



10. PHOTO ALBUM


10.1 Viewing a photo or video



Open **Menu** ⇒ **Photo album**.

All the photos and videos you take will be sorted chronologically according to the month in which they were taken.

- Press the selection key  to open the highlighted photo.
- Use the navigation ring  to scroll through the photos.


 *You can use an SD card to increase the storage capacity of your phone. You can purchase these cards from electronics stores.*

10.2 Sending or editing a photo

Open **Options** when in photo view:

Delete, Set as wallpaper, Share, Zoom in, Zoom out and **Rotate**

Selecting **Share** allows you to send the photo to others by Bluetooth, a messaging app, Messages (as an MMS) and other applications.

 *If you want to send more than one photo at the same time, tap and hold your finger on one photo on the photo album overview screen. You can then select multiple photos and share or delete them in one go.*

› Backing up photos on your PC

1. Plug the USB connector end of the USB cable supplied with the phone into your PC and the other end into your phone.
2. Tap on **Info** on the home screen or open the **Info centre** from the menu.
3. Open the notification "**Device being charged via USB**".
4. Select **Transfer files** from the list displayed.
5. The PC will now detect your phone and display the phone's internal memory or, if available, the phone's SD card.
6. You can then select files and copy them onto the PC.

11. SETTINGS



› Menu items

Alarm, Silent mode, Wi-Fi, Bluetooth, Mobile data, Flight mode, Location, Wi-Fi hotspot, Wallpaper and **More settings**

› Enabling a function

1. If you tap on a grey **Off** button, it will change to a blue **On** button.
2. For detailed indicators or settings for an option, tap on the function's text button, e.g. **Wi-Fi**.

11.1 Alarm

Turn the alarm **On** or **Off** and, if necessary, change the **Alarm time**. You can change more settings for the **Alarm ringtone** and **Alarm volume** in the alarm app. (**Menu** ⇒ **Applications** ⇒ **Alarm**)

i *If the phone is turned off, the alarm is turned off as well. The alarm will therefore not go off when the phone is off.*


11.2 Silent mode

This function will mute your phone's ringtone. You can enter a time when you want the ringtone to be re-enabled, so that the phone will ring again from that point onwards.

i *If you turn the phone off and then on again, silent mode is turned off. The phone will ring normally from when it's turned on again.*

11.3 Wi-Fi

- If you are already connected to a Wi-Fi network, the name of the network will be displayed in **Settings** in Wi-Fi.
- To set up a Wi-Fi connection, you need the name of the Wi-Fi network and the corresponding password.


 *If you have a Wi-Fi network at home, you can usually find this information on the underside of the Wi-Fi router.*

› Connecting your phone to a Wi-Fi network

1. Turn the Wi-Fi function **On**.
2. Tap on **Wi-Fi** and select one of the networks shown in the list of **Available networks**.
3. Enter the password for your chosen network and tap on **Connect**.
4. **Connected** will then appear under the name of the Wi-Fi network in the list of available networks.


11.4 Bluetooth

1. Turn the Bluetooth function **On**.
2. Tap on Bluetooth and then on **Pair new device**.
A list of available devices will be displayed.
3. Select the device you want to pair the phone with from the list.
4. Follow the instructions to pair the devices.

 *Devices that have been connected before will be recognised and connected automatically.*

11.5 Mobile data

- Turn the mobile data function **On**.
- The overview will show you how much data you have already used in the current billing period.

 *If you use the phone's mobile data facility, your network tariff must include mobile data.*

11.6 Flight mode

Flight mode will disable the phone's cellular radio and other communication functions like Bluetooth and Wi-Fi, and therefore prevent them from interfering with other electronic devices on board an aircraft. All the other functions on the phone will be able to be used without restriction.

11.7 Location (GPS)

1. Turn the location function **On**.
2. Select a **Mode** for the level of accuracy with which you want your location to be able to be determined.
3. In **Permissions**, you can see which apps are using the location function.

11.8 Open to answer calls

Turn this function **On** if you want calls to be answered automatically as soon as you open the phone.

11.9 Voice assistant

If the voice assistant is enabled, a voice announcement will be added to the following functions:

- You have received a new SMS message.
- Someone is calling you.
- The torch has been turned on or off.
- The camera has been turned on.
- The volume has been increased or decreased.

If the cover is closed, the time and battery charge level will be announced.

- The emergency button has been pressed.


11.10 Wi-Fi hotspot


Make your mobile data Internet connection available to other devices.

11.11 Wallpaper

Select a picture from the photo album you want to set as the background on your home screen.

11.12 Messaging app

Change the messaging app the chat app key  opens.

 *If you switch to another messaging app, all the data and chats in your current messaging app will be lost!*

11.13 More settings

Mobile network, Display, Tones, SIM card lock, Date and time, Language and input, Restore factory settings and About the phone


› Changing the font size

The font size can be changed from **Normal** to **Small**.


1. Open **Menu** ⇒ **Settings** ⇒ **Advanced settings** ⇒ **Display** ⇒ **Font size**.
2. Tap on the slide controller to change the font size.

› Permitting roaming

1. Open **Menu** ⇒ **Settings** ⇒ **Advanced settings** ⇒ **Mobile network** ⇒ **Roaming**.
2. Permit the phone to use other networks to transfer data.

 *For tariff providers without their own network infrastructure (MVNO), data roaming is required for the mobile data connection to work.*

› Enabling the virtual keyboard

1. Open **Menu** ⇒ **Settings** ⇒ **Advanced settings** ⇒ **Language/input** ⇒ **Virtual keyboard**.
2. Turn the virtual keyboard **On**.
3. The virtual keyboard will now be available as a fifth option assigned to the  key.

12. INTERNET

Like you do on a computer, you use a browser on a smartphone to search for information on the Internet.



The emporia Internet app is such a browser.

1. Open **Menu** ⇒ **Applications** ⇒ **Internet**.
2. The search bar is the main element of the browser. It is where you enter search terms you want to find information on. Tap in the search bar to open the keyboard. Enter a search term.
3. When the term you're looking for appears, you can tap on the suggested word(s) or you can finish entering your term and then confirm you want to search for it by tapping on **Go**.
4. The browser will now search the Internet for web pages related to your search term.
5. The results of your search will be displayed as a list of web pages. The domain of each website will be written underneath the respective site's title. The domain is the address of the web page. Each web page will also be accompanied by a short description, which can help you decide whether the page will be of interest to you.
6. A suggested web page will only open when you tap on its domain. Tap on **Back** to return to the list of search results.

13. CALENDAR


On the menu screen, select **Applications** and then open the **Calendar**.



- The current month will be shown in the overview. The overview cannot be changed to display the current week instead of the current month.
- Today's date will be in blue.
- Tap on the day button to open a detailed view of that day.

13.1 Entering a new event


1. Tap on **Options** and specify whether you want to enter an **Event** or a **Birthday**.
2. Enter a name for the new event. This name is what the event will be shown as on the calendar.
3. Now enter a time frame for the event. To do this, tap on the default settings for the date and time to change these details.
4. In **Reminders**, you can specify how long before the event you would like to receive a notification.
5. In **Repetition**, you can set the event you've just entered to recur daily, weekly, monthly or yearly.

 *Don't forget to save every event you enter and any changes you make!*

13.2 Opening an event you've entered

In the month calendar overview, the days you've entered events on will be highlighted.

1. If you tap on a day button, a list of all the hours of this day will be displayed.
2. Events that have already been entered will be highlighted by coloured areas and labelled with the name of the event.
3. If you tap on an event, the details of the event will open and you can make changes to them.

 *Be aware that the list is long! Some events may not be visible at first glance. Swipe up and down over the list, so that you can see events entered at other times of the day.*

13.3 Searching for an event

1. To do this, tap on **Options** in the month overview and then on **Upcoming**.
2. All your events from today's date onwards will now be listed in chronological order.
3. Tap on the name of an event to open all its details and to edit the event.

14. SYSTEM UPDATES

You can download the latest software for the phone yourself and therefore update the system and improve applications yourself. Use a Wi-Fi network to transfer the data here.



1. Check that the battery is at least 30% charged.
If it isn't, the download cannot start.
2. Open **Menu** ⇨ **Applications** ⇨ **System updates**.
3. Then to begin downloading the new software, select **Check for updates**.
4. A message will appear telling you whether or not there is any new software available. If there is, select **Download** to start the update process. The green bar indicates how the download is progressing.
5. Once the download has been completed, select **Update now**. You will be informed that you cannot use the phone during the update process. Do not press the on/off button during the update process and do not start using your phone again until this message has appeared: **The installation was successful**.

15. WEATHER

The emporia weather app is simple with a clear layout and also shows the current temperature on the home screen.



Please note that the weather app requires constant access to the Internet, so that its data can be updated continuously.

1. Open **Menu** ⇒ **Applications** ⇒ **Weather**.
2. Turn the weather function **On**.
3. Next, add a **Location** you want to know the weather for.
4. Enter the name of your desired place in the **Search** bar.

A list of places will be displayed. Select the place you want from these.

i *Your phone needs to be connected to the Internet, otherwise it won't be able to suggest any places for you to choose from!*

5. Your desired place has now been set as a weather location. Select **Back** to view the weather forecast for the next few days for this location. The current temperature in this place will be shown above the date on the home screen.
6. You can select multiple locations and confirm your selection using the green tick.

i *Please note that some cities may only be found by entering their international name.*

16. EMPORIA EMERGENCY CALL FUNCTION

If you use the battery cover with the integrated emergency button, you can enable the phone's emergency call function. Read the instructions carefully and set the emergency function according to your needs.


You can save up to five emergency contacts (family members, friends and official institutions).




- In an emergency, press and hold the emergency button on the back of the phone. (This works even when the phone is closed.)
- The five preset numbers will be dialled automatically in the order in which you have saved them.


If it is not possible to get through to anyone on the first number, the second number will automatically be dialled.

If it is not possible to get through to anyone on the second number, the third number will automatically be dialled, and so on. (The phone will go through a list of five numbers a maximum of three times.)

- At the same time as each emergency call, a text message (SMS) will be sent to the contact, saying: **"You are about to receive an emergency call. An audible warning signal will sound when you answer the call. Please press the 0 key three times to establish the connection."**

 *The contact must press the 0 key three times within 60 seconds or the call will be disconnected (to prevent your emergency call going through to a contact's voicemail or answer machine).*

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- From the moment you make an emergency call, your emporia phone will automatically answer any incoming calls for one hour. To disable this function, press and hold the  button for approx. three seconds or turn your device off completely using the  button and then turn it on again.
 - To cancel the emergency call, press and hold .
 - During the emergency call, a warning tone will sound continuously to alert anyone nearby and the person being called.
 - If you do not have any emergency contacts saved, have no credit on your prepaid phone card or are connected to another network without permission (e.g. roaming is not activated), 112 will be dialled when you press the emergency button.

 *If you want to add the number of an official institution such as the police or fire brigade as an emergency contact, you must check that this is okay with the respective institution beforehand. Adding a number for the emergency services (999 or 112) is not recommended. Emporia does not assume liability for any costs incurred through you calling such an institution by mistake.*

› **Adding/editing emergency contacts**

On the menu screen, select **Applications** ⇒ **Emergency call**.

› **Enabling the emergency button**

On the menu screen, select **Applications** ⇒ **Emergency call**
⇒ **Emergency call system on/off**.

➤ **GUARANTEE AND SERVICE**

Manufacturer:	emporia telecom GmbH + CoKG Industriezeile 36, 4020 Linz, Austria
Importer:	Emporia UK and Ireland Limited · Cardinal Point, Park Road, Rickmansworth, Hertfordshire, WD3 1RE, United Kingdom
Contact:	www.emporiatelecom.co.uk or www.emporiatelecom.ie
Brand name:	emporia
Model:	emporiaTOUCHsmart.2 (V188.2)

➤ **Scope of delivery**

- **Mobile phone:** emporiaTOUCHsmart.2 (V188.2)
- **Extra battery cover without an emergency button**
- **Battery:** AK-V188
- **USB cable**
- **AC adapter:** RL-1000 mA-UK (*RL-600mA-UK)
- **Table charging unit:** TL-V188-C

➤ **Support**

- **Emporia Service Centre**
service@emporiatelecom.co.uk
Monday-Friday, 12⁰⁰-4⁰⁰ pm
- **United Kingdom · EN**
www.emporiatelecom.co.uk/
support/contact
+44 1923 94 77 78
- **Ireland · EN**
www.emporiatelecom.ie/
support/contact
+353 0818 000 102

➤ **Guarantee**

This guarantee is only valid if original batteries supplied by emporia have been used.

- **Mobile phone:** 12 months
- **Battery:** 6 months

➤ **Technical details**

- **Dimensions:** 113.8 × 56.7 × 20.6 mm
- **Weight:** 130 g
- **Battery:** Li-ion 3.8 V, 1400 mAh, 5.32 Wh (replaceable)
- **AC adapter:**
input: 100 - 240 V AC, 50/60 Hz, 0.15 A;
output: DC 5.0 V, 1.0 A (*0.6 A)
- **Table charging unit:**
input = output
- **Standby time:** 200 h*
- **Talk time:** 450 min*
(*The battery life can be reduced depending on network coverage and active applications.)
- **Internal antenna:**
SAR body: 1.58 W/kg
SAR head: 0.08 W/kg
SAR-limbs: 2.0 W/kg
- **Operating temperature range:**
-10° - +40°C
- **Hearing Aid Compatible M4/T4**
- **Bluetooth V 4.2**
- **Display:** 3.25"; 480 × 854 px;
1.54"; 240 × 240 px
- **Camera:** 8 MP / 2 MP
- **Operating System:** Android V 11
- **RAM:** 1 GB
- **Memory (ROM):** 8 GB
- **SD card:** < 64 GB

› Frequencies

- **BT:** 2402 MHz - 2480 MHz
Transmitter power: < 0.0023 W
- **BT LE:** 2402 - 2480 MHz
Transmitter power: < 0.0021 W
- **GPS:** 1575.42 - 1575.42 MHz
- **FM:** 87.6 MHz - 107.9 MHz
- **WiFi:** 2412 - 2472 MHz
Transmitter power: < 0.0171 W
- **E-GSM 900/GPRS 900/EGPRS 900:**
TX: 880 - 915 MHz; RX: 925 - 960 MHz
Transmitter power: < 1.5849 W
- **E-GSM 1800/GPRS 1800/EGPRS 1800:**
TX: 1710 - 1785 MHz; RX: 1805 - 1880 MHz
Transmitter power: < 0.8511 W
- **WCDMA Band I:**
TX: 1920 - 1980 MHz; RX: 2110 - 2170 MHz
Transmitter power: < 0.1589 W
- **WCDMA Band VIII:**
TX: 880 - 915 MHz; RX: 925 - 960 MHz
Transmitter power: < 0.1611 W
- **LTE Band I:**
TX: 1920 - 1980 MHz, RX: 2110 - 2170 MHz
Transmitter power: < 0.1648 W
- **LTE Band III:**
TX: 1710 - 1785 MHz, RX: 1805 - 1880 MHz
Transmitter power: < 0.1932 W
- **LTE Band VII:**
TX: 2500 - 2570 MHz; RX: 2620 - 2690 MHz
Transmitter power: < 0.2178 W
- **LTE Band VIII:**
TX: 880 - 915 MHz; RX: 925 - 960 MHz
Transmitter power: < 0.257 W
- **LTE Band XX:**
TX: 832 - 862 MHz; RX: 791 - 821 MHz
Transmitter power: < 0.2118 W

› Safety information

- Turn off your phone in hospitals and whenever you are near medical equipment. There should always be a distance of at least 20 cm between a pacemaker and the phone when it is on.
- Never try to control a vehicle while holding the phone in your hand. Always comply with relevant national laws and traffic regulations.
- Turn off the phone whenever you are travelling in an aeroplane.
- The phone must be switched off whenever it is near a petrol station or other places with explosive substances.
- Never shine the LED torch in the eyes of people or animals! (Protection class 3)
-  To prevent hearing impairments, do not use the phone on a high speaker volume for extended periods of time. Do not hold the phone to your ear when hands-free mode is activated or the emergency button has been pressed.
- Using a headset on a high volume can cause hearing impairments. Check the volume of the headset you are using.
- The phone and the accessories may contain small parts. Keep the phone out of the reach of young children.
- As a precaution, we recommend disconnecting the phone from the charger during thunderstorms.

-
- The mains adapter serves as a separator between the product and your mains supply. The mains supply must be close to the device and easily accessible.
 - This device has been tested for typical applications where the device is carried on the body. To meet the RF exposure requirements, the minimum distance between the body, in particular the user's head, and the handset including the antenna must be 0 cm. Belt clips, holsters and similar accessories from third parties used with this device must not contain metallic components. Accessories carried on the body that do not meet these requirements may not meet the RF exposure requirements and should be avoided. Only use the device's built-in antenna or an approved antenna.
 - This device complies with the essential requirements and other relevant provisions of **UK Radio Equipment Regulations (S.I. 2017 No. 1206)**. All the important radio test cases have been written.
 - Caution: Risk of explosion if the battery is replaced by the wrong type. Dispose of the used batteries according to the instructions.
 - The device complies with RF specifications when the device is 5mm from the body.

› Intended use

- This phone is robust and designed for mobile use. However, it still needs to be protected from moisture (rain, bathroom water, etc.) and heavy impacts.
- It is only designed for European network standards (AT, BE, CZ, DE, DK, ES, FI, FR, GB, HR, HU, IE, IT, NL, NO, PL, PT, SE, SI, SK, SZ and TR).
- Do not leave it where it will be directly exposed to the sun.
- Using it for any purpose other than that described above will result in damage to the product. Doing this also entails hazards such as fire, electric shocks, etc. This product must not be changed or modified, and the casing must not be opened.
- The adapter is only suitable for use in conjunction with a standard household mains socket that is connected to your electrical grid and uses 100-240 volts, 50/60Hz (10/16A), of alternating voltage.

› Disposal

• Disposing of the packaging

The packaging and packaging aids are recyclable and should be recycled.



• Disposing of the battery

Batteries should never be disposed of as domestic refuse! As a consumer you are legally required to return used batteries. They can be handed in at one of your community's local collection points or at specialist stores.



• Disposing of the device

If this product ever wears out, please don't dispose of it as domestic refuse. To ensure you don't cause damage to the environment, take it to a collection or recycling centre where used devices are processed for recycling in an environmentally friendly manner.



› Declaration of conformity (DOC)

emporia telecom GmbH + CoKG

(Industriezeile 36, 4020 Linz, Austria), hereby declares that the

emporiaTOUCHsmart.2 (V188.2)

telecommunication or radio device complies with **Directive 2014/53/EU** and **UK Radio Equipment Regulations (S.I. 2017 No. 1206)**.

The full text of the declarations of conformity can be viewed on this web page:

<https://www.emporia.eu/doc>



A handwritten signature in black ink that reads "Eveline Pupeter".

Eveline Pupeter
CEO, emporia Telecom
01/12/2021, Linz/Austria



<https://www.emporia.eu/doc>

- DE Druckfehler, Irrtümer und technische Änderungen vorbehalten.
- EN Subject to mistakes, printing errors and technical changes.
- IT Con riserva di errori di stampa, inesattezze e modifiche tecniche.
- FR Toutes erreurs d'impression, erreurs et modifications techniques réservées.
- NL Drukfouten, vergissingen en technische wijzigingen voorbehouden.

