# Emonio P3 / P3plus

# User Manual

Release date: 10.04.2025

Hardware version >3.2

Firmware version 3.0.68

The newest version of this document can always be found in the form of a wiki at:

https://wiki.emonio.de.

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# Table of Contents

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# 1. Introduction and usage

Thank you for choosing the Emonio P3plus !

This product allows you to measure and record the energy consumption of electrical devices and systems quickly, easily and accurately.

The energy platform of the company Emonio GmbH (https://pro.emonio.de) offers the ability to record the measurement data historically, to combine several devices or to generate mathematical and statistical analyses. In case you need an account to access above platform, please visit our shop at: https://shop.emonio.de .

The Emonio P3plus is suitable to:

- Measure and display the electrical quantities in the range of over-voltage Category III
- Measuring three voltages to neutral
- Measuring three currents by means of split-core transformer or Rogowski coil
- Measuring the active, apparent and reactive power of three one-phase consumers or one three-phase consumer
- Measuring the grid frequency
- Determination of the power factor
- Measuring of THDu, THDi as well as the first 50 harmonics of voltage and current.
- Recording the measured data in the internal memory
- Transmitting the data via WiFi to an energy management system

The instrument may not be operated while being open. Measurements in damp areas or under adverse environmental conditions (wet or high humidity, dust, combustible gases, vapours or solvents) are not permitted. Other adverse conditions are thunderstorms or storm conditions such as strong electrostatic fields, etc.

Using the device under circumstances as described above, may cause damage to the measuring instrument, there is also the risk of short circuit, fire or electric shock.

For measuring only test leads and accessories that are tailored to the specifications of the instrument (minimum: CAT III, 300V) are to be used.

The meter must not be modified. The safety instructions must be observed!

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## 2. Safety

Symbols used:

| Symbol | Description | Symbol | Description |
|---|---|---|---|
| ⚡ | Warning of dangerous voltage. Risk of electric shock ! | ⚠ | Warning, danger ! |
| CE | Complies with EU directives. | ▣ | Double or reinforced insulation |
| 🗑 | Do not dispose in household trash. | ⟲ | Reboot, activate Access Point (AP) |
| 📶 | WiFi | ⏻ | Operating condition |
| ∿ | Alternating current | ▭ | Fuse |

Please read the entire manual before using the device, it contains important informations about the correct and safe operation. Damage to property or personal injury caused by improper handling or failure to observe these safety instructions will void the warranty / guarantee and there is no liability. For further damages we do not accept liability!

The Emonio may only be connected by a specialist. Consult a professional if you have any doubt about operation, safety or connection of the device. The security of the system in which the meter is integrated, is under the responsibility of the installer. Measuring instruments and accessories are not toys and must be kept out of childrens' reach.

⚠ **Use only with accessories certified for over-voltage category III, 300V. The use of fully insulated accessories, guarded against accidental contact are absolutely necessary for connection to the neutral conductor! If the neutral line is disconnected from the supply during operation, the full supply voltage of the phase A (10) will be on the neutral line (9). The use of a magnetic probe tip or other not fully insulated accessories on the neutral line (9) is a great danger!** ⚠

In commercial institutions, the accident prevention regulations of the professional association for electrical systems and equipment must be observed.

The voltage between the three phases (9), (10) and (11) and the neutral line (8) must not exceed 264V ~. The voltage between the three phases (9), (10) and (11) must not exceed 440V ~.

The voltage at the current inputs (5), (6) and (7) must not exceed 1V ~.

Be especially careful when connecting the test leads. The touch of electric lines is dangerous!

Before each use the meter and all peripheral components (test leads, test adapters, power converters) should be checked for damage. Do not attempt any measurements if the protecting insulation is defective (torn or demolished). Do not use the meter immediately prior to, during or after a thunderstorm (lightning / over-voltage). Make sure that during the measurement hands, shoes, clothing, the floor, switches and switching components are dry.

Avoid operation in the immediate vicinity of strong magnetic or electric fields and transmitting antennas or RF generators because the measured values can be falsified.

The device is only to be installed in interior rooms with max. pollution degree of 2.

Never immediately turn on the meter when it was moved from a cold to a warm room. The resulting condensation could destroy the device under certain circumstances. Allow the unit to reach room temperature slowly.

If it is suspected that safe operation of the instrument is no longer possible, the device must be taken out of service and secured against inadvertent operation. It can be assumed that safe operation is no longer possible if:

- apparatus comprising visible damage
- the device no longer works
- It was stored under unfavourable conditions for a longer period
- stress caused by transport

Exercise extreme caution when fitting the current transformers and measuring lines (5 to 7 and 9 to 12). There is a risk of electric shock ! Use of protective equipment (eg.: insulating gloves, shoes, goggles, etc.) to prevent electric shocks and arcs is strongly advised.

In schools and training centres, hobby and self-help workshops, handling of measuring instruments must be supervised by trained personnel.

If possible try to avoid working alone so that assistance can be made in case of emergency.


## 2.1.  Measurement category

The measurement category specifies the permissible areas of application of measuring and testing devices for electrical equipment and systems for use in low-voltage networks. The classification of the measurement category is defined by IEC 61010-2-030.
The measurement categories are similar or identical to the overvoltage categories in terms of values, but are based on other standards and describe different situations.

The CAT II to IV measurement category is of particular importance for safety during measurements, as low-resistance circuits have higher short-circuit currents and overvoltages and transients due to load

switching, lightning strikes or phase errors must be absorbed by the measuring device without endangering the user through electric shock, burns, mechanical hazards, fire, sparking, arcing or explosion. Due to the low impedance of the public power supply network, the short-circuit currents are highest at the domestic supply. Within the domestic system, the maximum short-circuit currents are reduced by the series resistances of the system.

In technical terms, compliance with the category is achieved by, among other things, contact safety of plugs and sockets, insulation and stable flame-retardant housing, sufficient clearances and creepage distances, sufficient cable cross-sections and, in particular, a fuse with a high breaking capacity (typically 10 kA at nominal voltage).

The measuring category is marked on the measuring devices with Roman numerals. If this information is missing, the device may only be used for measurements of category 1 (CAT I).

| | |
|---|---|
| Ohne | Measurements on circuits that have no direct connection to the mains, e.g. devices of protection class 3 (safety extra-low voltage), battery-operated devices, 12...24 V car electrics. |
| CAT II | Measurements on circuits that have a direct connection to the low-voltage grid via a plug, e.g. household appliances, portable electrical appliances. |
| CAT III | Measurements within the building installation (stationary loads with non-pluggable connection, distribution board connection, permanently installed devices), e.g. sub-distribution board. |
| CAT IV | Measurements at the source of the low-voltage installation (meter, main connection, primary overcurrent protection), e.g. meter, low-voltage overhead line, house connection box. |
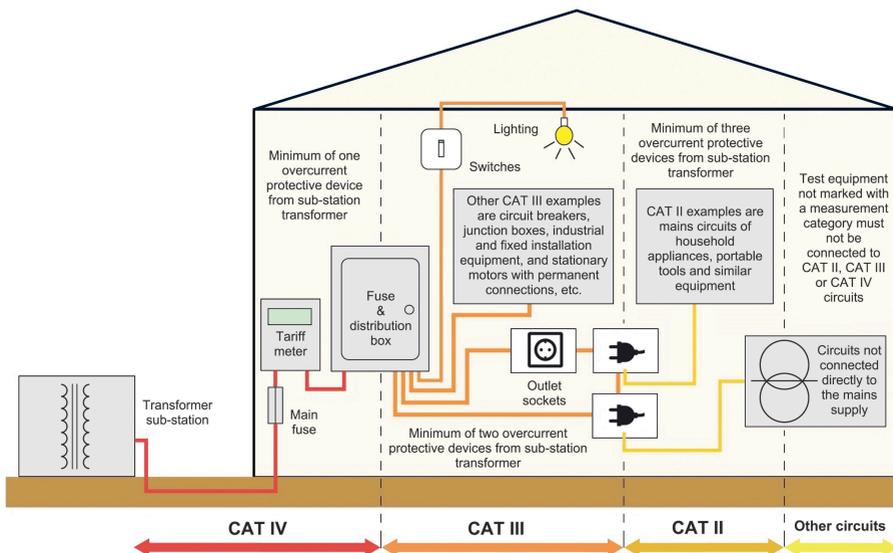


CAT IV measurements are extremely dangerous.
All proper safety measures must be taken to avoid the
risk of shorting high energy circuits and arc flash.

# 3. Product description

The Emonio measures current and voltage values by means of the connected current transformer and test leads. The consumed active, apparent and reactive power is calculated and transmitted every second via WiFi to the measuring platform [=> 9]. There, the data is stored and can be analysed, combined, averaged and graphically displayed using different dashboards.

Alternatively (in the absence of an Internet connection) the data will be stored as a CSV-file in the built-in 8MB large Flash memory for later processing. A separate SD-card adapter is available for purchase to increase the data storage capacity to many GB. If installed, measurements of up to one year at one-second precision are possible.

You have the possibility to transfer the internally stored CSV file periodically via SMTP or FTP. Alternatively you can upload the file to a configured energy platform via Telemetry export.

The interaction with the meter takes place predominantly via WiFi and web browser or via App.

## 3.1. What's included

- Measurement device "Emonio P3" or "Emonio P3plus"
- Four measuring lines (blue, brown, black, grey) 1m or 2m, min. CAT III, 300V
- Three Rogowski-coils* with different sizes (25 - 150mm diameter), z.B. 50mV/kA
- Four alligator clips, blue/black: Cliff FCR7943, CAT III, 300V
- Magnetic foil on backside (for mounting on e.g. the door of a distribution board)
- User manual
- Transport case

     * Alternatively you can order Current Transformers for 5A or 80A or Rogowski coils with diameters of 25mm to 150mm to measure currents from ~2A to max. 20kA.

## 3.2. Operating elements



1. Button 'activate AP / factory reset'
2. Status-LED 'Power'
3. Status-LED 'WiFi'
4. Status-LED 'Error'
5. Current input for Phase A
6. Current input for Phase B
7. Current input for Phase C
8. Test lead for neutral line
9. Test lead for Phase A
10. Test lead for Phase B
11. Test lead for Phase C
12. Device-ID

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## 3.3. Status LEDs

| Power LED (green) (2) | Significance |
|---|---|
| off | Not connected to power (Neutral line and Phase A) or internal fuse triggered. |
| fast flashing (3x / sec.) | Initial configuration needed (no admin-password has been set yet). |
| on, occulting every two seconds | Status: ok. Normal operation. |

| WiFi LED (yellow) (3) | Significance |
|---|---|
| off | WLAN, AccessPoint inactive. |
| on | AccessPoint is active. |
| short flash (e.g.: 1x / sec.) | WLAN-connection active, data is successfully transmitted. The frequency of the flashes shows the data transmission. This is to be configured in Setup/Telemetry. |
| fast blinking (3x / sec.) | No WiFi connection possible (wrong SSID, password or the chosen WiFi network cannot be reached) |
| slow blinking (1x / sec.) | WiFi connection successful, but no connection to telemetry server (wrong server-URL, password, port, etc.) |
| rapid flickering | If button is released *now*, username and password will be reset. Device will reboot. |

| Error LED (red) (4) | Significance |
|---|---|
| off | No error. Normal operation. |
| fast blinking (3x / sec.) | General error. See website and chapter 12 for details. |
| slow blinking (1x / sec.) | Warning. For details see website. Or (temporary): firmware is being installed right now. |
| rapid flickering | If button is released *now*, all configuration will be reset. Device will reboot. |

## 3.4. Button

| Button WiFi reset(1) | Function |
|---|---|
| short press (ca. 1 sec) | Start or stop internal Access Point (AP).<br><br>When the AP is **active**, the Emonio-App can **not** be used ! |
| hold for ca. 8 seconds | Factory Reset will be performed, if the button is released while the *yellow* led is flickering. Device will reboot.<br><br>Counter values and CSV-files will **not** be deleted !<br><br>The following settings will be reset:<br>• device_name = emonio-xxxxxx<br>• admin_name =<br>• admin_pass =<br>• ap_enabled = 0<br>• ap_mode = 0<br>• ap_addr = 10.1.1.1<br>• update_enabled = 1<br>• update_auto = 1<br>• update_url =update.emonio.de/update.php<br>• update_interval = 24<br>• mdns_enabled = 1<br>• webserver_enabled = 1<br>• websocket_enabled = 1 |
| hold for ca. 15 seconds | All configuration will be erased if the button is released while the *red* LED is flickering. Device will reboot.<br><br>The Telemetry-Token, the kWh-counters and the CSV files will **not** be deleted ! |

## 3.5. Site requirements

This instrument has been **designed for use indoors**. Operation is safe under the following ambient conditions: max. 2000m above sea level, ambient temperature of -5° C to 40° C, maximum relative humidity of 80%. Max. variation of the supply voltage of +/- 10%. The installation site should be clean and free of dust (**pollution degree 2**).

## 3.6. Connection to power supply

The power supply of the measuring device is established using measuring lines (9) and (10). **It is recommended to always connect the neutral line (8) first and remove last.**

## 3.7. Internal fuse

The internal power supply is protected with a fuse. Should the device be connected to excessive voltage, the fuse will be triggered and must be replaced.

To replace the fuse first make sure to disconnect all external accessories and cables from the device. Remove the four screws on the front plate and the front cover. Replace the fuse with one of the same type that is: **1000V 250mA, FF, IR>=50kA** EAN: 4250569402838 (PeakTech P 7600)

**Important:** This fuse is of type "VERY FAST ACTING" ("FF") !

## 3.8. Installation with residual-current devices

⚠️ The cables for the phase A (9) and neutral conductor (8) provide current to the **integrated power supply**. These connections must be made on the same side of the RCD, otherwise the RCD will be activated! ⚠️

## 3.9. Disposal

Electronic devices are hazardous waste and do not belong to the household waste. If the device is at the end of its service life, please dispose of it in accordance with the statutory regulations at the communal collection points.

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## 4. Connection of the CTs and voltage probes

In order to obtain correct power values, the voltage lines and current transformers must always be connected to the same phase. E.g. voltage sample for phase A (9) is connected to the same line as the current transformer for phase A (5).

⚠️ The voltage line for the neutral conductor (9) must always be connected to the neutral conductor, never to one of the three phases! ⚠️

⚠️ Please follow the safety instructions in [=>] Chapter 2! ⚠️

Installation of current probes (Rogowski Coils):



| e.g.: Rogowski-coils (25mm-100mm model) | e.g.: Rogowski-coils (150mm model) |
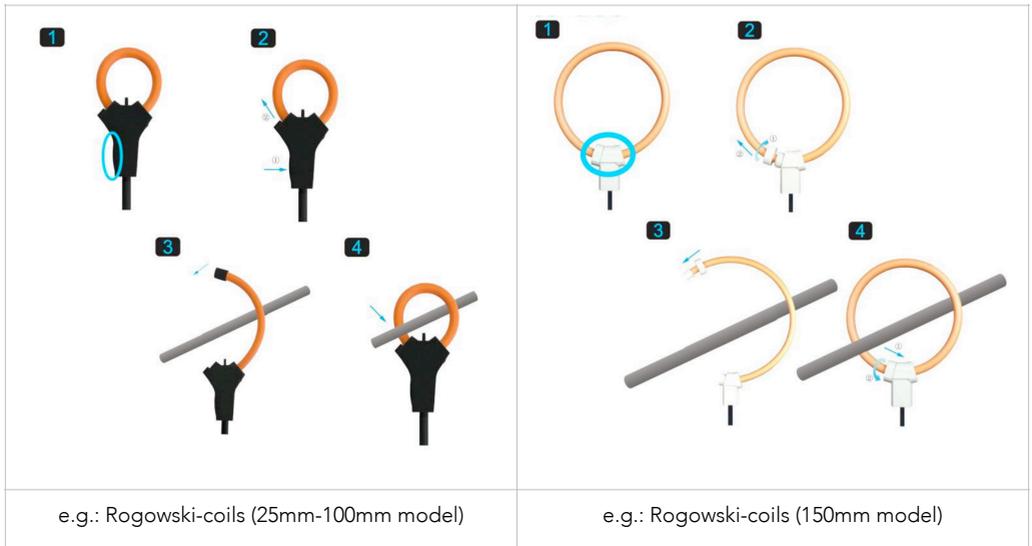
## 4.1. Three phase measurement

In three phase operation, the current transformers for phases A, B and C and the measuring lines for the phases A, B, C and the neutral line are connected. This is the typical usage scenario for the Emonio P3plus and will give the most precise results.

# 5. Access to device and initial configuration

## 5.1. Basic information on WiFi usage

All measuring devices of the type Emonio have the option to use two wireless connections simultaneously. To distinguish these, one is called the Access Point (AP). This network is activated by pressing the button on the side of the device. By default it is active for a period of ten minutes and turned off again when the button is pressed again.

Since this network is not encrypted, its use is only recommended for initial configuration and possibly sporadic retrieval of the measured values or CSV files. A permanent operation of the AP is not recommended. See also the chapter about data protection.

The second wireless connection of the Emonio is used to establish a permanent connection to an existing wireless network. Usually all communication with the instrument should take place over this connection.



AccessPoint
"emonio-8b99ac"

company WiFi
network

## 5.2. Device ID

Each meter of type Emonio P3plus is uniquely identified by the device ID. Initially, this corresponds to the pattern "emonio-xxxxxx" where "xxxxxx" is a random hexadecimal string that is unique for each meter.

The factory-set device ID of your meter is printed on the front side (12). Eg: "emonio-a4ce8d"

The name of the device can be changed to a value such as "generator_4" or "cold_storage", as described further below in the chapter configuration. The device_name can be changed at any time and is also reflected in the name of the .csv file and the mDNS name. A reset to factory defaults will restore the original device_id as printed on the front of the Emonio.

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## 5.3. Initial configuration with WiFi

To configure the device or to put into operation the connection of the power supply via the neutral line (8) and phase A (9) is the only thing required. The green LED should turn on and start flashing after a few seconds. This displays either normal operation or, if necessary, the initial configuration.

If the device was reset to factory settings, an initial configuration is necessary. This is indicated by rapid flashing of the green LED. An unconfigured device has no Internet connection configured, so access to the meter is only possible via the access point. The Access Point (AP) is turned on by pressing the button (1) and its activity is indicated by **continuous illumination** of the yellow WiFi-LED (3). Once this is done, you can use a computer or mobile phone to connect with this WiFi network. The name of the wireless network corresponding to the device ID (12), which is printed on the front side.

Once the initial configuration has been performed and a user name and password for the admin account were set, all the functions of the instrument are available.

1. Enable access point by briefly pressing the button (1).



| 2. Select WiFi network. | 3. Navigate to the site http://10.1.1.1 via web browser. | 4. Admin account and (optional) WiFi is configured. ==> Save & Restart. |
|---|---|---|

## 5.4. Initial configuration with App

In addition to Wi-Fi, the Emonio devices have the possibility to communicate directly to an App using wireless technology. To use this option, an App is available for both Android and iOS. Requirement is to use at least Android version 5.0 or iOS version 12.0 or greater.

Download the Emonio-App:

| GET IT ON Google Play | Download on the App Store |
|---|---|
| Google Play and the Google Play logo are trademarks of Google LLC. | Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc., registered in the U.S. and other countries. |
|  |  |

You can find an introduction and description of the App in our Wiki at: https://wiki.emonio.de/

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# 6. Operation

When the initial configuration is done, the Emonio begins to transmit or record measurement data after about 10 seconds.

There are the following two modes of operation:

- **Offline-operation** (Recording the measurement data in the internal flash memory)
  Select this operation mode if no wireless network is available or transfer of data using WiFi is not desired or useful. All data will be stored internally in a CSV-file.
- **Online-operation** (Transmitting the measurement data to an energy management system, for example: https://pro.emonio.de by means of WiFi network)
  The optional smaller intervals of an online measurement allow a closer examination of the energy data and provide customers and energy consultants or technicians with access to live data while the energy monitoring is executed.
  In additional the recording of CSV files in the internal memory is possible.

## 6.1. Access via AP (internal Access Point)

If no wireless network is available or if the Emonio has not been configured accordingly, access to the instrument can only take place via the integrated access point. Switch it on for a (default) period of ten minutes by pressing the button (1). The activity is indicated by continuous illumination of the yellow WiFi LED (2). Connect directly to the wireless network of the meter. The name of the wireless network corresponds to the device ID (12), which is printed on the front side. You can access the Emonio via a web browser by using the address: http://10.1.1.1

## 6.2. Access via WiFi (with configured Internet connection)

If you have already configured an Internet connection for your meter and are using your laptop or mobile device in the same (wireless) network, you can access the device via the mDNS name. This is composed of the device ID [=> 5.2] and the postfix .local together.

For example: http://emonio-a4ce8d.local or http://motor_4.local or http://solar_input.local

## 6.3. Access via App

Newer models of the Emonio P3plus provide the ability to communicate directly to an App in addition to Wi-Fi. To use this communication method, please use the Emonio App which is available for both iOS and Android. Please see: https://wiki.emonio.de/en/app

**Please be aware that this functionality is turned off while the AccessPoint (AP) is active !**

## 6.4. Access via Telnet

You can communicate with your meter using Telnet to enjoy the speed and convenience of the command line. A list of all commands can be found in the chapter [=> 11.3]. However, the Telnet protocol provides no encryption, so it is recommended to only be used via a secure wireless network or an additional VPN.

## 6.5. Admin- and User-account

The unit offers two different accounts:

- The admin account has read and write permissions.
- The user account only has read permissions.

The 'user' account offers all the options to display data, meter readings and to retrieve the .csv file, but all functionality to change values or settings does not exist. This also applies to the available commands on the command line. This user account should be used to provide an employee access to the data without exposing them to the danger that settings could be inadvertently changed or data to be erased.
To enable this user account, a user name must be entered. The account name and password can be freely selected.

## 6.6. Login

Connected via local WiFi network, point your web browser to: e.g.: http://emonio-0f33fc.local

<div align="center">or</div>

Connected to the access point of the Emonio, use web address: http://10.1.1.1

<table>
<tr>
<td>

**Emonio-P3**
emonio-0f33fc

Username: admin
Password: ••••••••

Login

Enter username and password!

</td>
<td>

You will be asked for a valid login to the Emonio. Here you use the credentials that you specified during the initial startup.

</td>
</tr>
</table>

## 6.7. Menu

| | |
|---|---|
|  | After logging in you are on the home page ( "HOME") of the instrument. The various sub-pages are accessed through the menu at the top. |

## 6.8. Home / meter function ("HOME")

| | |
|---|---|
|  | On the home page ( 'Home') of the Emonio you see the energy consumption since the last reset of the counters. |
| | The counter values are set to zero by clicking on 'Reset', after an additional security pop-up ("Are you sure ...") is confirmed. **It is highly recommended to reset these counters when a new measurement begins.** |
| | If the supply voltage for a phase is less than 48V, it is displayed with **less contrast. Energy data for such 'inactive' phases is not transmitted via Telemetry.** |
| | If a current sensor was installed in reverse (and thus the power values are negative), this sensor can be inverted by checking the tick beside the Phase (as shown with Phase B above). |
| | The energy consumption is visualized for the last five minutes. |

## 6.9.  Detailed Measurements ("DETAIL")

**Energy**

| | Phase A | Phase B | Phase C | |
|---|---|---|---|---|
| U | 230.03 | 230.03 | 230.04 | V |
| I | 49.77 | 50.69 | 49.50 | A |
| P | 11,447.93 | 11,661.77 | 11,390.81 | W |
| S | 11,450.58 | 11,661.77 | 11,390.81 | VA |
| Q | -47.82 | -34.53 | -43.83 | var |
| f | 50.00 | 50.00 | 50.00 | Hz |
| PF | 1.000 | 1.000 | 1.000 | |
| THDu | 2.8 | 1.8 | 0.8 | % |
| THDi | 0.2 | 0.1 | 0.1 | % |
| IN | 46.59 | 46.10 | 45.37 | kWh |
| OUT | 0.02 | 0.09 | 0.36 | kWh |

**Neutral**

| | | |
|---|---|---|
| I | 1.46 | A |

**Total**

| | | |
|---|---|---|
| I | 149.95 | A |
| P | 34,500.51 | W |
| S | 34,503.17 | VA |
| Q | -126.18 | var |
| IN | 138.06 | kWh |
| OUT | 0.47 | kWh |
| $I_\Sigma$ | 0.00 | A |

All electrical values can be found on the page "Detail".

The following specifics are displayed on this page:

- Voltage U in volts

- Current I in amperes

- Power P in Watts

- Apparent power S in volt ampere

- Reactive power in volt-ampere reactive

- Frequency f in Hertz

- Power factor (pf)

- Total Harmonic Distortion (Voltage)

- Total Harmonic Distortion (Current)
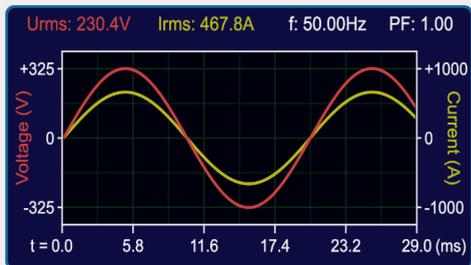
Total will show the sum of all three phases.

If the line voltage for any phase is less than 48V, these values will be shown with **less contrast**.
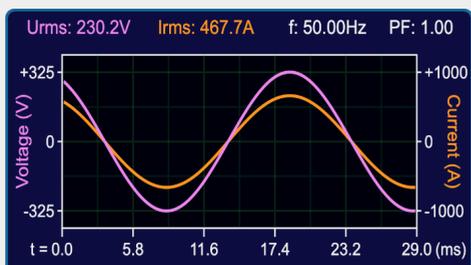
**No energy values will be transferred via Telemetry for these 'inactive' phases.**

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## 6.10. Oscilloscope ("SCOPE")

**Phase A**

Urms: 230.4V    Irms: 467.8A    f: 50.00Hz    PF: 1.00

**Phase B**

Urms: 230.2V    Irms: 467.7A    f: 50.00Hz    PF: 1.00
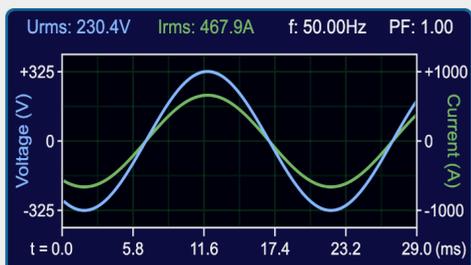
**Phase C**

Urms: 230.4V    Irms: 467.9A    f: 50.00Hz    PF: 1.00

The exact graph of current and voltage and the current measured values of voltage, current, frequency and power factor are indicated on the page "SCOPE".

Because of the amount of data to be sent, this visualisation is only available when connected to the Emonio using WiFi/Browser. The Emonio App does not provide this view.

This view is also very well suited to verify the phase angles or the proper connection of the voltage samples to a three-phase connection: The voltage curves in a right-handed three-phase electric circuit start for phase A at the zero point, for phase B at the voltage maximum and Phase C at the voltage minimum. As illustrated on the left side.

# 6.11. Internal storage ("FILES")

| HOME | DETAIL | SCOPE | FILES | ≡ |
|---|---|---|---|---|

**File**

emonio-28eb14-111132.csv

emonio-28eb14-111135.csv

***emonio-28eb14-111136.csv***

| | |
|---|---|
| Name: | emonio-28eb14-111136.csv |
| Size: | 852.78KB |
| Start: | 3.5.2022 10:27:00 |
| End: | 5.5.2022 11:36:00 |
| Duration: | 2 days, 1 hour |
| Active: | YES |

| emonio-28eb14-111136.csv | Rename |
|---|---|

☁ 👁 ⬇ 🗑

emonio-28eb14.log

Browse... No file selected.      Upload

**Space**

| total: | 7.94MB |
|---|---|
| used: | 1.17MB |
| free: | 6.76MB |

Format

If the local storage of measured data is activated, values are stored in an CSV-file. The file is named after the device [=> 5.2] and can be displayed directly in the web browser, downloaded or deleted.

The details of a file are revealed when clicking on the name. The buttons for telemetry-export, view in browser, download and to delete the file are also shown.

Furthermore, an optional log file shows the detailed activities of the unit.

An optional TLS root certificate to be used with a different telemetry server can be uploaded here. [=> 8.4].

It needs to be named "ca.crt" and will be **moved** to the internal flash memory after the first usage (it will disappear from the visible file system.)

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## 6.12. Telemetry upload



Confirmation before upload

If you click the cloud/arrow symbol on the 'file' page, after confirmation the Emonio will beginn to upload the CSV-file using the telemetry protocol to the configured server (e.g. https:// pro.emonio.de ).

During this process, the yellow WiFi LED will flicker to show the data transfer. The file to be transferred will be renamed to ... .exp. As soon as the transfer is finished, the file will be renamed again to  ... .exp.ok.

Of course you can transfer this file also to your computer. In that case please don't forget to change the file ending from .exp.ok back to .csv. so you can open it with a spreadsheet software.

Should the transfer be interrupted, it will continue where it left off when the interruption has been resolved.

**Important prerequisites** for this process is a working internet connection using WiFi as well as correctly configured telemetry settings and an active account on pro.emonio.de

# 6.13. Harmonics ("Harmonix")
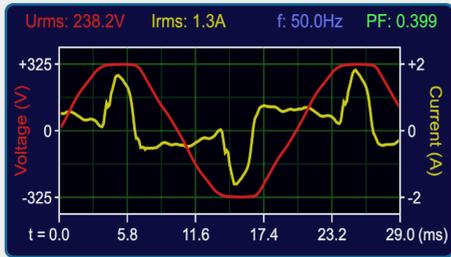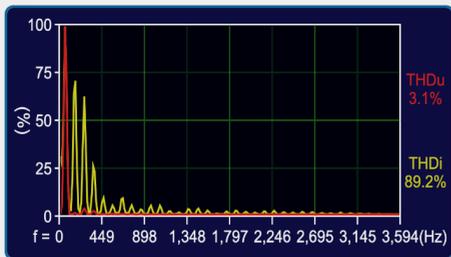


Thanks to its state-of-the-art A/D converter with internal DSP, the Emonio P3plus can analyze the harmonics of the incoming voltage and current signals of all three phases in real time.

The harmonics of a phase can be analyzed live on the Harmonix page.

An example is shown on the left.

# 6.14. Configuration ("SETUP")

This will be thoroughly discussed in [->] Chapter 7.

# 6.15. System Events ("EVENT")

**Events**

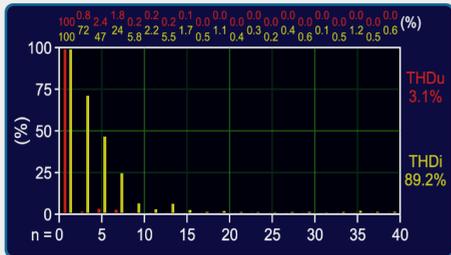| Time | Event |
| --- | --- |
| 2024-11-14 11:11:05.362 | over-current 3 57640.3 |
| 2024-11-14 11:11:05.355 | over-current 2 57640.3 |
| 2024-11-14 11:11:05.349 | over-current 1 57640.3 |
| 2024-11-14 11:11:01.911 | power on |
| 2024-11-14 11:10:59.822 | power off |
| 2024-11-14 11:10:59.714 | system update |
| 2024-11-11 14:05:50.530 | meter reset |
| 2024-11-08 14:23:03.291 | over-current 3 57622.4 |
| 2024-11-08 14:23:03.283 | over-current 2 57622.4 |
| 2024-11-08 14:23:03.277 | over-current 1 57622.4 |
| 2024-11-08 14:22:59.581 | power on |
| 2024-11-08 12:11:49.765 | power on |
| 2024-11-08 11:17:59.728 | power on |
| 2024-11-08 11:17:57.674 | power off |
| 2024-11-08 11:17:52.161 | meter reset |
| 1970-01-01 01:00:04.432 | meter reset |

Clear

The EVENT-log will record important events during the operation of the Emonio.

Following some of the events that are stored:

- Start and shutdown of the device
- Firmware update
- Voltage disruption
- Reset to factory defaults
- ...

# 6.16. Software update ("UPDATE")

Update

**There is a new software version available for your device. Please update!**

| | |
| --- | --- |
| Installed | 3.0.30 |
| Available | 3.0.31 ↻ |

**Version 3.0.31**

- Trigger automatic CSV file upload (if enabled) when FS gets full.
- Improve UPLOAD reliability under bad network conditions.
- Show a history graph of the last 5 minutes of active power usage in HOME.
- Do not restart the UPLOAD interval when rebooting or power is lost.
- Simplify SETUP page, move CLOCK page into SETUP.
- Increase measurement resolution of FREQ to 0.024Hz/LSB.
- Increase WATT, VAR and VA accuracy during file uploads.
- Make AP status persistent through reboots.
- Do not spam log when configured SSID is unavailable.
- Add network watchdog (can be activated via CLI).

Update

Your meter has the possibility to update its own operating system ("firmware") over the Internet.

By default, the device will search once a day for an update. Should newer firmware be available, this is indicated here. The update is initiated by clicking on the appropriate button and usually takes about two minutes.

It is **highly recommended** to keep the meter updated to the latest version, as we are constantly adding new features and errors of previous firmware versions are eliminated.

# EMONIO

## 6.17. Debugging/Logfile ("LOG")

```
HOME    DETAIL    SCOPE    FILES    ≡

DEVICE

    Hardware: Emonio-P3 (gaua)
        Name: emonio-2b8b20
     Version: 3.0.60-release (ger)


NETWORK

    Hostname: emonio-2b8b20
  IP Address: 192.168.178.151
     Gateway: 192.168.178.1
        DNS1: 192.168.178.1
        DNS2: 0.0.0.0
     Netmask: 255.255.255.0

[Debugging]                    [Locate]  [Reboot]
```

System Log

```
[16:38:27] ============================================
[16:38:27]        Emonio-P3 [gaua,V2.1]      3.0.60 [release,ger]
[16:38:27] ============================================
[16:38:27] STOR: disabling local file storage
[16:38:27] STOR: closing CSV file 'emonio-2b8b20-01.csv'
[16:38:27] STOR: initializing local file storage
[16:38:32] STOR: closing CSV file 'emonio-2b8b20-01.csv'
```

Command Line

```
[                                              ]
                                     [Execute]
```

If you enable "Debugging", you can view the logged events when opening the page "System" and clicking on the button "Debugging" at the bottom.

You will see the last lines of the log file on this page. Here you will find detailed information on the inner workings of the Emonio and are able to diagnose potential faults. For example, problems with the network connection, the telemetry server or the like.

The log file is being truncated every now and then so to not exceed a maximum size of ~40kB. When using the X1 extension and an SDhc card, the log file will be able to grow up to 512kB before being truncated.

The command line allows for single commands to be execute directly on the Emonio.

# 6.18. System information und Reboot ("SYSTEM")

```
HOME   DETAIL   SCOPE   FILES   ≡

DEVICE

     Hardware: Emonio-P3 (gaua)
         Name: emonio-2b8b20
      Version: 3.0.60-release (ger)


NETWORK

     Hostname: emonio-2b8b20
   IP Address: 192.168.178.151
      Gateway: 192.168.178.1
         DNS1: 192.168.178.1
         DNS2: 0.0.0.0
      Netmask: 255.255.255.0
  MAC Address: E4:65:B8:2B:8B:20
         SSID: Emonio
         RSSI: 40%
       Status: CONNECTED


LOCAL AP

     Hostname: -
   IP Address: -
      Gateway: -
      Netmask: -
  MAC Address: E4:65:B8:2B:8B:21
      Clients: 0
       Status: OFF


WIFI NETWORKS

          1: HOMG Parts_EXT 46% 4
          2: Vodafone-62F5 44% 3
          3: FRITZ!Box 6490 Cable 43% 3
          4: dk-wifi 40% 3
          5: Emonio 38% 3
          6: RAPOS-NMI 36% 4
          7: HOMG Parts 35% 3
          8: VP Wlan 32% 3
          9: ARLO_VMB_3721963689 32% 3
         10: Doris & Juergen 27% 3
         11: Support 25% 3
         12: WLAN-617928 22% 3
         13: WLAN-280311 22% 3
         14: Vodafone Hotspot 40% 0

Debugging                 Locate   Reboot
```

On the 'SYSTEM' page you will see information about the hardware and software of the device as well as the configuration of the wireless connection ( 'Network') and the access point ( 'Local AP').

The unit can be restarted by clicking on the 'reboot' button at the bottom of the page.

To make it easier to locate the device in a crowded installation, the function 'Locate' was introduced. Clicking that button will cause the three LEDs to light up in a pattern for ten seconds.

By clicking the button "Debugging" you will be shown the last lines of the log file (see above).

# 6.19. Logout ("LOGOUT")

```
HOME   DETAIL   SCOPE   FILES   ≡
                              LOG
                           SYSTEM
                           LOGOUT
```

To end the session, or to register with another user, click the menu item 'LOGOUT'.

After ten minutes of inactivity, the session is terminated automatically.

The adjacent menu to the left shows the limited functionality of the user account.
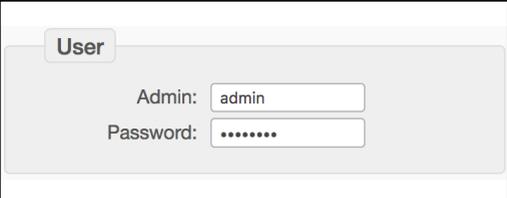
# EMONIO

# 7. Configuration ("SETUP")

To perform successful measurements it is useful and in parts necessary to make certain settings on the device. The following section describes all settings of the 'SETUP' page in detail.

All these settings can also be changed on the command line, you will find an overview of the necessary commands for this purpose in the appendix.

## 7.1. Device name ("Device")

| | |
|---|---|
| **Device**<br><br>Name: UV_2a | By default, this field is blank and the meter uses the factory-set name 'emonio-xxxxxx'.<br><br>The value of this field will affect the mDNS name of the device and the name of the .csv and .log file. Furthermore, this name can also be part of the values transmitted over the Internet and for example be used in your energy management software.<br><br>In the attached example shown, the name was changed to UV_2a. This meter is now to be found on the network using the name 'uv_2a' or via the URL http://uv_2a.local .<br><br>It is recommended to refrain from using whitespaces or special characters for the device name as this might complicate finding the device via mDNS and/or entering the name in the webbrowser. |

## 7.2. Admin account ("User")

| | |
|---|---|
| **User**<br><br>Admin: admin<br>Password: •••••••• | Here username and password can be set for the 'Admin' account.<br><br>In the extended configuration a non-privileged 'user' account can also be configured. [=> 8.1] |

# EMONIO

## 7.3. WiFi configuration ("WiFi")

| | |
|---|---|
| **WiFi**<br><br>○ Disabled<br>◉ Enabled<br><br>SSID Quinta2 (48%) ⌄ ↻<br>Authentication WPA2 PSK ⌄<br>Password [ ]<br><br>**WiFi**<br><br>○ Disabled<br>◉ Enabled<br><br>SSID ... ⌄ ↻<br>[ Secret_WiFi ]<br>Authentication WPA2 ENTERPRIS ⌄<br>Anon. Identity [ anonymous@examp ]<br>Username [ user@company.com ]<br>Password [ ··········· ] | If measurement data is to be transmitted by means of WiFi, an existing connection can be configured here. To do this, select the desired network (SSID) from the list and enter the appropriate password. The percentage next to the SSID indicates the strength of the WiFi signal.<br><br>Use the button on the side to refresh the network list.<br><br><br><br>A non-existent or hidden network can be configured by selecting the three points ("...") at the bottom of the list and then enter the appropriate SSID in the new field. |

## 7.4. Local recording of measurement values ("Storage")

| | |
|---|---|
| **Storage**<br><br>○ Disabled<br>◉ Enabled<br><br>Save Interval: 15 ⌄ minute(s)<br><br>Capacity: 92 days, 8 hours | The recording of the measured values in the local flash memory is enabled by default.<br><br>The quarter-hour average values of U, I, P are written for each of the three phases in a single CSV file. Each line will start with a Unix timestamp and the date and time in human readable format.<br><br>An approximate estimation of the maximum recording time will be shown in the field 'Capacity'. |

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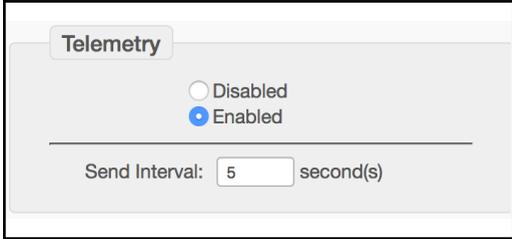## 7.4.1. Description of CSV-file contents

All electrical values found in the CSV file are root mean square values, averaged over the measurement period. If for example the storage interval is set to one minute, the result is an arithmetic average of the 26.000 samples per second x 60 seconds.

The min and max values ("XTRM") behave differently. These are the smallest/largest 0.1 second averages of the recording interval. If you are looking into very small electrical events, it is useful to focus on the power readings as the RMS values take time to settle.
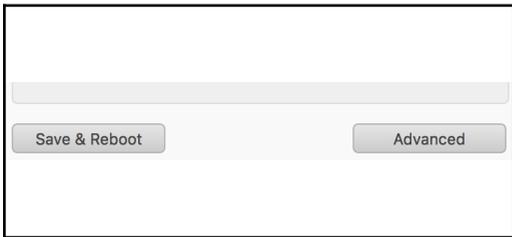
Following you find all columns that can be configured. Depending on the selected values to be stored [=> 8.5], not all columns have to be present. There can be additional columns at the end with environment values of optional sensors (temperature, humidity, CO2, counter, ...)

- **timestamp**: Unix-timestamp (seconds since 1.1.1970).
  This field is used to exchange time information between IT systems.

- **localtime**: Date/time in user configurable format [=> 8.5]

- **vrms**: Voltage in Volt, arithmetic mean of the three phases.

- **irms**: Current in Ampere, sum of all three phases.

- **watt**: Active power in Watt, sum of all three phases.
  If the phase angle between voltage and current of one phase is > 90°, the sign will be negative.

- **var**: Reactive power in var, sum of all three phases.

- **va**: Apparent power in VA, sum of all three phases.

- **freq**: Frequency in Herz, arithmetic mean of the three phases.

- **kwh**: Elektrical work in kWh, since resetting the counters [=> 6.7], sum of all three phases.

- **pf**: Power factor, arithmetic mean of the three phases.

- **connected_a**: Indicator for activity of this phase (A).
  1 = Phase A was active (meaning > 48V) during the whole measurement interval.
  0 = Phase was inactive (meaning < 48V) during the whole measurement interval.
  **vrms_a**: Voltage in Volt, Phase A

- ...

- **vrms_min_a**: Minimum voltage during the measurement interval

- **vrms_max_a**: Maximum voltage during the measurement interval

- **irms_min_a**: Minimum current during the measurement interval

- **irms_max_a**: Maximum current during the measurement interval

- **watt_min_a**: Minimum power during the measurement interval

- **watt_max_a**: Maximum power during the measurement interval

## 7.5. Transmitting of measurement values ("Telemetry")

| | By default each Emonio is equipped with valid settings for the secure transmission of measured values to the analysis portal of the Berliner Energieinstitut on https://pro.emonio.de . |
|---|---|
| **Telemetry** ○ Disabled ● Enabled  Send Interval: [5] second(s) | Authentication is performed via token. |

## 7.6. Saving the settings ("Save & Apply/Reboot")

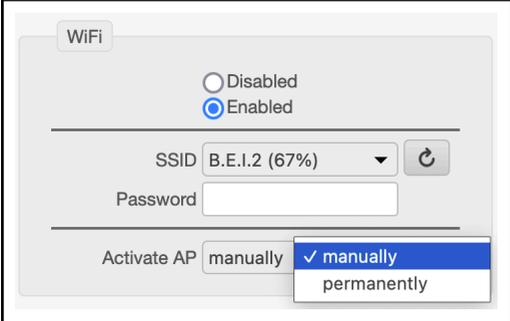| | To activate the new settings, click the 'Save & Apply' or 'Save & Restart' button at the bottom of the setup page. |
|---|---|
| [Save & Reboot]       [Advanced] | The device will save the settings and (if needed) do a reboot. |

# 8. Advanced Configuration ("Advanced Setup")

Settings not frequently used can be found in the expanded configuration. This can be accessed via the button 'Advanced' at the bottom of the Setup page. We will show some of the advanced settings in detail.
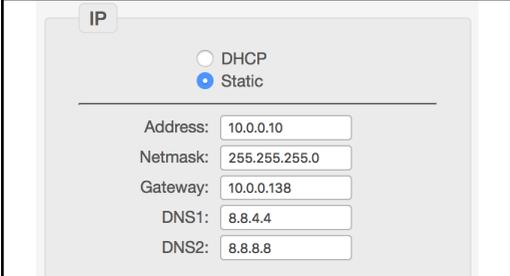
## 8.1. Unprivileged User

| | |
|---|---|
| **User**<br><br>Admin: admin<br>Password:<br><br>User: user<br>Password: | If you need an additional account to access the Emonio with limited user rights, it can be defined here.<br><br>The 'User' can only read but not change any settings or delete data. |

## 8.2. WiFi / AccessPoint (AP)

| | |
|---|---|
| **WiFi**<br><br>◯ Disabled<br>◉ Enabled<br><br>SSID B.E.I.2 (67%) ▼<br>Password<br><br>Activate AP manually ✓ manually<br>permanently | The Access Point (AP) usually is manually activated/deactivated and will turn off by itself after 10 minutes of not using it.<br><br>Here you can permanently enable it.<br><br>Beware that if the AccessPoint (AP) is active, the wireless technology functionality needed to communicate with the Emonio App is not available ! |

## 8.3. Network settings (IP)

| | |
|---|---|
| **IP**<br><br>◯ DHCP<br>◉ Static<br><br>Address: 10.0.0.10<br>Netmask: 255.255.255.0<br>Gateway: 10.0.0.138<br>DNS1: 8.8.4.4<br>DNS2: 8.8.8.8 | If it is necessary to manually configure the TCP / IP settings for the wireless connection, the automatic DHCP configuration can be deactivated here to enter all values manually. |

## 8.4.  Transmitting the measurement values ("Telemetry")

To send the measurement data as well as monitor the status of the Emonio, there are several communication protocols based on MQTT and HTTP that can be used. The data is transmitted in JSON or XML format and encrypted using TLS. By default the Emonio is equipped with the root certificate of LetsEncrypt.org. If an alternative certificate is required, this can be stored in the flash memory via file upload [=> 6.11].

**Telemetry-Buffer**

The Emonio P3plus is equipped with an X1 memory extension as standard: if buffering on SD card is activated in the Advanced configuration in the Telemetry section, the Emonio can buffer data for many months and automatically transfer it to pro.emonio.de as soon as the Internet is available again. In this case, no data needs to be transferred manually. - The transmission of measurement data is fully automatic. [==> 8.4.1]

Buffered messages will be sent as soon as the connection to the telemetry server is reestablished. The yellow WiFi LED will show the activity as fast flashing. On the home-page of the Emonio P3plus you can see a progress bar that also features a cancel button in case you want the transmission to be stopped.

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## 8.4.1. Thingsboard

**Telemetry**

- ○ Disabled
- ● Enabled

| Energy Phase | Energy Value | |
|---|---|---|
| ☑ A | ☑ VRMS | ☑ PF |
| ☑ B | ☑ IRMS | ☑ FREQ |
| ☑ C | ☑ WATT | ☑ THD |
| ☑ A+B+C | ☑ VAR | ☑ HARM |
| | ☑ VA | ☑ XTRM |
| | | ☑ KWH |

Send Interval **1** second(s)

**Environment Value**
☐ TEMP

Send Interval **30** second(s)

**Counter Value**
☐ PULSE

Send Interval **30** second(s)

Protocol **THINGSBOARD**
Broker **pro.emonio.de**
Token **xxxxxxxxxxxxxxxxx**
Buffer ☑ SD CARD
Encryption ☑ TLS 1.2
Console ☑ RPC

In the advanced view you can control in detail the parameters that are sent over the network.

The different sensors (energy, environment and counter) can be configured to have different transmission intervals.

By default every Emonio will have valid settings and an authentication token to securely use https://pro.emonio.de.

The authentication is done using a preconfigured token.

The SD-Card will be used for **buffering** data in case of internet disruption.

Encryption of the data during transport (**TLS**) is enabled by default.

The Emonio can be remote controlled using **RPC** (if enabled). For a detailed explanation of these possibilities, see [=> 9.3] and [=>11.3].

# 8.4.2. MQTT/Generic

**Telemetry**

○ Disabled
● Enabled

| Energy Phase | Energy Value | |
|---|---|---|
| ☑ A | ☑ VRMS | ☑ PF |
| ☑ B | ☑ IRMS | ☑ FREQ |
| ☑ C | ☑ WATT | ☑ THD |
| ☑ A+B+C | ☑ VAR | ☑ HARM |
| | ☑ VA | ☑ XTRM |
| | | ☑ KWH |

Send Interval  1  second(s)

**Environment Value**
☐ TEMP

Send Interval  30  second(s)

**Counter Value**
☐ PULSE

Send Interval  30  second(s)

| | |
|---|---|
| Protocol | GENERIC |
| Broker | pro.emonio.de |
| Username | YOUR_MQTT_USER |
| Password | ••••••••••••• |
| Topic | %U/%I |
| Summary | every 15 minutes |
| Buffer | ☑ SD CARD |
| Encryption | ☑ TLS 1.2 |
| Console | ☑ RPC |

If you want to use your own MQTT broker (e.g.: Mosquitto) you'll find all necessary settings in the protocol 'Generic'.

Besides the standard settings of server (broker), user, password, there are several place markers that can be used for topic:

%U for username

%I for device_id

%N for device_name

The optional "Summary" can be sent in a interval of 5 to 60 minutes and will be prefixed with the string "egy_15_" where the "_15_" stand for the minutes of the rhythm.

emonio

# 8.4.3. EmonCMS

You can register for an account on https://emoncms.org or download the software to your own server. To use this protocol you need the correct URL that is:

http://emoncms.org/input/post

The authentication is based on a token that has to be generated on the server and saved in the 'key' field.

## 8.4.4. AWS IoT

For a working connection it is mandatory to download and create the correct certificates and store them on the Emonio with the correct names:

- AmazonRootCA1.pem  ==> ca.crt

- xxxxx-certificate.pem.crt ==> cl.crt

- xxxxx-private.pem.key ==> cl.key

These files will be **moved** to a reserved part of the Flash memory and will be removed from the filesystem when the telemetry module is initialized the first time. If you need to replace or erase these certificates, upload new (or empty) ones with the names above.

You have also the possibility to send 'summary' values every x minutes, to be stored separately from the more frequently sent telemetry data.

## 8.4.5. ModBus (-TCP) Server

The Emonio can also work as a ModBus slave. In the configuration you can set the IP-address of the Modbus master which will query the Emonio for the values. A value of **0.0.0.0** will allow access from all sources. A detailed list of all ModBus registers you can find in chapter [=> 10.4].

## 8.5.  Local recording of measurement values (Storage)

<table>
<tr>
<td>

**Storage**

○ Disabled
◉ Enabled

**Energy Phase**      **Energy Value**
☑ A          ☑ VRMS    ☑ PF
☑ B          ☑ IRMS    ☑ FREQ
☑ C          ☑ WATT    ☑ THD
☑ A+B+C      ☑ VAR     ☑ HARM
             ☑ VA      ☑ XTRM
                       ☑ KWH

**Environment Value**
☐ TEMP

**Counter Value**
☐ PULSE

File Format  GENERIC ▾
☑ Column Header
☐ File Header
Date Format  d.m.yyyy ▾
Decimal Sep.  comma ▾
File Size  256 ⬍ MB
Save Interval  1 ▾ minute(s)

Capacity  238 years

</td>
<td>

Here you can configure in detail which values should be saved in your CSV file.

To save space, the separate recording of the three phases can be deactivated and the sum/average of all three selected instead (as seen in the picture => "A+B+C").

You can choose between the standard CSV-format with separate columns for each value and the "ITC"-format. The latter will write one value per row and use OBIS-codes to describe the measurements taken.

The Environment- and Counter Values are reserved for optional sensors that will be available as add-ons in the future.

'Column header' will add a header line to the file which designates the values. The 'File Header' will add three additional lines to the top of the file showing the Device-ID, Device-name and CSV-Version. These can be used to ease later, automated processing of the file.

To ease further processing of the CSV file, the format of the date as well as the decimal separator can be set here.

The save (write) interval can be chosen between 0.1 seconds and one hour.

Capacity will show an estimation of the recording time with the currently configured settings.

</td>
</tr>
</table>

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## 8.6. Automatic file transfer (Upload)

**Upload**

○ Disabled
◉ Enabled

Protocol  FTP  ▼
Server  ftp.example.com
Username  anonymous
Password  ••••••••••••
Destination  upload/emonio-%I-
Upload Interval  24  ⬍  hour(s)

**Upload**

○ Disabled
◉ Enabled

Protocol  SMTP  ▼
Server  smtp.gmail.com
Username  sender@gmail.com
Password  ••••••••••••
Recipient  receiver@gmail.con
Encryption  ☑ TLS 1.2
Upload Interval  48  ⬍  hour(s)

Locally stored CSV-files can be periodically uploaded to a remote location. To do so you can use FTP, SMTP or HTTP upload protocols.

When configured correctly, the files will be uploaded and upon success are **deleted** from the device.

The following place markers can be used for the destination:

- %U: upload_user
- %I: device_id
- %N: device_name
- %T: time-stamp "HH:MM:SS"
- %D: date-stamp "YYYY-MM-DD"
- %S: Unix-timestamp

To use SMTP upload you need access to an email account like Gmail or the like. The files will be sent as a MIME-encoded attachment. For encrypted SMTP only TLS can be used. STARTTLS (like it's being used on outlook.com) is not supported at the moment.
By default SMTP will try to use port 465. Specific port numbers may be used by adding :port to the server name.

# 8.7. Current sensors



**It is ESSENTIAL that the correct current sensor is configured !**

The Emonio P3 / P3plus supports two different types of current sensors:

1. **Current Transformers (CTs)**

These sensors provide good readings for low power. We currently only provide CTs with max. 80A and 11mm diameter.



2**. Rogowski Coils (RCs)**

These coils have their specs printed on the closing mechanism. "e.g. **MRC-100 50mV/kA**" or "**Y-FCT 510 105mV/kA**".

These coils are correctly identified by the above characteristics.

It is important to chose the correct type.

The range should be set to the lowest value that is practical for each case.

For correct direction of the Rogowski coils, observe the little arrow printed on the closing mechanism. The arrow should point in direction of the (electreical) consumer.

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## 8.8. Pulse counter (Counter)

| | If the Emonio is equipped with the optional 'X1' extension, an additional pulse counter may be configured.<br><br>Specify a factor, name and unit for the pulse counter and these values will be transmitted with the other telemetry values.<br><br>If activated, the pulse counter will also be shown on the 'HOME' page of the Emonio. |
|---|---|

## 8.9. Temperature Sensors

| | There is the possibility of adding an additional port to the Emonio P3plus to connect up to four DS18x temperature sensors.<br><br>These sensors are identified by their sensor ID and can be given a name using this configuration dialog.<br><br>The additional columns in the CSV file and the additional fields in the MQTT data are named according to the values you add here.<br><br>Additionally there is the possibility to select the unit from °C, K oder F. |
|---|---|

## 8.10. Timezone

The local timezone is important for a correct recording of the time (in the CSV files) and (if applicable) the switching to/from daylight saving time (DST).

Some of the more important or common timezones are preconfigured and can be selected directly from the menu.

If your timezone is not in the menu, please select 'User Defined' and konfigure all relevant parameters as follows:

Most important is the offset from UTC (previously also known as GMT).

If your timezone needs the swithing to/from daylight saving time, the exact date and time for these changes can bne configured here.

## 8.11. Clock

The section 'Clock' allows you to synchronise the built-in battery-backed real time clock with the time on your computer. Click on the arrow to the rightand the time of the Emonio will match up with your web browser.

An exact time is important for the proper recording of CSV files!

If the Emonio is connected to the Internet, the internal clock is synchronised automatically with an Internet time server every three hours.

# EMONIO

## 8.12. Firmware update (Update)

| | |
|---|---|
| **Update**<br><br>○ Disabled<br>◉ Enabled<br><br>Install automatically ⌄<br>Poll Interval 24 ⇕ hour(s) | By default the Emonio will look for updated firmware once a day. If new software is found, the user will be redirected to the update page once after login.<br><br>The update is installed after user confirmation (by default) but can be set to run completely unattended if preferred.<br><br>**It is highly recommended to always use the latest firmware available!** |

## 8.13. Telnet

| | |
|---|---|
| **Telnet**<br><br>○ Disabled<br>◉ Enabled<br><br>Port: 23 | Access via Telnet can be enabled here.<br><br>By default the port 23 is used but this can of course be changed.<br><br>For a detailed description of the command line, please see chapter [=> 11]. |

## 8.14. Diagnosis

| | |
|---|---|
| **Diagnosis**<br><br>○ Disabled<br>◉ Enabled<br><br>☐ File<br>☑ Telemetry<br>☐ Network | To find the reason for errors or unusual behaviour, debugging can be activated.<br><br>Individual log lines will be written for every system event. These can be stored on the device in a file, broadcasted via UDP, port 49152 to a log server or transmitted via MQTT to the Telemetry server. |

# EMONIO

# 9. Telemetry data on the Internet

If the Emonio is configured with a working Internet connection, it will send the measurement data every second to the energy portal at: https://pro.emonio.de . Here all telemetry data is recorded in a database and can be processed and visualised using different techniques.

To obtain a license for https://pro.emonio.de, please visit our webshop at: https://shop.emonio.de

## 9.1. Simple Dashboard

A very simple dashboard showing the consumption of a single three-phase load.
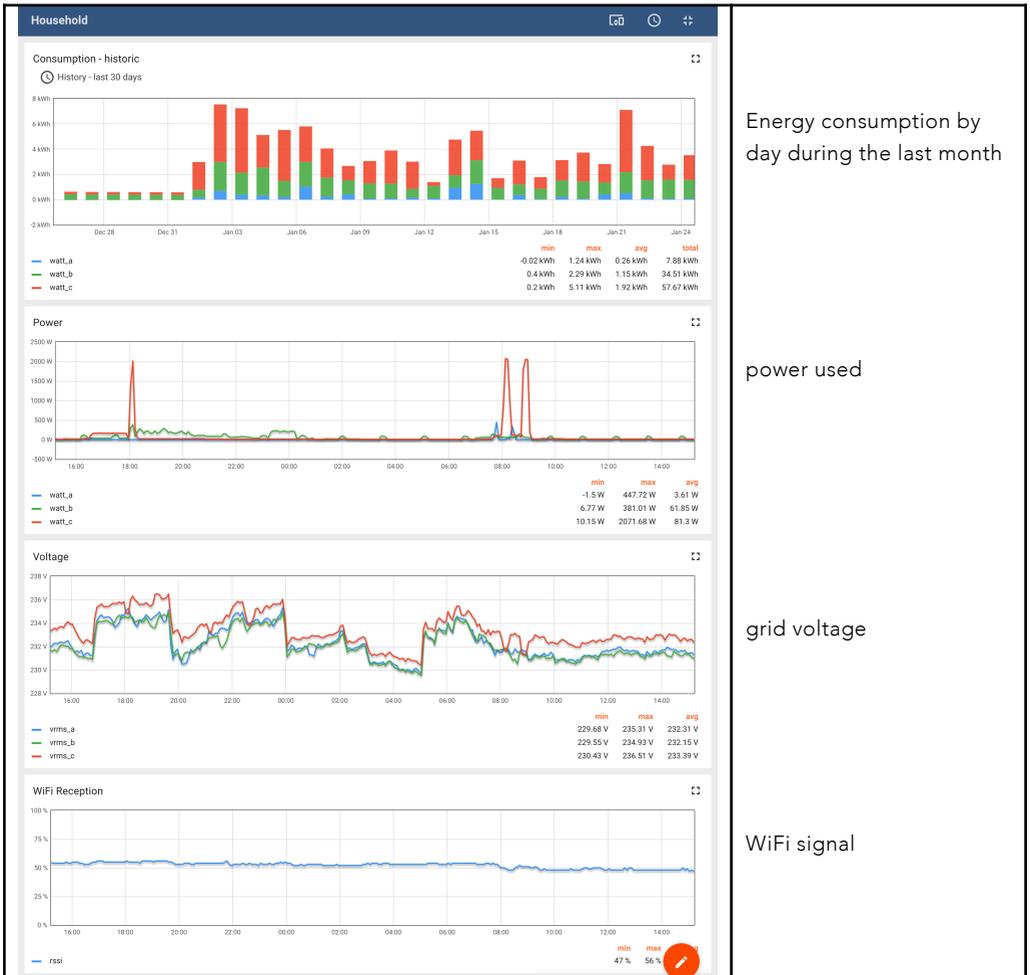


Energy consumption by day during the last month

power used

grid voltage

WiFi signal

# EMONIO

## 9.2. Showing several devices as list

| Entity name ↑ | fs | rssi | uptime | device_name | hw_version | sw_version | device_id |
|---|---|---|---|---|---|---|---|
| emonio-034fa8 | 819464 | 25 | 27 | emonio-034fa8 | 2 | 3.0.9 | 240ac4034fa8 |
| emonio-05ec54 | 538595 | 80 | 10448 | emonio | 2 | 3.0.9 | 240ac405ec54 |
| emonio-0ab278 | 284834 | 61 | 12737 | emonio-0ab278 | 2 | 3.0.9 | 30aea40ab278 |
| emonio-0f33fc | 1046619 | 42 | 182 | emonio-0f33fc | 2 | 3.0.4 | 30aea40f33fc |
| emonio-0f3504 | 1097572 | 61 | 2352 | emonio-0f3504 | 2 | 3.0.4 | 30aea40f3504 |
| emonio-0f357c | 1010224 | 31 | 75 | emonio-0f357c | 2.2 | 3.0.9 | 30aea40f357c |
| emonio-0f35ac | 1098325 | 42 | 2418 | emonio-0f35ac | 2 | 3.0.10 | 30aea40f35ac |
| emonio-144580 | 1069711 | 36 | 813 | emonio-144580 | 2 | 3.0.6 | 30aea4144580 |
| emonio-1481e8 | 917856 | 36 | 383 | emonio-1481e8 | 2 | 3.0.7 | 30aea41481e8 |

Emonio - list view

1 - 15 of 117

The dashboard 'List View' shows values of several devices in a table.

You will get to the detailed view [=> 9.1] by clicking on a row.

## 9.3. RPC remote shell

RPC remote shell

```
Remote platform info:
OS: Emonio-P3
OS release: 3.0.9
emonio-0ab278> ls
config.txt            (1.43KB)
emonio-0ab278-06.csv  (256.11KB)
emonio-0ab278-07.csv  (208.75KB)
emonio-0ab278-08.csv  (14.60KB)
emonio-0ab278-09.csv  (644B)
emonio-0ab278-10.csv  (245.49KB)
emonio-0ab278.log     (34.29KB)
median.bas            (822B)
test.bas              (141B)
emonio-0ab278> uptime
03:34:02
emonio-0ab278>
```

The RPC console can be used to send single commands to a remotely installed Emonio or to read/change configuration values.

You can find a list of available commands and their limitations in chapter [=> 11.3].

WiFi Signalstaerke

| | min | max | avg |
|---|---|---|---|
| rssi | 50 % | 60 % | 55.72 % |

Uptime

| | avg |
|---|---|
| uptime | 12.75 h |

# 10.Security and data protection

## 10.1. WiFi Encryption

Please ensure that the data is always sent using encrypted channels. For WiFi we recommend using WPA2 encryption.

## 10.2. Internal Access Point (AP)

The internal Access Point (AP) of the Emonio P3plus does not provide any encryption and should only be used for initial configuration or to quickly access values or download data. The AP is not intended to be used continuously and it is not recommended to enable it permanently*.

If the AP is active, the WiFi-LED (3) will be lit constantly. You can use any WiFi enabled device to connect to the AP's WiFi network and access the Emonios website on http://10.1.1.1.

* An enabled AP will show up as an open WiFi network on all devices that search for it. It might happen that random devices will connect to the AP (because they think there's free WiFi for them). As the AP does NOT provide an Internet connection, these devices will be offline and not receive any notifications, messages or emails. As this scenario is confusing and inconvenient, the AP should stay in its default configuration 'manual' - which will turn it off after 10 minutes of idle time.

## 10.3. MQTT protocol

The protocol used for sending telemetry data is MQTT in version 3.1.1.

Transmission of MQTT messages is done using **TCP** on **port** 1883 or **8883** (with **TLS**).

All data is JSON formatted and will be sent every second (by default). Here an example of a MQTT message:

```
topic: /benutzername/emonio-0f33fc/values
{"ts":1638979038072,"values":
{"egy_kwh":27.0411,"egy_vrms":234.72,"egy_irms":1.77,"egy_watt":262.27,"egy_var":-161.15,"egy_va":308.1
8,"egy_freq":49.94,"egy_pf":0.828,"egy_kwh_a":1.2396,"egy_vrms_a":234.37,"egy_irms_a":0.15,"egy_watt_a"
:20.36,"egy_var_a":-16.01,"egy_va_a":25.91,"egy_freq_a":49.94,"egy_pf_a":0.786,"egy_vrms_min_a":234.10,
"egy_vrms_max_a":234.99,"egy_irms_min_a":0.15,"egy_irms_max_a":0.15,"egy_watt_min_a":19.40,"egy_watt_ma
x_a":21.20,"egy_kwh_b":6.1781,"egy_vrms_b":234.52,"egy_irms_b":0.41,"egy_watt_b":59.71,"egy_var_b":-39.
71,"egy_va_b":71.72,"egy_freq_b":49.93,"egy_pf_b":0.832,"egy_vrms_min_b":234.25,"egy_vrms_max_b":235.13
,"egy_irms_min_b":0.40,"egy_irms_max_b":0.41,"egy_watt_min_b":57.28,"egy_watt_max_b":61.81,"egy_kwh_c":
19.6234,"egy_vrms_c":235.27,"egy_irms_c":1.20,"egy_watt_c":182.21,"egy_var_c":-105.44,"egy_va_c":210.55
,"egy_freq_c":49.93,"egy_pf_c":0.865,"egy_vrms_min_c":234.98,"egy_vrms_max_c":235.87,"egy_irms_min_c":1
.18,"egy_irms_max_c":1.22,"egy_watt_min_c":171.84,"egy_watt_max_c":185.43,"protocol"=2}}
```

Additionally max. every 60 seconds the following debug data is transmitted:

```
topic: /benutzername/emonio-0f33fc/values:
{"device_id":"30aea40f33fc","device_name":"emonio-0f33fc","operating":34753506,"bootups":608,"uptime":4
28,"heap":127620,"stack":11976,"fs":1351680,"rssi":42,"temp_cpu":61.7,"temp_ade":35.0,"temp_rtc":33.8,"
egy_err_spi_checksum":0,"egy_err_spi_read":0,"egy_err_spi_busy":0,"egy_err_irq_wait":0,"egy_err_irq_tim
eout":25,"egy_err_wave_peak":0,"egy_err_wave_timeout":0,"egy_err_wave_overflow":0,"egy_err_peak_watt":0
,"egy_err_peak_var":0,"egy_err_peak_va":0,"egy_err_nmi_soft":0,"egy_err_nmi_hard":0}
```

Every 15 minutes a summary of the energy data is sent. This data will be stored **permanently** on the platform pro.emonio:

```
{"ts":1638979199769,"values":
{"egy_15_kwh":27.0522,"egy_15_delta":0.0021,"egy_15_vrms":234.93,"egy_15_irms":1.77,"egy_15_watt":261.9
0,"egy_15_var":-159.57,"egy_15_va":307.06,"egy_15_freq":49.46,"egy_15_pf":0.829,"egy_15_kwh_a":1.2404,"
egy_15_delta_a":0.0002,"egy_15_vrms_a":234.58,"egy_15_irms_a":0.15,"egy_15_watt_a":20.39,"egy_15_var_a"
:-15.92,"egy_15_va_a":25.88,"egy_15_freq_a":49.94,"egy_15_pf_a":0.788,"egy_15_vrms_min_a":0.00,"egy_15_
vrms_max_a":235.08,"egy_15_irms_min_a":0.00,"egy_15_irms_max_a":0.16,"egy_15_watt_min_a":0.00,"egy_15_w
att_max_a":21.36,"egy_15_kwh_b":6.1806,"egy_15_delta_b":0.0005,"egy_15_vrms_b":234.73,"egy_15_irms_b":0
.41,"egy_15_watt_b":59.44,"egy_15_var_b":-39.73,"egy_15_va_b":71.52,"egy_15_freq_b":49.94,"egy_15_pf_b"
:0.831,"egy_15_vrms_min_b":0.00,"egy_15_vrms_max_b":235.22,"egy_15_irms_min_b":0.00,"egy_15_irms_max_b"
:0.42,"egy_15_watt_min_b":0.00,"egy_15_watt_max_b":62.27,"egy_15_kwh_c":19.6311,"egy_15_delta_c":0.0015
,"egy_15_vrms_c":235.47,"egy_15_irms_c":1.21,"egy_15_watt_c":182.06,"egy_15_var_c":-103.92,"egy_15_va_c
":209.66,"egy_15_freq_c":48.51,"egy_15_pf_c":0.868,"egy_15_vrms_min_c":0.00,"egy_15_vrms_max_c":235.97,
"egy_15_irms_min_c":0.00,"egy_15_irms_max_c":1.23,"egy_15_watt_min_c":0.00,"egy_15_watt_max_c":191.25,"
protocol"=2}}
```

The following data is transmitted once after device startup:

```
topic: /benutzername/emonio-0f33fc/poweron
{"device":"Emonio-P3plus","device_name":"emonio-0f33fc","device_id":"30aea40f33fc","hw_version":"2.0",
"sw_version":"3.0.37"}
{"error_not_calibrated":0,"error_fs_full":0,"error_fs_corrupt":0,"error_rtc_defect":0,"error_rtc_batter
y":0,"error_eeprom_defect":0,"warning_fs_low":0,"warning_time_not_set":0}
```

By default the Emonio is configured to send telemetry data to the portal of the Berliner Energieinstitut GmbH at https://pro.emonio.de. There are several other options for telemetry transmission that can be configured using the setup.

## 10.4. ModBus/TCP

For Tests we recommend using the software "Modpoll Modbus Master Simulator". You can download that software for free using the following URL: https://www.modbusdriver.com/modpoll.html .

**Example-requests:**

All energy (EGY) values of phase A:
```
./modpoll -m tcp -0 -r 0 -c 18 -t 4:float -1 <EMONIO_IP>
```

Only the extreme values (XTRM) of phase C:
```
./modpoll -m tcp -0 -r 220 -c 6 -t 4:float -1 <EMONIO_IP>
```

The temperatures of the first four DS18 sensors:
```
./modpoll -m tcp -0 -r 500 -c 4 -t 4:float -1 <EMONIO_IP>
```

The value of the pulse counter:
```
./modpoll -m tcp -0 -r 800 -c 1 -t 4:float -1 <EMONIO_IP>
```

Turn on the red error LED:
```
./modpoll -m tcp -0 -r 1 -t 0 -1 <EMONIO_IP> 1
```

Query the connected-status of the three phases:
```
./modpoll -m tcp -0 -r 0 -c 3 -t 1 -1 <EMONIO_IP>
```

Register addresses are generally zero-based and always even (PDU addressing). The data type is 32-bit float, little endian except for warnings and errors which use INT16.

**Energy values:**

| Phase | | | A+B+C | Value | Comment |
|---|---|---|---|---|---|
| A | B | C | | | |
| 0 | 100 | 200 | 300 | VRMS | |
| 2 | 102 | 202 | 302 | IRMS | |
| 4 | 104 | 204 | 304 | WATT | |
| 6 | 106 | 206 | 306 | VA | |
| 8 | 108 | 208 | 308 | VAR | |
| 10 | 110 | 210 | 310 | FREQ | |
| 12 | 112 | 212 | 312 | KWH | |
| 14 | 114 | 214 | 314 | PF | |
| -- | -- | -- | 316 | ISUM | only Emonio P4 only |
| -- | -- | -- | 318 | IRMSN | on;y Emonio P3plus and P4 |
| 20 | 120 | 220 | -- | VRMS MIN | Reset on read |
| 22 | 122 | 222 | -- | VRMS MAX | Reset on read |
| 24 | 124 | 224 | -- | IRMS MIN | Reset on read |
| 26 | 126 | 226 | -- | IRMS MAX | Reset on read |
| 28 | 128 | 228 | -- | WATT MIN | Reset on read |
| 30 | 130 | 230 | -- | WATT MAX | Reset on read |
| 32 | 132 | 232 | 332 | THDU | only model P3plus and P4 |
| 34 | 134 | 234 | 334 | THDI | only model P3plus and P4 |
| 40 | 140 | 240 | 340 | KWH IN | since FW 3.0.63 |
| 42 | 142 | 242 | 342 | KWH OUT | since FW 3.0.63 |

**Refresh:**

| Address | Value | Comment |
|---|---|---|
| 7 | EGY UPDATED | New energy values available |
| 408 | ENV UPDATED | New environment values available |
| 807 | CNT UPDATED | New counter values available |

**Environment sensors:**

| Address | Value | Comment |
|---|---|---|
| 400 | HUMI | |
| 402 | PRES | |
| 404 | QUAL | |
| 406 | CO2 | |
| 500 | TEMP 1 | |
| 502 | TEMP 2 | |
| 504 | TEMP 3 | |
| 506 | TEMP 4 | |
| 508 | TEMP 5 | |
| 510 | TEMP 6 | |
| 512 | TEMP 7 | |
| 514 | TEMP 8 | |
| 516 | TEMP 9 | |
| 518 | TEMP 10 | |

**Pulse counter:**

| Address | Value | Comment |
|---|---|---|
| 800 | PULSE | |

**Relais:**

| Address | Value | Comment |
|---|---|---|
| 0 | RELAY | |
| 1 | ERR LED | |

**Inputs:**

| Address | Value | Comment |
|---|---|---|
| 0 | CONNECTED_A | |
| 1 | CONNECTED_B | |
| 2 | CONNECTED_C | |

**Error Values:**

| Address | Value | Comment |
|---|---|---|

| 1000 | ERROR | bit: `0onmlkji hgfedc0a` |
|---|---|---|
| 1001 | WARNING | bit: `00000000 hgfedcba` |

**Errors:**

| Bit | Fehler | Beschreibung |
|---|---|---|
| a | ERROR_UNKNOWN | Generic Error |
| b | reserved | Reserved |
| c | FS FULL | File system is full |
| d | FS CORRUPT | File system is corrupt |
| e | RTC DEFECT | RealTimeClock defect |
| f | RTC BATTERY | Battery (for RTC) empty |
| g | EEPROM DEFECT | EEPROM chip defect |
| h | WIFI AUTH FAILED | Wrong WiFi password / data |
| i | MODEL MISMATCH | Incompatible firmware installed |
| j | TELEMETRY BUFFER | Telemetry buffer full |
| k | TELEMETRY LICENSE | Telemetry license expired |
| l | STORAGE ANOMALY | CSV file write error |
| m | SENSOR COMMUNICATION | Error communicating with sensor |
| n | SENSOR CALIBRATION | Sensor is not calibrated |
| o | SENSOR DATA INVALID | Sensor sent invalid data |

**Warnings:**

| Bit | Warnung | Beschreibung |
|---|---|---|
| a | UNKNOWN | Generic warning |
| b | FS LOW | Filesystem nearly full |
| c | TIME NOT SET | Clock could not be synchronised |
| d | WIFI SSID UNAVAILABLE | WiFi router out of reach |
| e | TELEMETRY DISCONNECTED | Telemetry server not accessible |
| f | TELEMETRY EXPORT | CSV data export failure |
| g | TELEMETRY BUFFER | Telemetry buffer nearly full |
| h | TELEMETRY LICENSE | Telemetry license about to expire |

## 10.5. Data protection

If telemetry is enabled and protocol 'Thingsboard' is selected, the data described in 10.3 will be sent TLS-encrypted to pro.emonio.de

The Emonio does not send any data that could be correlated to a person. The identification/relation of the telemetry data is done solely using the configured token. To protect the configured username/passwords (for SMTP/FTP transfer) from others it is advisable to use TLS encryption or a VPN connection where possible.

All device data is only available to the user owning the device and cannot be seen by other users of the same platform. The collected data is not deleted or truncated automatically. Should you desire to

delete data, this can be accomplished using the API of the processing platform on https://pro.emonio.de

The complete privacy policy can be found at: https://www.emonio.de/en/content/15-data-protection .

# 11. Command line

## 11.1. Telnet connection

Make sure that Telnet is enabled in Setup and note the port number to be used. [=>8.14]

If the port is left unchanged it will default to 23. The connection can be established using the following command:
```
telnet <device_id>.local
```

or
```
telnet <IP-address>
```

e.g.:
```
telnet emonio-0ab278.local
```

If you did change the port number to a different one, add it to the command as shown here:
```
telnet <device_id>.local <port>
```

## 11.2. Auto-completion of commands

The command line provides automatic completion for commands, file names and configuration settings. Use the tabulator key to get suggestions for commands. Multiple key presses will cycle through all possible commands/filenames/settings that apply. The auto-completion can be limited by providing the first (known) letters of a command:

Example:
```
'up' + [tabulator] results in: 'uptime'
```

A second key press of the tabulator will give the next command starting with 'up': update.

Another example:
```
'conf wi' + [tabulator] results in: conf wifi_enabled.
```

## 11.3. List of commands (Admin user)

Following you find a list of commands that can be executed using Telnet and/or MQTT/RPC.

```
    cat <f>          ... print content of file <f>
    clear            ... clear screen
    clock            ... [-s ntp|rtc|Y/M/D H:M:S] [-u] [-w] get/set system time and/or RTC
    conf [<k>[=<v>]] ... get/set value of config key <k> to [v]
    counter          ... display current pulse counters
    cp <f> <n>       ... copy file <f> to new file <n>
    cron             ... manipulate CRON entries
    df               ... report file system space usage
    dmesg            ... [--lines=<n>] [--filter=<mod>] [-c] display the last [n] log messages
    echo [text]      ... echo [text] to console
    edit [<f>]       ... edit file <f> in text editor
```

```
erase <m>        ... erase memory <m> (m=config|crash|eeprom|nvs)
event <e> [i]    ... create event log entry <e> with argument [i]
exec <f>         ... execut a CLI batch file <f>
export <m> [f]   ... export (m=config|calib) to file [f]
help             ... print this info
import <m> [f]   ... import (m=config|calib) from file [f]
info <i>         ... dump system information <i>
locate <s>       ... activate led chaser for <s> seconds
log [text]       ... log [text] to logfile
logout           ... exit shell
ls               ... list filesystem content
meter            ... display meter readings
mkfs             ... initialize (wipe) filesystem
mv <f> <n>       ... rename file <f> to <n>
peek <m> <t> <a> ... peek into memory <m> (m=eeprom|calib|meter|counter)
poke <m> <t> <a> ... poke into memory <m> (m=eeprom|calib|meter|counter)
reboot           ... reboot device
reset <m>        ... reset module <m> (m=sensor|config|meter|counter)
rm <f>           ... remove file <f> from filesystem
run <s>          ... load and run BASIC script <s>
save             ... save config to EEPROM and apply them.
scan             ... scan for available accesspoints
top              ... show system usage statistics and log
update <c>       ... <check|install|rollback|changes|trigger> check for or install new firmware
upload <f>       ... upload file <f> via SMTP, HTTP or FTP
uptime           ... get system uptime
```

## 11.4. List of commands (unprivileged user)

The optional unprivileged user only has a very limited set of commands:

```
clear        ... clear screen
counter      ... display current pulse counters
echo [text]  ... echo [text] to console
help         ... print this info
log [text]   ... log [text] to logfile
logout       ... exit shell
meter        ... display current meter readings
reboot       ... reboot device
top          ... show system usage statistics and log
uptime       ... get system uptime
```

# 11.5. Configuration settings

The following settings can be shown and/or set using the 'conf' command:

```
conf <item>              Prints the currently configured value for <item>.
conf <item>=<value>      Sets the configuration item to the (new) <value>.
```

Device:
device_name

Admin:
admin_name
admin_pass

User:
user_name
user_pass

WiFi:
wifi_enabled
wifi_auth
wifi_anon
wifi_user
wifi_ssid
wifi_pass
wifi_power
wifi_watchdog

IP:
ip_static
ip_addr
ip_netmask
ip_gateway
ip_dns1
ip_dns2

AP:
ap_enabled
ap_mode
ap_addr

NTP:
ntp_enabled
ntp_server

Telemetry:

telemetry_enabled
telemetry_protocol
telemetry_url
telemetry_user
telemetry_pass
telemetry_topic
telemetry_key
telemetry_interval
telemetry_buffer
telemetry_rpc
telemetry_tls
telemetry_egyint
telemetry_envint
telemetry_cntint
telemetry_dbgint
telemetry_summary
telemetry_values

Update:
update_enabled
update_auto
update_url
update_pass
update_interval

Storage:
storage_enabled
storage_format
storage_header
storage_date
storage_separator
storage_interval
storage_filesize
storage_values

Upload:
upload_enabled

upload_interval
upload_protocol
upload_tls
upload_url
upload_user
upload_pass
upload_target

Counter:
counter_enabled
counter_factor
counter_value
counter_name
counter_unit

DS18:
ds18_enabled
ds18_unit
ds18_name1
ds18_addr1
ds18_name2
ds18_addr2
ds18_name3
ds18_addr3
ds18_name4
ds18_addr4

Telnet Server:
telnet_enabled
telnet_port

RAT:
rat_enabled
rat_host
rat_port
Log:
logger_enabled
logger_channels

logger_host
logger_port

TZ:
tz_enabled
tz_id
tz_offset
tz_dst

Modbus:
modbus_enabled
modbus_master

Current sensors:
ct_type
ct_voltage
ct_range
ct_didt
ct_invert

Software components/misc:
ade_enabled
ble_enabled
cpu_speed
cron_enabled
event_enabled
mdns_enabled
rtc_enabled
webserver_enabled
webserver_port
websocket_enabled

**Attention:** if configuration values are changed using the commando line, all changes must be saved using the command 'save'. Changes are then applied immediately !

# 11.6. Specifically coded configuration values:

For most config values applies:          0=off / inactive
                                                        1=on / active

Some config values do have more or less complicated bitmasks that are a result of selected checkboxes on the Setup page. (e.g.: telemetry_values or storage_values). These are too complex to address them here and if you are in the process of configuring these via commandline the following approach is suggested: Use a second device to test-configure these values to your liking and copy the resulting value from the commandline to the device that is to be configured.

Some of the more common configuration values are explained here:

**storage_interval:**

Intervals in minutes can be configured directly:. e.g. 1 = one minute, 15 = 15 minutes

Intervals in seconds: To the possible intervals of 1, 5, 15, 30 seconds you have to add the number 128. to tell the device that these are actually seconds. To set the interval to one second, the config value would be 129. For 15 seconds the value would be 143.

**Configuration of current sensors:**

**ct_didt:**  0 = Current transformer        1 = Rogowski Coil (internal integrator active)

**ct_type:** If ct_didt = 0, then ct_type = 1 is a 80A current transformer.

         If ct_didt = 1, then:

         0 = 50mV/kA          2 = 17.2mV/kA      4 = 144mV/kA

         1 = 105mv/kA         3 = 76.5mV/kA      5 = 333mV/kA

**ct_range:** 1 / 2 / 3 (small / medium / large range)

**ct_invert:**

         ct_a: ct_invert = 1                    Invert ct_a and ct_b: ct_invert = 3
         ct_b: ct_invert = 2                    Invert all three current inputs: ct_invert = 7
         ct_c: ct_invert = 4

**cpu_speed:**

         1 = 80MHz
         2 = 160 MHz
         3 = 240 MHz (default)

**logger_channels:**

         1 = serial console (not active anymore)
         2 = network (log-Server)
         4 = file (local logfile will be created)
         8 = telemetry (loglines will be transmitted using MQTT)

# 12. Common errors

## 12.1. Red LED is flashing (general error)

If the red LED flashes rapidly (3x per second), the Emonio shows a general error.

| Errors are shown in a big red box, right after logging into the web page of the Emonio device. | Error<br><br>**Sensor not calibrated, contact vendor.** |
|---|---|
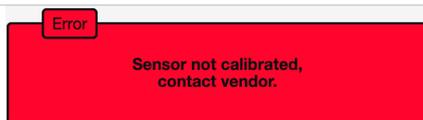
The different errors are described here:

### 12.1.1. Filesystem is full

The internal flash storage of the Emonio is full. No more data can be written.
Please delete some files to free space. The error will disappear as soon as space is available again and the writing of CSV files will continue.

### 12.1.2. Filesystem is damaged

The internal flash storage of the Emonio has errors and cannot be written to anymore. Please restart the device. Should the error persist, you have to format the filesystem. To do this click the button 'Format' on the page 'Files' [=>6.10] Or issue the command mkfs via the commandline.

### 12.1.3. Empty battery or RTC defect

After starting the Emonio, the time could not be set correctly. There are various possible causes for this:

If the Emonio is connected to the Internet, the built-in clock is synchronized automatically. Otherwise, you can synchronize the time on the "Setup" page with your web browser. Briefly disconnect the Emonio from the power supply to see if the error message disappears after a restart.

If the error message remains permanently, the internal buffer battery type: CR2032 must be replaced. To do this, the meter must be completely disconnected from the supply voltage! - Then remove the four housing screws and open the cover, the battery is then accessible and can be replaced.

### 12.1.4. EEPROM chip defect

The built-in non volatile memory could not be read. Please send in your device for repair.

### 12.1.5. Sensor not calibrated

The built in energy measurement chip has lost its calibration data. Future measurements might be imprecise or erroneous. Please send in your device for re-calibration.

## 12.1.6. Unknown error or HW defect

Please contact the manufacturer.

## 12.2. Negative power readings

- If the current sensor is connected to the correct phase:
- Check the current sensors for correct installation (arrow/label in direction of current flow.)
- If applicable, turn the current sensor by 180°
- Invert the current input via Setup => Advanced => Current Sensor [=> 8.9]
- Otherwise see the next point, 12.3:

## 12.3. Unrealistic power readings

- If the power readings are lower than expected but the apparent power reading shows the expected value, it is very likely that the current sensor is not connected to the correct phase: If voltage line for phase A (10) is connected to phase A but the current sensor for phase A (5) is (by accident) connected to Phase B or C it will result in a much too low and/or negative power reading. You will also notice a power factor that is far from the optimal range (between 0.8 and 1.0). Check the sensor inputs for possible mixups.

## 12.4. Unrealistic voltage reading

- Check the magnetic test tips or crocodile clamps for bad connections.

## 12.5. No access via WiFi

- The chosen WiFi network was only briefly available (during configuration) and now cannot be found. Check the available networks with a different device (laptop or smartphone).
- The WiFi password might be wrong.
- Is the device you are using to access the Emonio in the correct WiFi network? It has to be the same network the Emonio is using.
- Did you specify the correct name of the device? (e.g.: http://emonio-xxxxxx.local)
- Did you rename your device and need to input your user-configured name (e.g.: http://generator_4.local?)
- Some router (e.g. Fritz!Box) need a different domain name instead of the .local suffix. For Fritz!box networks try to use the suffix:".fritz.box". (e.g.: http://emonio-xxxxxx.fritz.box)
- Did you use the 'guest network' of your router ? Usually network traffic is not routed between the 'guest network' and the 'normal' WiFi network.

## 12.6. No data seen on the web interface

- In some cases (commonly after a firmware update) you might notice empty fields where the values of voltage, current, etc. should be shown. This is due to caching problems with the browser.
  Try to force a complete refresh of the website by either manually emptying the cache of the

browser or by using one of the following key combinations to reload the page, ignoring the cache:

- Firefox/Safari:[Shift] + button 'refresh'
- Google Chrome/IE/Edge/Opera: [Strg] + [F5]

## 12.7. No function (all LEDs stay off)

- Check for the correct power supply of the device. Important are only the voltage inputs for the Neutral line (9) and Phase 1 (10).

- If the power supply is given and in the correct range it might be that the internal fuse got triggered. This could happen if for example the input of the Neutral line (9) was accidentally connected to a phase and thus the device was powered with 400V instead of 240V. In that case the fuse will break to protect the device from harmful overvoltages.
  The fuse is a special super-fast multimeter-fuse with a greatly enhanced breaking capacity of minimum 30kA. You can find replacement in our webshop at: https://shop.emonio.de

## 12.8. No access to energy platform (pro.emonio.de)

- If you don't have an account on the measurement platform: https://pro.emonio.de , you can buy a license in our Webshop at: https://shop.emonio.de.

# 13. Technical specifications

| | |
|---|---|
| Data acquisition: | 32.000 samples/sec. |
| Operating voltage (between neutral and phase A): | ~100-230V 50/60Hz (+/- 10%) |
| Input level for current inputs: | max. ±0.5V |
| Power consumption (max/typical): | 50mA / 15mA |
| Input voltage for voltage sensors: | 230V phase <==> neutral 400V phase <==> phase |
| Working conditions: | -5°C to 40°C; 80% RH max. elevation: 2000m, dust-free and dry. |
| Weight (without accessories): | 237g |
| Dimensions of housing (w x d x h): | 116 x 84,5 x 35,4mm |
| Measurement category acc. to IEC 61010-2-030: | CAT III 300V |
| Overvoltage category acc. to IEC 61010-1: | OVC III |
| IP code: | IP20 |

## 13.1. Measurement uncertainty

The specified accuracy refers to loads between ~2% and 100% of the maximum amperage. All devices are factory calibrated and tested for at least 24h. Only devices which will comply with the tolerances below are shipped.

| | |
|---|---|
| Voltage: | +/- 1% |
| Current: | +/- 1% |
| Active Power: | +/- 1% |
| Apparent power: | +/- 1% |
| Reactive power | +/- 1% |

## 13.2. Manufacturer

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