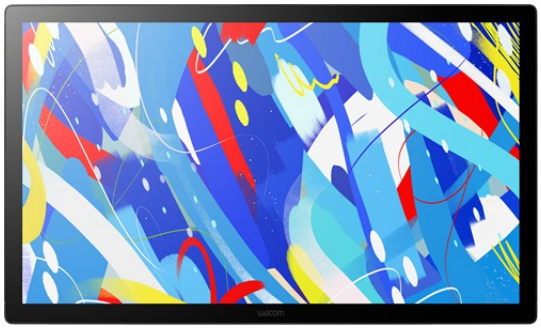
Wacom User Help

DTH246



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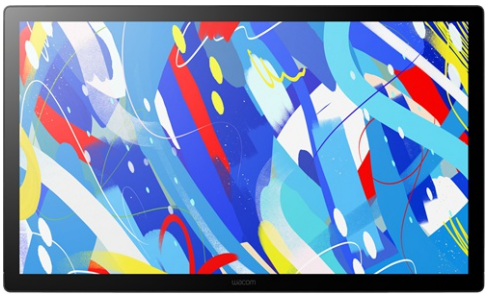


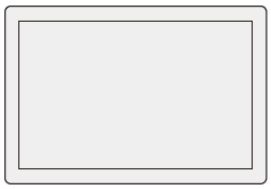
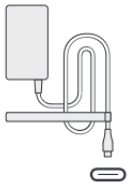
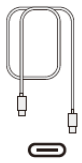
About the Wacom Cintiq 24 touch

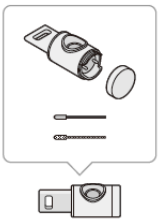
Your Wacom Cintiq 24 pen display helps you express yourself by allowing you to create directly on your screen.

- Interact with your device using Touch & gestures, multi-finger swipes and taps that allow you to perform various actions.
- Use the the Pro Pen 3 included with the Cintiq, or another compatible pen.
- Use the adjustable stand included with your device or attach a third-party arm or stand using the VESA mounting holes.
- Interact with your device using the Menu and On-screen shortcuts to activate features and actions.

For illustrations and information about your Cintiq, see the Features page. For connection instructions, see Connect to your computer.

Included with the Wacom Cintiq 24 touch

Wacom Cintiq device	
	
Power adapter with cable tie attached	
Power cord	
USB-C to C cable	
Quick Start Guide booklet and Nib removal tool	
Pro Pen 3	

Pen Stand with pen nibs	

Find more information

- Access FAQs and other product information on the Wacom Cintiq 24 touch Getting Started page of the Wacom website.
- Review the Important Product Information, which describes safety precautions, specifications, warranties, and the license agreement for your device, available in the Help & support ⓘ section of Wacom Center.

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Features

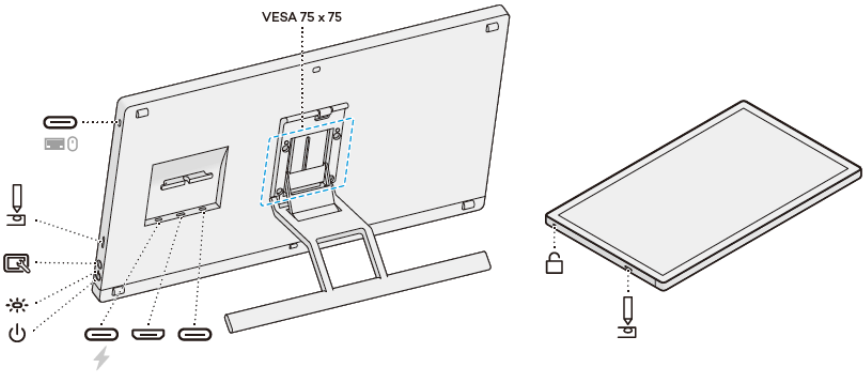

Image	Feature	Description
	USB-C port	Use this port to attach a peripheral device such as a keyboard or mouse.
	Pen holder slot	One of two Pen holder slots – one on each side of your device – that can be used to insert the Pen holder included with your device.
	Menu button	Press this button to open the Menu, where you can manually update the input source, adjust the display's brightness, adjust the built-in display settings, perform a factory reset, set the device language, and more.
	Power LED	This light indicates the power state of your Cintiq and whether a pen is in contact with it. The light is: • **Blue** when powered on with no pen in use. • **Orange** when the pen display is in standby. • **White** when a compatible pen is in contact with the display. • **Off** when the pen display is off.
	Power button	Press the power button to turn the device on and off.
	USB-C for power connection	Use this port to plug in the power cord.
	USB-C DisplayPort™	Use this port to connect to your computer if your computer has a USB-C port that supports video output.
	Mini HDMI	Use the Mini HDMI port to connect to your computer if your computer does not have a USB-C port that supports video output.
VESA 75 x 75	**VESA 75mm x 75mm mounting holes**	Use the VESA mounting holes to attach a third-party stand or arm that complies with the VESA 75mm x 75mm standard.
	Security slot	Attach a locking cable to secure your pen display to a specific location, such as a desk.

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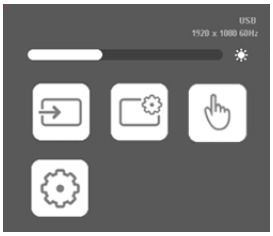
Menu

To open the Menu, press the menu button on the right side of your device.

From the Menu, you can make the following changes:

- Manually update the input source.
- Adjust the display's brightness.
- Adjust the built-in display settings.
- Turn touch on and off (Wacom Cintiq 24 touch and Wacom DTH246E touch only).
- Perform a factory reset, set the device language, and more.

All menu options are described in the table below.



Tip: Use your pen (or touch, if supported on your Wacom device) to select menu options.

Note: A light-colored button means ON; a dark-colored button means OFF.

Menu option	Icon	Description
		Use the slider at the top of the Menu to adjust the display brightness.
Input Source		The default Input Source is **Auto**, which will automatically detect the port your computer is attached to. You can use the Input Source setting to manually select a port: **HDMI** or **USB**.
Display Settings		See Built-in display settings.
Touch on-off		The "Touch on-off" button toggles the touch feature on and off. **Note:** The touch feature is only available on the Cintiq 24 touch and the DTH268E.
Other Settings		The Other Settings option allows you to set the following features: **Language** — Sets the device's language. **Menu transparency** — Controls the transparency of the Menu. **LED Luminance** — Controls the power status LED's brightness. **Power button** — Choose whether to turn off just the display (and not the entire Cintiq device), in order to maintain the connection and quickly return to work. **Factory reset** — Use this option if you need to reset **all** of the Built-in display settings and the Menu settings.

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Use your device with Android or Chromebook

Your Wacom device is compatible with specific **Android** devices, specific **Chromebooks**, or **both** Android devices and Chromebooks.

Tip: To learn more about which Android devices and/or Chromebooks your Wacom device is compatible with, see Wacom Product Compatibility.

The Wacom driver installation is not required when using your device with Android or ChromeOS.

If you are connected to a device with an insufficient power supply, your pen display may not be bright enough or may not operate properly. If this occurs, connect to a power source to supply the extra power that is needed.

We also suggest visiting Wacom Support, where you can search the help center for "Android" or "Chromebook" to learn more.

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Set up your device

The topics that contain the specific instructions needed to help you set up your device are within this **Set up your device** section in the Table of Contents.

If you cannot already see the setup topics, click next to **Set up your device** in the Table of Contents on the left.

The Quick Start Guide included in the product box contains images that can also help guide you through the setup process.

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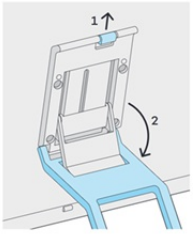
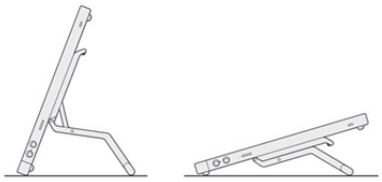
Set up and adjust the display stand

1. Pull up on the lever at the top of the stand (1) while moving the stand into position (2).



2. Release the lever wherever you want to lock the stand into position.



Note: The stand allows you to work in **landscape** orientation. To use the device in **portrait** orientation, detach the stand included with your device.

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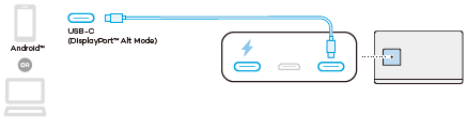
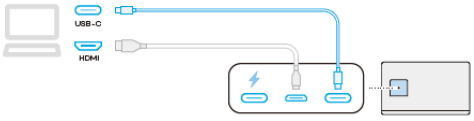
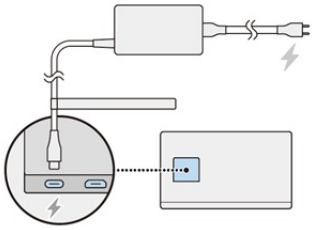
Connect to your computer

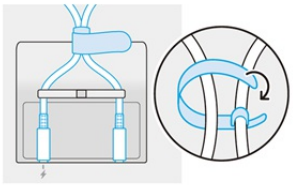
1. Connect the Wacom Cintiq 24 or Cintiq 24 touch to a computer or Android device using one of the methods illustrated in the table below, depending on your computer's ports.

Port(s) on your computer	Cable(s) needed to connect to your computer
USB-C DisplayPort™ Alt mode (supports video output)	**USB-C** to **C** cable 
USB-C port (does not support video output) **HDMI port**	**USB-C** to **C** cable **Mini HDMI** to **HDMI** cable (available on the Wacom eStore.) 
USB-A port **HDMI port**	**USB-C** to **A** cable (available on the Wacom eStore) **Mini HDMI** to **HDMI** cable (available on the Wacom eStore)

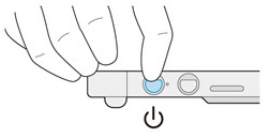
2. Assemble the **Power adapter** and connect it to the power port on your device. Plug your Wacom device into a power source.



3. Thread the cables around the anchors and tie them together with the cable tie.



4. Press the power button to turn your Wacom device on.



5. Follow the instructions on the Install the Wacom driver page.

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Install the Wacom driver

Important: Download and install the latest Wacom driver so your device is fully functional.

Install the Wacom driver

1. Go to the "Resources for your Wacom device" page: www.wacom.com/download.
2. In the search bar, enter your product's name or model number.
3. Select your product from the resulting drop-down list.
4. Scroll down and click **Download Windows Driver** or **Download Mac Driver**, depending on your computer's operating system.
5. Save the driver file to an easy-to-find folder on your computer.
6. Double click on the downloaded file to run it.
7. Follow the Installation Wizard steps.
8. Restart your computer.

Important: For **macOS**, installing the driver requires enabling Privacy & Security settings.
Please see the instructions for setting up the Wacom driver for macOS.

Update the Wacom driver from Wacom Center

Updated Wacom drivers are periodically made available on both the "Resources for your Wacom device" page (see instructions above) and in Wacom Center (see instructions below). Check in and update regularly so your device has the latest features and functionality.

1. Open Wacom Center.
2. Click the Global settings icon to proceed to the **General settings** tab.
3. If a "Driver update" is listed in the **Software updates** section, click the **Install update** button.
4. Follow the on-screen instructions.

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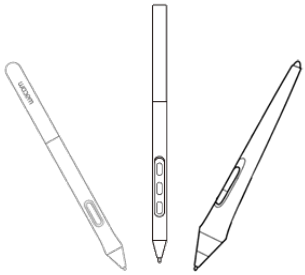
Work with your pen

Wacom devices include a cordless, battery-free pen that you use to interact with your device. You can hold, write, and draw as you normally would with a pen or pencil.



Pen styles vary depending on the Wacom device that you purchased.

To discover other pens and tools that can be used with your Wacom device, go to the Wacom Store.

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Use your pen

Use your pen to interact with your device. This includes drawing, writing, moving items, and activating actions that you assign to pen buttons.

Hold the pen as you would normally hold a pen or pencil. Adjust your grip so that you can press any pen buttons easily with your thumb (recommended) or index finger. Make grip adjustments to avoid accidentally pressing the pen buttons.

Pen tip

- **Draw or sign**: Draw or sign with the pen tip directly on the device surface.

  Note: Pens are pressure-sensitive, so the harder you press, the thicker your lines and the denser the color.

- **Move the cursor**: Move the pen while holding it slightly above the device without touching the surface.
- **Double-click**: Quickly tap the device surface twice in the same place with the pen tip.
- **Select an item**: Tap the device surface once with the pen tip.
- **Move an item**: Select the item with the pen tip, then slide the pen tip across the device surface to move it.

Pen eraser

For pens that have erasers, flip the pen to the side opposite the pen tip and move the eraser over the area you want to erase, just as you would use the eraser on a pencil.

Note: Not all pens have erasers.

Pen buttons

Use pen buttons to trigger actions. Customize your pen button settings in Wacom Center by selecting your device in the Devices sidebar, then selecting your Pen.

If your pen button is assigned to a type of click (right-click, double-click, etc.), you activate the click based on your **Pen button mode**. Pen button mode settings can be found the pen's advanced settings in Wacom Center.

Pen button mode	How to activate the click
Hover click	Hold the pen tip slightly above the surface of your device and press the pen button.
Click & tap	Press the pen button and then tap the device surface with your pen tip.

Note: If your pen has a long, thin button, press the upper part of the button for one setting and the lower part for another.

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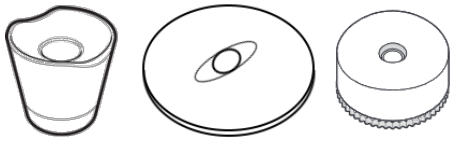
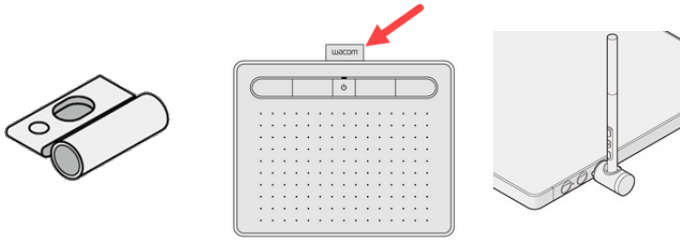
Store your pen

Store your pen properly to keep it in good condition and help the pen tip last longer.

Important: Store your pen so there is no pressure on the pen tip or eraser.

Where to store your pen

If your device included a pen stand, you can store the pen with the tip down in the stand.	 Pen stand examples
If your device has a pen holder or tray, the pen can be stored there.	 Pen holder examples
	Pen tray example
If your device included a pen case, store the pen in the case.	Pen case example

Tip: Do not leave the pen on the device when you are not using the pen. This might cause issues when you are using a mouse and might prevent your computer from going to sleep.

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Customize your pen settings

Customize your pen by assigning actions to pen buttons, adjusting the pen tip feel and pressure, and selecting how you perform a right-click.

Note: Some pens do not have buttons or an eraser.

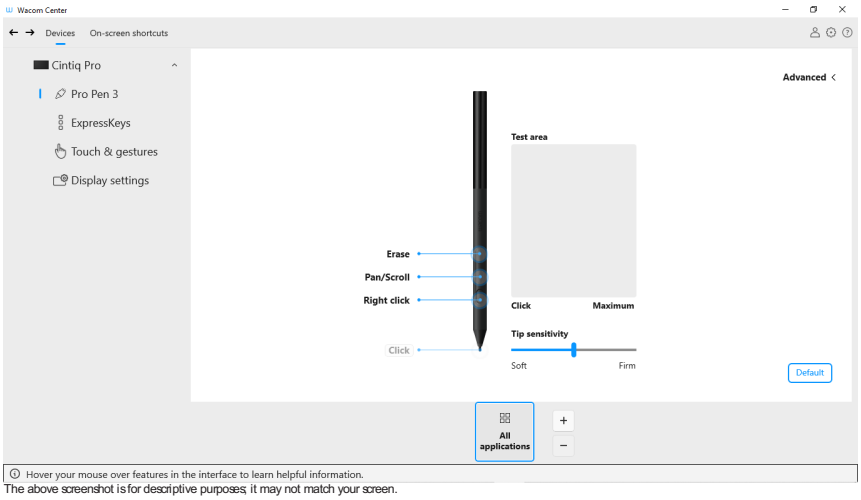
Assign actions to the pen button and pen tip

1. Open Wacom Center.
2. Select the device you use your pen with from the Devices sidebar.
3. Select your pen in the Devices sidebar.
4. Select a pen button, then make a selection from the Action sidebar.
5. To see how hard you need to press with the pen, check your current pressure by pressing down with the pen tip or eraser in the **Test area**.

   Tip: Use the **Tip sensitivity** slider to change the amount of pressure you need to use the pen tip. For pens that have erasers, use the **Eraser sensitivity** to change the amount of pressure.

6. Optionally customize advanced pen and eraser settings such as: Double tap distance, Pressure, Pen button mode, Tip-up assist, and Windows Ink, depending on your device.

Warning: The pen tip must be set to **Click** in order to draw for most graphics applications.



The above screenshot is for descriptive purposes; it may not match your screen.

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Replace the pen nib

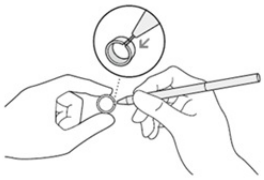
Tip: Replace your pen nib when it is approximately 1 mm (1/25 inch) or has a sharp edge.

Topics on this page

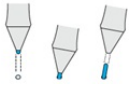
- Replace the pen nib
- Where to find the nib remover
- Where to find replacement nibs

Replace the pen nib

1. If it is included with your device, use the round, metal nib removal tool to remove your pen nib. If the metal nib removal tool is not included, use a built-in nib remover. Also see: Where to find the nib remover.

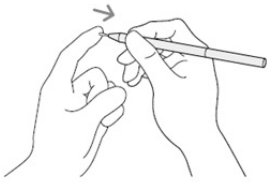


Round, metal nib removal tool



A built-in nib remover, located in a variety of locations.

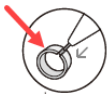
2. Get a replacement nib and slide the end of the new nib straight into the barrel of the pen.



3. Push the nib in slowly and firmly until it stops.

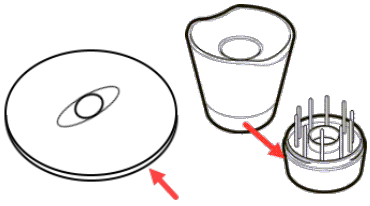
Where to find the nib remover

Many devices come with a round, metal **nib removal tool** included in the box with your Wacom device:

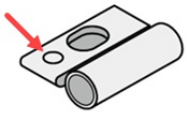


Other devices come with a **built-in nib remover**, which can be located in a variety of locations:

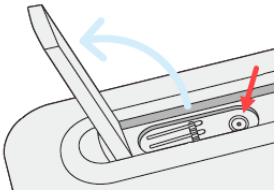
On the bottom of a pen stand:



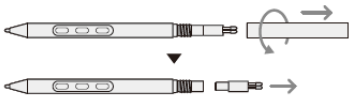
On the removable pen holder attached to the side of your device:

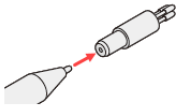


Underneath one of the built-in stand legs:

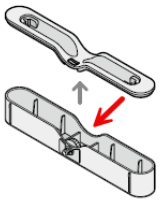


Inside the pen:





Inside the pen holder:



Where to find replacement nibs

The extra nibs are stored in different places for different devices. First, look in the box that your device was packaged in. If you do not see the nibs there, try these places:

- If your pen can be disassembled, nibs can be stored inside the pen.
- If your device included a pen case, check there.
- If your device has a removable compartment cover on the back, slide it open.
- If your device included a pen stand, unscrew the pen stand.

> **Tip for the Pro Pen 2 stand:** To screw the stand back together, line up the dots on the bottom of the stand and the recess. Then, gently guide the bottom of the stand to the right until you feel it click into place.

- If your device includes a pen holder attachment, check there.
- If your device has built-in stand legs, the replacement nibs may be located underneath one of the legs.

If you need more nibs, you can purchase them from the Wacom Store.

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Use your pen with Windows Ink

Take advantage of a wide variety of features supported by Microsoft Windows. Additional features are supported by Windows 10 & 11 and the Windows Ink Workspace.

- **Handwriting recognition**: Convert your handwritten content to typed text.
- **Digital Ink**: Use the enhanced digital mark-up and inking tools found on the Review tab in applicable applications.
- **Windows Input Panel**: Use handwriting or an on-screen keyboard to directly enter text with your Wacom pen.

Note: The Pen Flicks and press-and-hold-to-right-click features are disabled in some graphics applications.

Windows Ink is ON by default. To turn Windows Ink OFF:

1. Open Wacom Center.
2. Select your device in the Devices sidebar.
3. Select your pen.
4. In the main content area, click **Advanced**.
5. Turn **Windows Ink** off.

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Advanced pen and eraser

You can further customize pen tip or eraser pressure settings in Advanced settings. Options within the Advance settings let you independently change the tip or eraser pressure sensitivity, click threshold settings, your Pen button mode, and more.

Customize advanced pen and eraser settings

1. Open Wacom Center.
2. Select the device you use your pen with in the Devices sidebar, then select your pen.

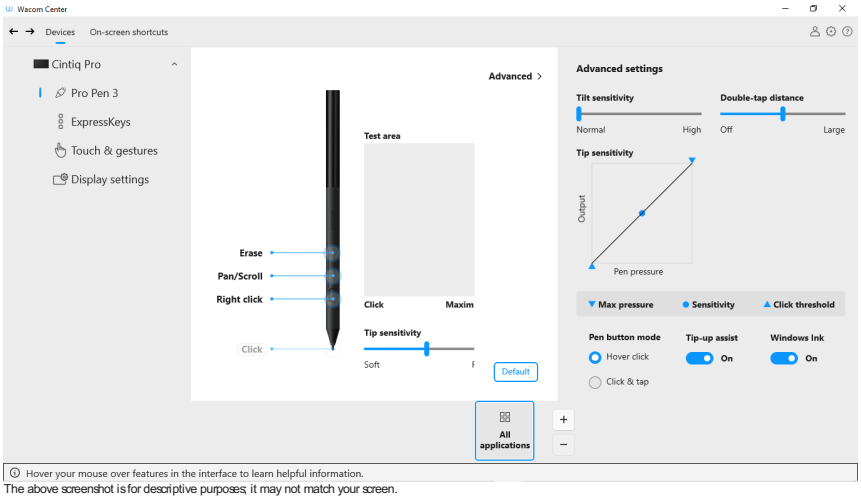
   Tip: If your pen does not display in Wacom Center, tap your pen to your device.

3. In the main content area, click **Advanced**.
4. In the Advanced settings area, make the changes to your pen and/or eraser settings. Descriptions for each customizable setting are listed in the table below.

Important: The available Advanced settings will vary, depending on your device.

Double-tap distance	The maximum distance (in screen pixels) that the screen cursor can move between clicks and still be accepted as a double-click. Increasing the double-click distance makes double-clicking easier, but may cause a delay in brush strokes in some graphics applications. **Tip:** If you notice a delay at the beginning of brush strokes, inking strokes, or drag actions, reduce the **Double-tap distance** or set a pen button to double-click instead of the pen tip.
Tip sensitivity and **Eraser sensitivity**	The selected pressure sensitivity curve and click threshold settings are displayed. A curve that increases quickly makes the pen feel more sensitive. Move the pressure controls to change the settings: • **Max pressure**: Determines how hard you must press the pen tip to reach maximum pressure. • **Sensitivity**: Changes the slope of the pressure response curve. • **Click threshold**: Determines the amount of force required to register pressure or generate a pen click. Using your pen tip or eraser, make several strokes within the **Test area** section to test the results of your changes. **Tip:** If the pen overreacts to slight pressure, try a firmer **Tip sensitivity** setting. **Tip:** If you want a narrower range of pressure values in a pressure-sensitive application, select a soft **Tip sensitivity**. **Note:** Pressure and sensitivity settings are adjusted with the **Tip Sensitivity** and **Eraser Sensitivity** sliders in the main content area of Wacom Center. Any adjustments you make there will override changes made to the Tip Sensitivity and Eraser Sensitivity settings in Advanced settings.
Pen button mode	Select how you want to double-click or perform another click function with your pen: • **Hover click**: This is the default Pen button mode setting. Hold the pen tip close to your device and press the pen button to perform a right-click or other click action (double-click, etc.). • **Click & tap**: If your Pen button mode is Click & Tap, press down the pen button and then touch the device surface with your pen tip to perform a right-click or other click action (double-click, etc.). This option allows for a more precise placement of pen clicks.
Tip-up assist	This feature is turned on by default and helps you accurately place a crosshair or control point with your pen in the exact place that you are targeting, without moving the targeted location 1-2 pixels when you release pressure on the pen tip. To turn off Tip-up Assist, deselect the checkbox.
Windows	This feature is turned on by default and allows you to take advantage of a wide variety of features supported by Microsoft Windows. Additional features are supported by Windows 10 and the Windows Ink Workspace: • **Handwriting recognition**: Convert your handwritten content to typed text.

Ink	• **Digital Ink**: Use the enhanced digital mark-up and inking tools found on the Review tab in applicable applications. • **Windows Input Panel**: Use handwriting or an on-screen keyboard to directly enter text with your Wacom pen.
Pen tip to cursor alignment	If you are using a Wacom pen display, by default, your cursor will display directly under the pen tip. This feature allows you to display the cursor slightly away from your pen tip.



The above screenshot is for descriptive purposes; it may not match your screen.

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Customize your Wacom device

You can set a customizable component of your device to perform a specific action. Customizable components can include ExpressKeys, pen buttons, the pen tip, and Touch & gestures. Actions can include mouse clicks, keyboard shortcuts (Ctrl+Z, etc.), navigation (scroll up or down, etc.), Display toggle, and more.

Note: The customizable components and actions available may vary, depending on your device.

Assign an action

1. Open Wacom Center.
2. Select your device in the Devices sidebar.

   Note: Any customizations apply to this device only, except for On-screen shortcuts, which apply to all devices.

3. Select a customizable component (pen, ExpressKeys, etc.).
4. In the main content area, click the currently assigned action next to the component you want to customize. The Action sidebar will open.
5. Select the action you want to assign.
6. Engage the component that you customized and the action that you assigned is performed.

Example: Set a pen button to zoom in

The following example describes how to customize a pen button to **Zoom in**. Use these instructions as a guide to help you create your own customizations.

1. Open Wacom Center.
2. Select your device in the Devices sidebar.
3. Select your pen.
4. In the main content area, click the currently assigned action next to the pen button you want to customize.
5. In the Action sidebar, select **Zoom in** under "Navigation".
6. Press the pen button and your application zooms in.

Tip: You can create settings for your pen, ExpressKeys, etc. that apply only in a specific application. See Application-specific settings for more information.

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What actions can I assign?

You can change the actions assigned to pen buttons, ExpressKeys, On-screen shortcuts, Touch & gestures, Touch rings, and other customizable components from Wacom Center. Then, when you use that component, such as pressing a pen button or ExpressKey, the action you assigned is performed.

Note: The customizable components available on your device may vary from those listed above. The actions available for each customizable component will also vary.

Action name	Action performed
4th click or 5th click	Performs a 4th or 5th mouse button click (only applies if your mouse has more than 3 buttons).
Arrow keys	Only applies to Pen gestures. Allows you to move incrementally up, down, left, or right by moving the pen tip while pressing a pen button or ExpressKey. The exact behavior depends on the active application.
Auto Scroll/Zoom	Assign this action to the Touch Ring to zoom in most graphics applications or scroll in most other applications.
Back	Returns you to the previous step, similar to how Back works in browsers.
Change settings	Opens Wacom Center or Wacom Tablet Properties (depending on which you use to customize your device) so you can make settings changes.
Click	Performs a mouse button click.
Click lock	Presses and holds the mouse button. • Begin the click lock by engaging a customizable component, and then engage it again to release it. For example, if **Click Lock** is assigned to a pen button, press the pen button once to begin Click Lock and press it again to release the lock. **Tip**: Click Lock is helpful when you are dragging objects or selecting blocks of text.
Default	Resets the customizable component to its default setting.
Disabled	Disables the customizable component so that when you engage the component, such as pressing the pen button, nothing happens.
Display toggle	Switches between your devices and monitors, if you are using your device with multiple monitors or devices.
Double click	Performs a double-click. **Tip**: For easier double-clicking, assign this action to a customizable component, such as a pen button, instead of tapping twice with the pen tip.
Erase	Sets your strokes with the pen to erase instead of draw. For example, if you assign **Erase** to your pen button, you can move your pen over an area you want to erase while pressing the pen button.
Forward	Directs you to a step ahead of where you are in your history, similar to how Forward works in browsers.
Grid panels	Displays the Grid panel that you select.
Keyboard modifier	A Keyboard modifier (Shift, Alt, etc.) or mouse button click (left click, etc.) that you can assign to a customizable component on the **Keyboard modifier** window.
Keyboard shortcut	A combination of keystrokes (Ctrl+Z, Ctrl+Y) that you can assign to a customizable component on the **Keyboard shortcut** window.
Launchpad	Displays the macOS Launchpad menu, where you can start applications.
Middle click	Performs a middle mouse button click.
	Assign this action to a pen button to toggle between **Pen** mode and **Mouse** mode. • When you first set a pen button to Mode Toggle, the **Mouse Mode** window appears. Move the sliders to adjust the mouse acceleration and speed.

Mode toggle	• In **Pen** mode, you use the pen like a regular pen. The cursor jumps to the point where you place your pen, and you define which portion of your device maps to which portion of your monitors. • In **Mouse** mode, you use the pen like a mouse. The cursor stays on the point you left it when you pick up your pen, and you interact with your device like you interact with a mousepad.
Modifier	Performs a keyboard modifier (Shift, Alt, etc.), mouse button click (left click, etc.), mouse wheel scroll, or a combination of these options that you select on the **Define Modifier** window.
On-screen keyboard	Toggles the Windows On-Screen Keyboard open and closed.
Open/Run	Opens or runs the application, file, or a script you choose. • When you select **Open/Run**, the **Run Application** window appears. • Click **Browse** and select the item. Click **OK**.
Pan/Scroll	Allows you to pan or scroll by moving the pen tip up and down or right and left while pressing a pen button or ExpressKey. Your screen cursor will remain in place while you move the pen tip. **Tip:** You can change the **Speed**, which determines how much you need to move the pen to pan or scroll. Slower settings require moving the pen longer distances, while faster settings require moving the pen shorter distances.
Pan/Scroll (Legacy)	Behaves the same as Pan/Scroll, but your screen cursor will move with the pen tip. **Tip:** You can change the **Speed**, which determines how much you need to move the pen to pan or scroll. Slower settings require moving the pen longer distances, while faster settings require moving the pen shorter distances.
Pan/Zoom	Pans or zooms, depending on whether you are hovering or touching the device surface. • To pan, hover above (but do not touch) the device surface, and then press and hold the pen button or ExpressKey while moving your pen. • To zoom, press and hold the pen button or ExpressKey while touching the device surface and move the pen towards the top to zoom out or towards the bottom to zoom in. ◦ If you pick up your pen to hover, zooming stops. As long as you continue to hover and hold the button, you can still zoom when you touch the pen tip to the surface again. • If you want to pan again after zooming, release the button and press it again. **Note:** If the application does not support Pan/Zoom, the following happens instead: • Pressing the pen button or ExpressKey while hovering activates a Ctrl + Right-Click. • Pressing the pen button or ExpressKey while touching the surface activates a mouse wheel scroll. **Tip:** You can change the **Speed**, which determines how much you need to move the pen to pan or zoom. Slower settings require moving the pen longer distances, while faster settings require moving the pen shorter distances.
Precision mode	Precision mode toggles between normal precision and a precision that you choose - from **Fine** to **Ultra fine**. The following descriptions assume that "Precision mode" is assigned to a pen button: • **Press and release** the pen button to work with the selected precision around the location where Precision mode is initiated. Press and release the pen button again to switch back to normal precision. • **Press and hold** the pen button to switch to Precision mode around the initiation location. Pull the pen out of the tablet's proximity and then reenter proximity to relocate the Precision mode window to the newer pen tip location.
Pressure	Locks the pressure at the current level until you release the customizable component. For example, if you assign this action to a pen button, you can paint with pressure sensitivity

hold	enabled in your application until you reach the brush size you like. Then, press and hold the pen button to lock in that brush size as long as you are pressing and holding the button.
Radial menus	Displays the Radial menu that you select.
Redo	Restores any actions that were previously undone using an undo.
Right click	Performs a right mouse button click.
Scroll	Scrolls the active application on your computer. **Assigned to a Touch Ring**: Slide your finger around the ring clockwise to scroll down and counterclockwise to scroll up. **Assigned to a pen button or ExpressKey**: Press and hold the pen button or ExpressKey while touching the pen tip to the device surface and moving up or down to scroll. If you pick up your pen to hover, scrolling stops. As long as you continue to hover and hold the button, you can still scroll when you touch the pen tip to the surface again. **Tip:** You can change the **Speed** to determine how much you need to move the pen to scroll. Slower settings require moving the pen longer distances, while faster settings require moving the pen shorter distances.
Scroll down	Scrolls your active application down.
Scroll up	Scrolls your active application up.
Settings	Displays the current settings of your customizable components, including ExpressKeys, the Touch Ring, pen, and touch. Click on an item to adjust its settings.
Show desktop	Minimizes all open windows so you can view your desktop.
Switch application	Switches between the applications that you have open.
Touch On/Off	Turns touch on and off. This setting is not available on devices that have a built-in touch on/off switch.
Tumble	Tumbles, orbits, or rotates items in 3D applications. **Note:** If the application does not support Tumble, pressing the button activates a middle-click instead.
Undo	Reverses your last action.
Zoom	Zooms the active application on your computer. **Assigned to a Touch Ring**: Slide your finger around the ring clockwise to zoom in and counterclockwise to zoom out. **Assigned to a pen button or ExpressKey**: Press and hold the pen button or ExpressKey while touching the pen tip to the device surface and move toward the top to zoom out or toward the bottom to zoom in. If you pick up your pen to hover, zooming stops. As long as you continue to hover and hold the button, you can still zoom when you touch the pen tip to the surface again. **Note:** If the application does not support Zoom, pressing the pen button or ExpressKey activates a mouse wheel scroll instead. **Tip:** You can change the **Speed** to determine how much you need to move the pen to zoom. Slower settings require moving the pen longer distances, while faster settings require moving the pen shorter distances.
Zoom in	Zooms your active application in.
Zoom out	Zooms your active application out.

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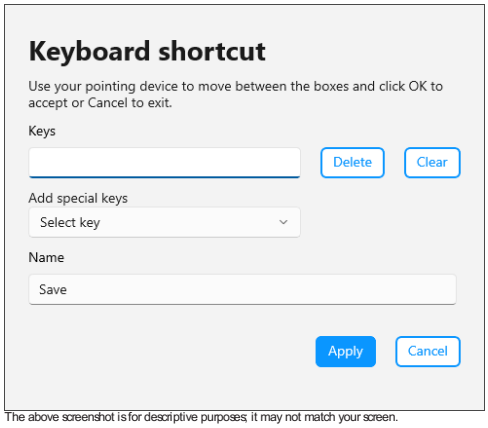
Assign keystrokes

You can assign keystrokes to customizable components of your device. As a result, pressing a pen button, ExpressKey, etc. performs the specified function instead of pressing the keystroke on your keyboard. You can also assign a combination of keystrokes, so you only have to press one button instead of an entire keystroke combination.

1. Open Wacom Center.
2. In the Devices sidebar, select your device, then select one of your device's customizable components (ExpressKeys, for example).
3. In the main content area, select the button you wish to customize.
4. From the Action sidebar, select **Keyboard** then select **Keystroke...** to open the Keyboard shortcut window.



The above screenshot is for descriptive purposes; it may not match your screen.

5. Enter a keystroke combination in the **Keys** box (Ctrl+Z, for example).
   - You can enter letters, numbers, function keys (F2, F3, etc.), and modifier keys (Ctrl, Alt) in combination with other keys. Use the **Add special keys** drop-down list to select additional keystroke options.
   - Click the **Delete** button to remove the last keystroke you entered. Click the **Clear** button to remove all the keystrokes.
6. Enter a **Name** for your keystroke and click **Apply**.
   - The name appears on On-screen shortcuts and in Settings view, so enter a name that indicates the keystroke you assigned.
   - If you are assigning numbers to a Keypad, it is best practice to name the Keystroke the number that you assigned. For example, if you assign the number 8 to a Keypad button, name the Keystroke **8**.

Note: If no **Name** is entered, the keystroke keys will display: {Ctrl}z, for example.

Tip: You can assign different keystroke combinations to the same customizable component for different applications. See Application-specific settings for more information.

Tip: To learn which keystroke combinations are built-in as shortcuts for a particular application, refer to the documentation for the application.

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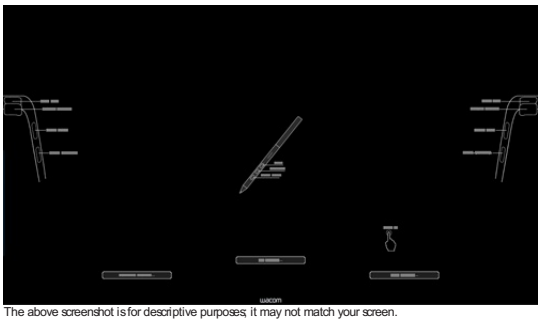
Settings view

You can view the current settings for the pen button(s), ExpressKeys, Rocker ring, Touch ring, Touch Strips, and Touch on/off at any time by activating Settings view.

Note: Your Settings view display may vary, depending on your pen display model.


The above screenshot is for descriptive purposes; it may not match your screen.

Assign and use Settings view

These steps describe how to assign Settings view to an pen button. You can also assign Settings view to an ExpressKey, On-screen shortcut, Advanced touch gesture, or another customizable component, depending on your device features.

1. Open Wacom Center.
2. Select your device in the Devices sidebar.
3. Select your pen.
4. In the main content area, click the currently assigned action next to a pen button.
5. In the Action sidebar, click **Other**, then select **Settings** to assign Settings view to the pen button.
6. To view the settings on the screen, press the pen button.

   Note: Any customizable component that has been disabled will display as "Disabled" in Settings view.

7. To close Settings view, click on it with your mouse, tap it with your pen, or press the button a second time.

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Display toggle

The Display toggle feature allows you to work with your Wacom device on all connected display screens, or on one display screen at a time. In Display toggle settings, you can select and deselect the display(s) to include – or exclude – in the toggle sequence.

After you select the displays that you wish to include in the Display toggle sequence, you assign "Display toggle" to a customizable component, such as a pen button. Then you can use that customizable component to toggle the pen mapping from one display to another.

Tip: The Express view setting controls the **Display toggle pop-up** icon, which shows you which display your pen is mapped to when using the Display toggle feature.

Topics on this page

- Set up Display toggle
- Example: Using Display toggle
- Actions that return the toggle sequence back to a pen display

Set up Display toggle

1. Open Wacom Center.
2. Select your device in the Devices sidebar.
3. Select **Display toggle**.

Important: Display toggle is only active when your device is connected to a multi-screen setup and the computer's display properties are extended (not duplicated).

4. Select or deselect the box next to a display screen to include or exclude it in the toggle cycle.
5. Assign "Display toggle" to one of your device's customizable components, such as a pen button, ExpressKey, or On-screen shortcut. See Customize your Wacom device for detailed instructions.

Note: Assigning "Display toggle" to a customizable component is required to toggle the pen mapping from one display to another.

6. Use the customizable component you assigned to "Display toggle" in the previous step to toggle between your display screens.
7. Optionally select the following feature(s), depending on whether your Wacom device is a Pen display or a Pen tablet:

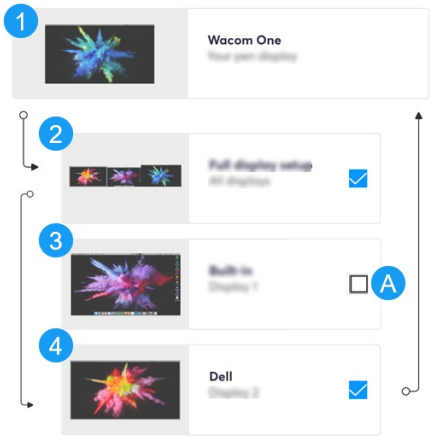
Pen displays	
Feature	**Description**
Force Proportions	Adjusts the size of the active area to maintain correct vertical and horizontal proportions between your pen display and the entire desktop or display. Depending on your settings, some portions of the pen display may not accept pen input during Display toggle. When deselected, the correct scale or proportions are not maintained.
Use Inset Area	Inset Area reduces the input area on your Wacom pen display so you can use shorter, more efficient pen strokes to navigate across the full width and length of your connected display(s). Inset Area illustration on the Display toggle settings page in Wacom Center. **Tip:** To show the Inset Area illustration (image above), use Display toggle to toggle **away** from your Wacom pen display.

Note: If both **Force proportions** and **Use Inset Area** are selected, the active area sizing may be more limited.

Pen tablets	
Mapping	Press the **Mapping setup** button to change the mapping for your device.

Example: Using Display toggle

The following example describes the Display toggle setup in the image below. The example assumes that the user is currently working on the Wacom One pen display and that "Display toggle" is assigned to a pen button.



The above screenshot is for descriptive purposes, it may not match your screen.

If the user presses the pen button assigned to "Display toggle", the pen cursor will move from the Wacom One (1) to the full display setup (2).

The next press of the pen button will move the pen cursor to the last display (4), skipping screen 3 because it has been excluded from the Display toggle sequence (A).

One more press of the pen button will bring the pen cursor back to the Wacom One pen display (1). The cycle then repeats until a new Display toggle sequence is created.

Tip: The arrows along the sides of the Display toggle setup screen illustrate the cursor's movement between screens.

Actions that return the toggle sequence back to your pen display

Any of the actions listed below will return the toggle sequence to your pen display.

Note: These actions do not apply to pen tablets.

- Logging out of or rebooting the system.
- Switching users.
- Placing the system in sleep mode.
- Changing the resolution or number of displays on your system.
- Using the Mode Toggle... action.
- Selecting Pen Mode or Mouse Mode from On-screen shortcuts.

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Pen tip to cursor alignment

The pen-tip-to-cursor alignment feature allows you to change where the cursor displays in relation to the pen tip. By default, the cursor displays directly under your pen tip. Use the steps below if you want the cursor to display slightly away from your pen tip.

Tip: Changing the pen-tip-to-cursor alignment might be useful if your viewing angle prevents you from seeing the cursor when working with your pen on the pen display.

1. Open Wacom Center.
2. Select your pen display in the Devices sidebar.
3. If you are working with **multiple displays**: click **Advanced** in the main content area and confirm that the same pen display you selected above is also selected in the **Assigned display** drop-down.
4. In the Devices sidebar, select your **pen**, then click **Advanced** to open advanced **pen settings**.
5. Click **Pen tip to cursor alignment**.

   Note: The crosshair represents your pen tip. The blue dot represents where your cursor appears on the pen display.

6. Move the blue dot away from the crosshair to change where your cursor appears on your pen display in relation to your pen tip. You can move the blue dot by:
   - Using the up and down arrows to set the **Horizontal offset** and **Vertical offset**.
   - Dragging the blue dot away from the crosshair with your pen tip or mouse.
7. Click **Apply**.
8. With your pen display in its working position, test the newly configured alignment by using the pen in a few different areas on the pen display. Make any additional adjustments as needed.

Tip: Click **Reset** to set the cursor-to-pen-tip alignment back to the default setting.

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Advanced settings for your device

You can further customize various preferences for your device on the Advanced settings screen.

1. Open Wacom Center.
2. Select your device in the Devices sidebar.
3. In the main content area, click **Advanced**.
4. Edit your Advanced settings. See the table below for setting descriptions.

Important: The available options listed below will vary, depending on your device.

Pop-up notifications	This feature is turned on by default and enables display of: ◦ A **pop-up window** that shows your ExpressKey settings (or both your ExpressKey and Dial settings, depending on your device) when you press an ExpressKey. ◦ The **Display toggle pop-up** icon, which shows you which display your pen is mapped to when using the Display toggle feature. ◦ The **Touch On/Off pop-up**, which displays when you log into Windows or macOS. To disable the pop-up windows, turn Pop-up notifications Off.
Disable all ExpressKeys	Click this button to disable all ExpressKeys, Dials, and Touch rings (depending on your device features) for all currently connected devices.
Assigned display	If you are working with multiple displays, select the display corresponding to your Wacom device from the drop-down menu to assure that your pen is mapping to your Wacom device.
Run Setup wizard	The Setup wizard will run automatically when you first connect your device to Wacom Center. Click this button to view helpful features about the selected device, as well as register your device. **Note:** Not all devices have a Setup Wizard.
Diagnostics	Click **Diagnostics** to display dynamic information about your Wacom device, tool(s), and information for touch-sensitive devices. Use the information shown in the dialog to test your device and tools.

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Wacom Center

Wacom Center provides you with an easy, intuitive way to access your Wacom device and settings. Open Wacom Center to:

- Customize the settings for your pen, ExpressKeys, Touch & gestures, and more.
- Create On-screen shortcuts (formerly On-Screen Controls).
- Update the Wacom driver and device firmware.
- Access User Help, Wacom Support, and Important Product Information.
- Create and edit your Wacom ID, register your device, and redeem software offers (does not apply to Enterprise devices).

Note: The appearance of Wacom Center can vary, depending on the attached device(s) and configuration.

Topics on this page

- The Wacom Center main screen
- Get to know Wacom Center

The Wacom Center main screen

For devices that you can customize directly in Wacom Center, your main screen will look similar to the image below.

The above screenshot is for descriptive purposes; it may not match your screen.

For devices that you can customize in Wacom Tablet Properties, Wacom Center provides settings links (Pen settings, ExpressKey settings, etc.) for easy access to Wacom Tablet Properties. The Wacom Center main screen for these devices will look similar to the image below.

The above screenshot is for descriptive purposes; it may not match your screen.

Get to know Wacom Center

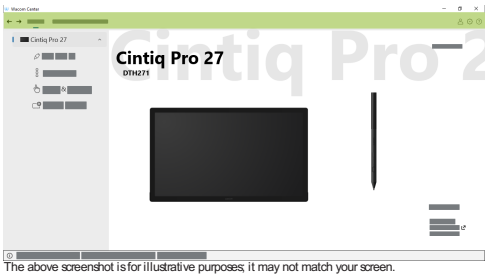
To learn about the features available in the various sections of Wacom Center, click on one of the following links, or on a highlighted section of the screen shot below.

- Navigation bar (green highlight)
- Devices sidebar (blue highlight)
- Main content area (yellow highlight)
- Quick help bar (purple highlight)
- Action sidebar (not pictured)

The above screenshot is for illustrative purposes; it may not match your screen.

Navigation bar

The navigation bar is located at the top of Wacom Center and contains the features described in the table below.



The above screenshot is for illustrative purposes; it may not match your screen.

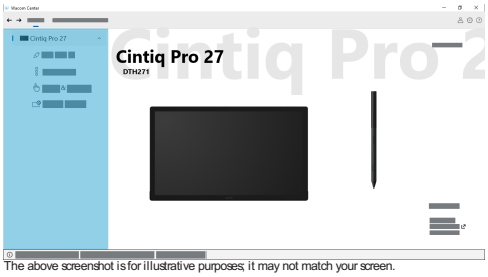
Forward & Back buttons	The Forward → and Back ← buttons move you forward one page or return you to the previous page within Wacom Center.
Devices	Select Devices in the navigation bar to display a list of your connected devices in the Devices sidebar.
On-screen shortcuts	Select On-screen shortcuts in the navigation bar to create and/or edit Radial menus, Grid panels, and – on some devices – Pen gestures.
Software offers	Log in with your Wacom ID and register your device to view, download, and redeem any available software offers (does not apply to Enterprise devices).
Profile settings	Click the Profile icon to create (or log into) your Wacom ID and register your device. Registering your device gives you access to any available software offers and other Wacom promotions (does not apply to Enterprise devices).
Global settings	Click the Global settings icon to access the following tabs: • **General settings:** Update your Wacom driver and device firmware, turn on/off the Quick help bar, set whether Wacom Center automatically starts when you turn on your computer, or run troubleshooting options. • **Devices manager:** This tab displays all of your connected devices and pens. From this tab you can register any device that is not currently registered. Click the Edit link to give your device or pen a custom name, or reset all of your settings to the factory defaults. • **Backup & restore:** Create backup files and restore your device settings.
Help & support	Click the Help & support icon to access links to User Help, tutorials, Important Product Information, customer support, and Wacom's social media sites. You can also perform a Wacom driver check, report a bug, and find your Wacom Center version number. **Note:** Some Help & Support features do not apply to Enterprise devices.

Devices sidebar

The Devices sidebar is located on the left side of Wacom Center and lists each device that is currently connected to your computer. To add a new device to this list, connect the device to your computer.

For some devices, you can click the drop-down arrow next to the device name in the Devices sidebar to open the

device's customizable components (Pen, ExpressKeys, Touch & gestures, etc.). Click on a component to customize it in the main content area.



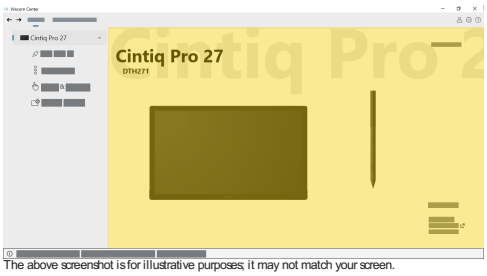
The above screenshot is for illustrative purposes; it may not match your screen.

For other devices, when you select your device in the Devices sidebar, settings links (Pen settings, ExpressKey settings, etc.) will display in the main content area. Click on a settings link to open it for customizing in Wacom Tablet Properties.

Main content area

The main content area is located in the center of Wacom Center and is where you can either customize your device settings (A) or access your device settings (B).

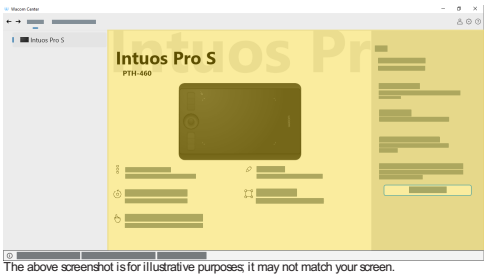
A. Customize your device in the main content area when you select a customizable component (Pen, ExpressKeys, etc.) in the Devices sidebar. The component and the Application-specific settings feature will open in the main content area, where you can make all your customizations:



The above screenshot is for illustrative purposes; it may not match your screen.

Tip: Video tutorials that may display at the bottom of the main content area can help you learn more about your Wacom device.

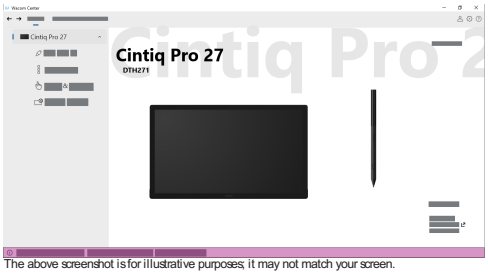
B. Access your device's settings links (Pen settings, ExpressKey settings, etc.) and Help resources in the main content area when you select a device name in the Devices sidebar. Click a settings link to open Wacom Tablet Properties, where you can make all your customizations.



The above screenshot is for illustrative purposes; it may not match your screen.

Quick help bar

The Quick help bar ⓘ is located at the bottom of Wacom Center. When you hover over a feature, text displays in the Quick help bar describing that feature.



The above screenshot is for illustrative purposes; it may not match your screen.

Note: On macOS, the Quick help bar content will display as a Tooltip next to the feature you hover over.

Action sidebar

The Action sidebar opens when you click on a customizable component (On-screen shortcut key, pen button, ExpressKey, etc.). The Action sidebar is organized so that Recommended actions are displayed at the top. The Recommended actions change based on your product and the feature you are customizing.

Click a drop-down arrow next to a category name (Clicks, Keyboard, etc.) to open the actions available within that category. Select an action from the list to assign it to a customizable feature. Press the **Esc** key or click in a blank area of Wacom Center to close the Action sidebar.

The above screenshot is for illustrative purposes; it may not match your screen.

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Open Wacom Center

In Wacom Center, you can access your device and tool settings (Pen, ExpressKeys, etc.). How you open Wacom Center depends on your computer operating system.

- **Windows:** From your applications list, select **Wacom Tablet** > **Wacom Center**.
- **macOS:** From the Applications folder, open the **Wacom Tablet** folder then double-click the **Wacom Center** icon. Or, open Wacom Center from **Launchpad**.

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Access and customize your device

Selecting **Devices** in Wacom Center's navigation bar will display the supported Wacom device(s) connected to your computer in the Devices sidebar. Selecting a device name in the Devices sidebar allows you to access helpful information about your device. It is also the first step in the process of customizing your device.

Topics on this page

- Access information about your device
- Customize your device settings
- View your device's serial number
- Run the setup wizard

Access information about your device

1. Open Wacom Center.
2. Select your device in the Devices sidebar.
3. Click the Help & support ⓘ icon in the navigation bar to access:

   Note: Some of the Help & support options are not available on Enterprise devices.

   - **User Help:** Opens the online User Help for your device.
   - **Tutorials:** Opens Wacom's YouTube channel in your browser. Provides access to getting started videos and other helpful videos on a variety of features.
   - **Important Product Information*:** Online product information for your device, including Product Specifications as well as License and Warranties.
   - **Support or Contact:** Opens Wacom's Customer support page.
   - **Send feedback:** Allows you to send feedback to Wacom about this application, including bug reports.
   - **Driver check:** Click this button if you notice unusual behavior with your device and want to check for any driver errors.
   - **About:** Click this button to view the driver version you are currently using. You can also link to Wacom's Tablet Driver Privacy Notice.
   - **Social media links:** (differ by region) Wacom's social media or blog sites.

Customize your device settings

1. Open Wacom Center.
2. Click the down arrow next to your device in the Devices sidebar to open its settings (Pen, ExpressKeys, etc.).
3. Click on a setting name to open it in the main content area.
4. The settings you can modify in the main content area can include:

   Note: The features available to customize will depend on your device.

   - **Pen:** Customize how your pen operates, including pen button click behavior, and tip feel (depending on your pen).
   - **ExpressKeys:** If your Wacom device has ExpressKeys, you can customize the button functions.
   - **Touch & gestures:** If your Wacom device has touch, you can customize touch gestures and other touch functionality.
   - **Display toggle:** Customize how your cursor moves between your Wacom device and multiple screens.
   - **Display settings:** Customize color and other settings for your pen display.

     Important: Your Wacom device's display settings are optimized out of the box. Customizing display settings is an advanced feature.

5. Click the currently assigned action next to any customizable component (pen button, ExpressKey, etc.), then select the action that you want to assign from the Action sidebar.

Viewing the device's serial number

1. Open Wacom Center.
2. Select your device in the Devices sidebar.
3. Click **Advanced** in the main content area.
4. Click the **Diagnostics** button.
5. Your device's serial number will be listed in the **Tablet S/N** field.

Run the setup wizard

The Setup Wizard runs automatically when you first install your device. You can run it at any time from Wacom Center to view helpful features about the selected device, as well as register your device.

Note: Not all devices have a Setup Wizard.

1. Open Wacom Center.
2. Select your device in the Devices sidebar.
3. Click **Advanced** in the main content area.
4. Click the **Run setup wizard** button (if available) and follow the prompts.

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Store and retrieve your settings

The **Backup & restore** tab in Wacom Center allows you to backup and restore your device settings. You can also reset all device settings to their factory defaults.

Topics on this page

- Back up your settings
- Restore your settings
- Reset all settings for all devices

Back up your settings

1. Open Wacom Center
2. Click the Global settings icon.
3. Select the **Backup & restore** tab.
4. Click the **New backup** button to proceed to the New backup window.
5. Enter a **Name** for your backup, then click the **Save** button.

Tip: To edit the backup file name, click the pen icon. To delete a backup file, click the trash icon.

Restore your settings

A list of your saved backup files displays on the **Backup & restore** screen. The backup files are sorted by their creation date.

Tip: If you don't see your backup file in the list, click the **Import backup** button to find it.

1. Open Wacom Center
2. Click the Global settings icon.
3. Select the **Backup & restore** tab.
4. In the Actions column, click **Restore** next to the backup file you wish to restore.
5. The settings from the backup file will be applied to all devices.

Reset all settings for all devices

Important: When you reset all settings, **all** devices will have their settings returned to the factory defaults (whether the devices are currently connected to your computer or not).

1. Open Wacom Center
2. Click the Global settings icon.
3. On the General settings tab, click the **Reset all settings** button.
4. All settings for all devices will be returned to their factory defaults.

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Register your device and redeem software

Use the steps below to create a new – or sign into an existing – Wacom ID account. With your Wacom ID account you can register your device, as well as gain access to software offers.

Note: The registration and software redemption features do not apply to Enterprise devices.

Topics on this page

- Sign in, sign up for, or edit your Wacom ID
- Register your Wacom device
- Redeem software offers

Sign in, sign up, or edit your Wacom ID

1. Open Wacom Center.
2. Click the Profile icon.
3. If you already have a Wacom ID, sign into your account. If you do not have a Wacom ID, click the **Sign up** link and create your profile.
4. To edit your Wacom ID profile, sign into your account and select **Edit Profile**.

Register your Wacom device

1. Open Wacom Center.
2. Click the Global settings icon.
3. Select the **Devices manager** tab.
4. Click the **Register** button next to any device that is not already registered. Follow the instructions that display.

Note: On select devices, a QR code can also be used to register the device. If a QR code is present, it will be located on the back of your Wacom device.

Redeem software offers

Once you have created a Wacom ID and registered your device, you can access any software offers that may be available for your Wacom device.

1. Open Wacom Center.
2. In the navigation bar, select **Software offers**.
3. Click the **More Info** button next to an offer to learn more.
4. Click the **View details** link and follow the prompts.

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Keep everything up to date

Wacom occasionally releases Wacom driver and device firmware updates for your Wacom supported device(s).

Updating your device

1. Open Wacom Center.
2. Click the Global settings icon to proceed to the General settings tab.
3. In the Software updates section, click the **Install update** button next to the Wacom driver or device firmware update.
4. An installation wizard will guide you through the update process.

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Solve common problems and get help

In Wacom Center you can check driver functions, view diagnostic data, enable driver logging to assist Wacom Support with troubleshooting, and access the Wacom Support site.

Topics on this page

- Check the driver
- Run diagnostics for your device
- Turn on driver logging
- Access Wacom Support

Check the driver

Checking the driver checks the driver functions and conducts simple troubleshooting, allowing you to restart the driver, reset your device to its default settings, or contact Wacom Support.

1. Open Wacom Center
2. Click the Global settings icon in the navigation bar.
3. Scroll down to **Troubleshooting options** and click **Driver check**.
4. After the driver check is complete, you can restart the driver, reset the driver settings, contact Wacom Support, or click **Done**.

Run diagnostics

Running diagnostics provides an overview of the status of your driver, device, touch (if applicable), and pen.

1. Open Wacom Center
2. Select your device in the Devices sidebar.
3. In the main content area, click **Advanced**.
4. Click the **Diagnostics** button.
5. Refer to the topics under **Wacom Support** in this User Help's Table of Contents for more detailed information on how to diagnose common problems using the Diagnostic data.

Turn on driver logging

Driver logging is turned off by default. Enabling driver logging can assist Wacom Support when diagnosing issues. This creates anonymous driver log files. To turn on driver logging:

1. Open Wacom Center
2. Click the Global settings icon.
3. In the **Troubleshooting** section, switch the Driver logging button to "On".
4. You can optionally select **Package log files** if you need the files compressed to send to Wacom.
5. After you have the information Wacom Support requires for debugging, switch the **Driver logging** button back to "Off".

Access Wacom Support

Access Wacom Support to view FAQs, online tutorials, and contact Wacom Support.

1. Open Wacom Center
2. Click the Help icon.
3. Click **Support**.
4. You will will proceed to the Wacom Support page in your browser.

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Open Wacom Tablet Properties

For devices supported by Wacom Tablet Properties, you can use the application to customize your device and tool settings (pen, ExpressKeys, etc.).

How you open Wacom Tablet Properties depends on your computer operating system:

- **Windows:** From your application list, select **Wacom Tablet** > **Wacom Tablet Properties**.
- **macOS:** From **System Preferences**, click on the **Wacom Tablet** icon.

Tip: On Windows 10, Windows 11, and macOS, you can open Wacom Tablet Properties by opening Wacom Center, selecting your device in the Devices sidebar, then selecting a settings link (Pen settings, ExpressKey settings, etc.).

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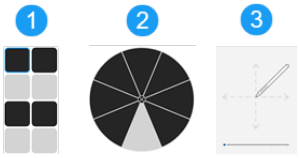
On-screen shortcuts

Grid panels (1) and **Radial menus** (2) are On-screen shortcuts that display on your Wacom pen display or – for pen tablets – on your computer's display. You can assign frequently used actions to the Grid panel or Radial menu keys, then use your pen, mouse, or touch (if supported) to select a key and activate its assigned action.

Pen gestures (3) allow you to pan, scroll, zoom, etc. by pressing and holding a pen button or ExpressKey and moving the pen vertically or horizontally across your device.



The above screenshots are for illustrative purposes only.

Setup and use Grid panels and Radial menus

1. Create your On-screen shortcut.
2. Customize the Grid panel or Radial menu keys.
3. Assign the Grid panel or Radial menu to a customizable component (a pen button, for example).
4. Launch the Grid panel or Radial menu by pressing the customizable component you assigned in the previous step.
5. Click a Grid panel or Radial menu key to activate its assigned action.

Use Pen gestures

Note: Pen gestures are only available on select devices.

1. Assign a Pen gesture to a pen button or an ExpressKey.
2. Hold down the pen button or ExpressKey while moving the pen tip vertically or horizontally on your device to activate the Pen gesture action (pan, scroll, zoom, etc.).

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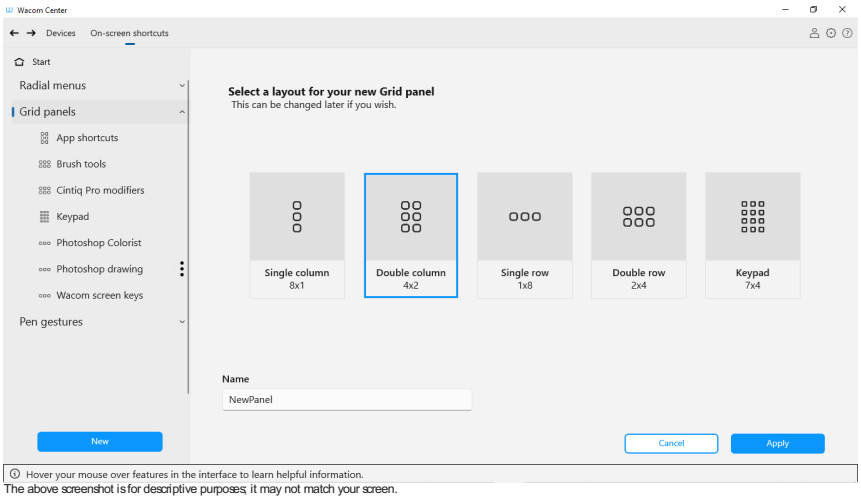
Create On-screen shortcuts

The following instructions describe how to create a Grid panel or Radial menu.

Note: Pre-configured Pen gestures come installed in Wacom Center on select devices and do not need to be created.

Create a Grid panel or Radial menu

1. Open Wacom Center.
2. Select **On-screen shortcuts** in the navigation bar.
3. In the On-screen shortcuts sidebar, click the **New** button.
4. Select **New Radial menu** or **New Grid panel**.
5. Select a **Layout** and enter a **Name**.
6. Click the **Apply** button to create your new Radial menu or Grid panel. You will proceed to the On-screen shortcut definition page, where you can Customize your On-screen shortcuts.



The above screenshot is for descriptive purposes; it may not match your screen.

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Customize On-screen shortcuts

The following instructions describe how to customize a Grid panel or Radial menu.

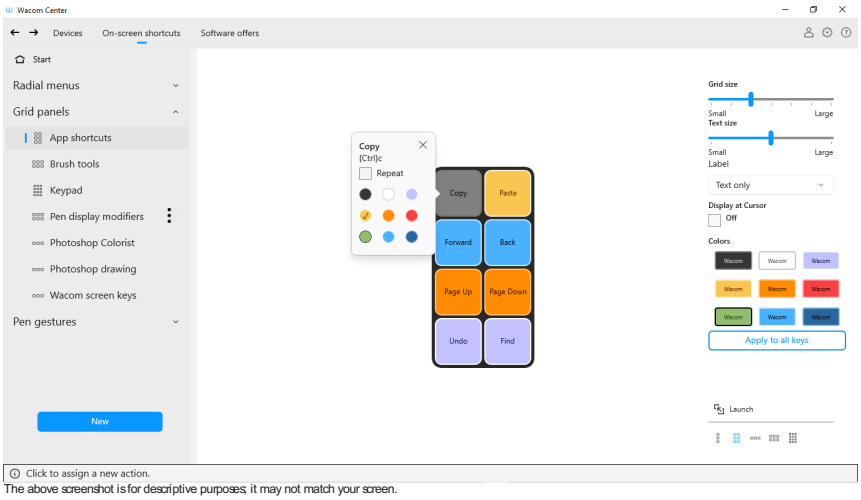
Note: Pre-configured Pen gestures come installed in Wacom Center on select devices and do not require customization.

1. Open Wacom Center.
2. In the navigation bar, click **On-screen shortcuts**.
3. In the On-screen shortcuts sidebar, select the name of the **Grid panel** or **Radial menu** you wish to customize.
4. Click on the Grid panel or Radial menu key and select the action that you wish to assign from the Action sidebar. Repeat for each key.
5. If you select **Keyboard shortcut**:
   - Add a **Key combination** (Ctrl+Z, for example) or **Add special keys** (pre-configured key combinations such as Alt+Tab).
   - Enter a **Name** for the keyboard shortcut.
   - Optionally select an **Icon**.
   - Click **Apply**.
6. The following settings are optional:

Repeat	Select this box if you want the action to repeat when you click and hold the Radial menu or Grid panel key.
Grid or Radial menu size	Move the slider to change the size of the On-screen shortcut when it appears on your screen.
Text size	Move the slider to change the size of the text that displays on the On-screen shortcut when it appears on your screen; the options are small, medium, and large.
Label	Use the drop-down menu to select a label type: **Text only**, **Text & Icon**, or **Icon only**. The selection will display on all the On-screen shortcut keys. Examples: Text only: Text & Icon: Icon only:
Display at Cursor	Leave the box unchecked if you want the On-screen shortcut to appear in the last location you opened it. Select the box if you want the On-screen shortcut to appear next to your cursor when you open it.
Color	Select a color for the entire Grid panel or Radial menu. **Tip:** Hover over a key to open a pop-up menu where you can select a color for that specific key.
Apply to all keys	This button is only visible when there is at least one key that uses a different color scheme from a Grid panel or Radial menu. Click this button if you want all of the On-screen shortcut keys to be the same color.
Launch	Select the Launch icon to view your current On-screen shortcut customizations on your pen display or computer screen.

7. Assign your On-screen shortcut to a customizable component, such as a pen button or ExpressKey.

Important: Assigning a Grid panel, Radial menu, or Pen gesture to a customizable component (pen button, ExpressKey, etc.) is required in order to open and use the On-screen shortcut.



The above screenshot is for descriptive purposes; it may not match your screen.

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Assign On-screen shortcuts

The steps below provide instructions on how to assign a Radial menu, Grid panel, or Pen gesture to a pen button. See notes under each set of instructions for other customizable components (ExpressKeys, etc.) to which you can assign On-screen shortcuts.

Important: Assigning a Grid panel, Radial menu, or Pen gesture to a customizable component (pen button, ExpressKey, etc.) is required for the On-screen shortcut to work as expected.

Topics on this page

- Assign a Radial menu or Grid panel to a pen button
- Assign a Pen gesture to a pen button

Assign a Radial menu or Grid panel to a pen button

Note: The following steps provide an example. Radial menus and Grid panels can also be assigned to ExpressKeys or touch gestures, depending on your device's available features.

1. Open Wacom Center
2. Select your device in the Devices sidebar.
3. Follow the instructions labeled A **or** B, depending on what displays in Wacom Center:
   A. If the **name of your pen** displays in the Devices sidebar:
      i. Select the pen name.
      ii. Click the currently assigned action next to any pen button.
      iii. In the Action sidebar, open the **Radial menu** or **Grid panel** category, then select the name of the Radial menu or Grid panel you wish to assign.
   B. If "**Pen settings**" displays in the main content area:
      i. Click **Pen settings**. You will proceed to **Wacom Tablet Properties**.
      ii. Click the drop-down arrow next to any pen button.
      iii. Select **On-screen shortcuts**, then select the name of the Radial menu or Grid panel you wish to assign.
4. Press the pen button you assigned the Radial menu or Grid panel to in the previous step. Your On-screen shortcut will display on the Wacom pen display's screen, or on your computer screen, if using a pen tablet.
5. Select a key to activate its assigned action.

Tip: After launching a Grid panel or Radial menu, select the push pin icon to keep the Radial menu or Grid panel open at all times.

Assign a Pen gesture to a pen button

Note: The following steps provide an example. Pen gestures can also be assigned to ExpressKeys, depending on your device's available features.

1. Open Wacom Center
2. Select the device you use your pen with in the Devices sidebar, then select your pen.
3. Click the currently assigned action next to a pen button.
4. In the Actions sidebar, open the **Pen gestures** category, then select the gesture name you wish to assign to the pen button (Pan/Scroll, Zoom, etc.).
5. To use the Pen gesture, press the pen button while moving your pen tip vertically or horizontally on your device to perform the assigned gesture.

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Edit On-screen shortcuts

Use these steps to copy, rename, edit, or delete Radial menus or Grid panels.

Note: Pen gestures cannot be copied, renamed, edited, or deleted.

Topics on this page

- Copy a Radial menu or Grid panel
- Rename a Radial menu or Grid panel
- Edit a Radial menu or Grid panel
- Delete a Radial menu or Grid panel
- Change a Grid panel layout

Copy a Radial menu or Grid panel

1. Open Wacom Center.
2. Select **On-screen shortcuts** from the navigation bar.
3. In the On-screen shortcuts sidebar, hover over the shortcut name you want to copy and click the more options icon.
4. Select **Duplicate**. The duplicated Radial menu or Grid panel will display in the sidebar with an new name (Wacom Screen Keys.1, for example).

Rename a Radial menu or Grid panel

1. Open Wacom Center.
2. Select **On-screen shortcuts** from the navigation bar.
3. In the On-screen shortcuts sidebar, hover over the shortcut name you want to rename and click the more options icon.
4. Select **Rename**.
5. Edit the name in the pop-up window and click **OK**.

Edit a Radial menu or Grid panel

1. Open Wacom Center.
2. Select **On-screen shortcuts** from the navigation bar.
3. In the sidebar, select an existing On-screen shortcut.
4. In the main content area, make your edits. The changes are saved immediately.

Delete a Radial menu or Grid panel

1. Open Wacom Center.
2. Select **On-screen shortcuts** from the navigation bar.
3. In the On-screen shortcut sidebar, hover over the shortcut name you want to delete and click the more options icon.
4. Select **Delete**.

Change a Grid panel layout

Layout changes are only available for switching one Grid panel layout to another Grid panel layout (for example: switching from Keypad to Double column 4x2).

1. Open Wacom Center.
2. Select **On-screen shortcuts** from the navigation bar.
3. In the On-screen shortcuts sidebar, select the Grid panel you want to change.
4. In the main content area, select a new layout for the Grid panel.

Tip: If you switch from a larger to a smaller Grid panel (28 to 8 keys, for example), the first eight settings will transfer to the smaller Grid panel. If you switch back, all your original settings will still be present.

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On-screen shortcut layouts

Sample layouts for Grid panels, a Radial menu, and Pen gestures are pictured below.

Note: All On-screen shortcut layouts are in "Text only" format.

Topics on this page

- Grid panel layouts
- Radial menu layout
- Pen gesture layouts

Grid panel layouts

Three Grid panel examples are pictured below.

Note: You can change the layout of a Grid panel to another Grid panel layout.

Double column (4x2) Grid panel:

Single row (1x8) Grid panel:

Keypad (7x4) Grid panel (similar to the keyboard keypad that displays on your computer monitor):

Radial menu layout

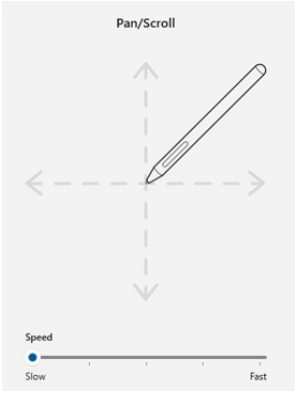
The 8-key Radial menu is pictured below.

Pen gesture layouts

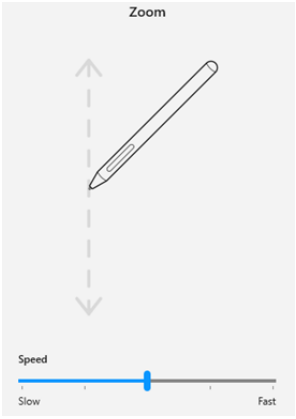
Two Pen gesture examples are pictured below.

Note: Pre-configured Pen gestures come installed in Wacom Center on select devices.

Pan/Scroll Pen gesture:



Zoom Pen gesture:



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Application-specific settings

Settings assigned to customizable components (ExpressKeys, pen buttons, etc.) can be further customized for a specific application. This makes performing functions in the application faster and easier.

Tip: Customizable components that you can create application-specific settings for include ExpressKeys, pen buttons, the pen tip, Touch rings, Rocker rings, On-screen shortcuts, Touch & gestures, and Touch strips, depending on your device.

The Application list at the bottom of Wacom Center's main content area allows you to add individual applications, and then tailor your customizable component settings for that application. For example, if you select an application icon and change the pen's settings, the changes will apply to the pen only while you are using that application.

Application-specific settings can be used with all Wacom devices, and with the ExpressKey Remote device.

Note: When Application-specific settings are added, the **All** icon changes to **All other applications** and an application icon is displayed for the newly added application(s).

Topics on this page

- Create an Application-specific setting
- Remove an Application-specific setting
- Remove all Application-specific settings from a pen

Create an Application-specific setting

1. Open Wacom Center.
2. Select your device in the Devices sidebar.
3. Select a customizable component (a pen button, for example) for which you wish to create Application-specific settings.
4. At the bottom of the main content area, click the add application + button.
5. In the **Select an application** window, select an application and click **OK**. If you don't see your application, click the **Browse** button to select the executable file of any application installed on your computer.
6. With the newly added application icon selected in the application list, create your Application-specific settings for the customizable component selected in step **3**.

The above screenshot is for descriptive purposes; it may not match your screen.

Note: After adding an application, its icon will display in the Application list whenever the customizable component is selected in the Devices sidebar.

Remove an Application-specific setting

1. Open Wacom Center.
2. In the Devices sidebar, select the device and then the tool from which you wish to remove the application-specific setting.
3. Select the application you want to remove from the list of applications at the bottom of the main content area.
4. Click the remove application – button.
5. Click **Delete** to confirm your selection. The selected application is removed from the list, along with any custom tool settings.

Remove all Application-specific settings from a pen

1. Open Wacom Center.
2. In the navigation bar, click the Global settings icon.
3. Select the **Devices manager** tab, then click **Edit** next to the pen for which you wish to remove Application-specific settings.
4. On the **Edit your pen** screen, click the **Forget pen** button.
5. Place the pen back on your Wacom device. The pen will be added back to the Devices sidebar with its factory default settings.

Note: If two programs have the same executable file name, they will share the same customized settings.

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Touch & gestures

The Touch & gestures feature allows you use only your fingertips on the surface of your Wacom device.

You can use touch as you would on any other Windows or macOS device. Touch is activated whenever you touch the device.

When using touch, you can usually position your fingers as far apart as is comfortable. However, placing your fingers too closely together may be interpreted by the device as input from a single finger, or the device may confuse which finger performed an action. Keep your fingers within the active area.

See the following for more information on setting up and customizing Touch & gestures on your Wacom device:

- Touch setup
- Basic gestures
- Advanced gestures

Tip: Take care to prevent accidental touches on the device when making gestures. For example, if the palm of your hand touches the active area of the device while scrolling or zooming, you may trigger an unanticipated right-click.

Tip: On some device models that support both pen input and touch, the pen disengages touch whenever the pen tip or eraser is within proximity range of the device. Lift the pen and your hand away from the device's active area to enable touch.

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Touch setup

The Touch setup tab allows you to set up the basic touch input settings for your Wacom Cintiq 24 touch or the Wacom DTH246E touch. You can turn touch on and off using the **Touch on-off button** in the Menu.

You can also use **Selective** touch, which enables touch input for On-screen shortcuts only, and leaves touch turned off everywhere else on your screen. Instructions for both setup options are listed in the table below.

Tip: For information on customizing touch gestures, see Basic gestures and Advanced gestures.

Touch setup options	Instructions
Turn touch On/Off using the **Menu** button	1. Press the **Menu** button on the side of your Wacom device. 2. On the Menu, press the **Touch on-off** button to change the touch status. **Tip:** A light-colored button means touch is On. A dark-colored button means touch is Off.
Turn touch On for **Grid panels** & **Radial menus** only (disables touch everywhere else)	1. Press the **Menu** button on the side of your Wacom device. 2. On the Menu, press the **Touch** button to turn touch **Off**. A dark-colored button means touch is Off. 3. Open Wacom Center 4. Select your device in the Devices sidebar, then select **Touch & gestures**. 5. On the **Touch setup** tab, click the **Selective** button.

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Basic gestures

Basic gestures are 1-finger and 2-finger touch gestures that can be individually enabled or disabled. Use Basic gestures to navigate, perform mouse clicks, scroll, zoom, or rotate.

Important: Basic gestures are **not supported** on **Windows** when using a **pen display** product. For pen displays with touch on Windows, see Advanced gestures.

Customize Basic gestures

1. Open Wacom Center.
2. Select your device in the Devices sidebar, then select **Touch & gestures**. You will proceed to the Basic gestures tab.

   Note: Basic gestures are supported on **both** pen displays and pen tablets for **macOS**. Basic gestures are only supported on **pen tablets** for **Windows**.

   Tip: Hover over a gesture to view an illustration of that gesture.
3. Select or deselect a check box next to a gesture name to activate or deactivate that touch gesture.
4. To modify the **Scroll** gesture, select "Natural" or "Standard" from the drop-down menu to determine the direction of movement when you are scrolling.
5. You can optionally update your device's Advanced gestures.

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Advanced gestures

Advanced touch gestures include 3-, 4-, and 5-finger gestures. Select a gesture to activate it, or modify the gesture by selecting a new action from the gesture's drop-down menu.

Create custom touch gestures

1. Open Wacom Center.
2. Select your device in the Devices sidebar, then select **Touch & gestures**.
3. Select the **Advanced gestures** tab.

> **Tip:** Hover over a gesture to view an illustration of that gesture.

4. To activate or deactivate a touch gesture, select or deselect the check box next to the gesture name.
5. To modify a touch gesture, click inside the text box and make a selection from the Action sidebar.

Advanced gestures recognition

You can choose Wacom or Windows as your gesture recognizer. This is a global option and will apply to all of your applications, unless you create Application-specific settings.

> **Note:** Whichever gestures recognition setting you select below, Windows always controls 1- and 2-finger gestures on pen displays.

Wacom: This is the default selection. It will provide a consistent touch experience across applications: a 3-finger touch gesture will work the same in both Application A and Application B. This selection allows you to create custom 3-, 4- and 5-finger touch gestures.

Windows: Select this option if you want the Windows operating system to control your 3-, 4- and 5-finger touch gestures. Windows will pass the gesture to each application. If the application supports that gesture, it will be activated. Using the Windows gesture recognizer means that different applications can have different ways of responding to the same gesture. For example: a 3-finger gesture in Application A might perform one behavior, while the same 3-finger gesture in Application B might perform another.

> **Note:** If you choose **Windows**, the Advanced gestures tab will be disabled.

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Built-in display settings

You can use your Wacom device's built-in display settings controls to adjust a variety of display settings.

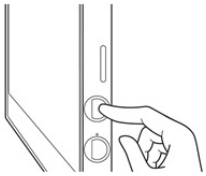
Important: Your Wacom device supports standard color spaces that are predefined and calibrated at the factory for each individual display. Wacom recommends customers select a color space appropriate for their environment and type of work. Further customizing of the display colors is an advanced feature.

Tip: If you make changes to the display appearance and cannot return to the original display settings, open the **Menu** (see below), then select **Display Settings** > **Reset**.

Tip: To reset **all** built-in display settings, press the **Menu** button (see below), then select **Other Settings** > **Factory Reset**.

Customize the built-in display settings

1. Press the **Menu** button on the side of your Cintiq to open the Menu.



2. Use a pen (or touch, if supported) to select the **Display Settings** icon.
3. If prompted, click **OK** to confirm that any display settings changes may consume more energy.
4. Use a pen (or touch, if supported) to navigate to additional menus and select options. You can adjust display attributes such as color mode, brightness, color temperature, gamma, and advanced settings.
5. Use the back button to return to the previous screen.
6. Press the Menu button again to close the Menu.

Note: The built-in display settings menu will automatically close after a few moments of inactivity.

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Wacom Support

If you encounter an issue with your pen or Wacom device, perform the recommended action in any error message that appears on your screen. If that does not resolve the issue, try the following:

1. Open Wacom Center.
2. In the navigation bar, click the Global settings icon.
3. Under **Troubleshooting Options**, click **Driver check** to evaluate driver function and run simple troubleshooting, if necessary.
4. Review the Quick Start Guide included with your product to make sure the device is set up correctly and that all plugs and connectors are firmly in place.
5. Check the User Help for information regarding the issue.
6. Visit Wacom Support and search for a topic using the search bar, or select any of the topic category cards to access Frequently Asked Questions.
7. Visit Wacom's Product Resources page to see if a new driver is available and install it.
8. Run diagnostic tests on your device and tools.

> **Tip:** The diagnostic test instructions ("Test the Wacom device", "Test the Pen", etc.) can be found under **Wacom Support** in this User Help's Table of Contents.

If you tried these suggestions and still have an issue, contact Wacom Support. Please be near your computer with the following information available:

- The make and model of your computer and the version of your operating system.
- Which devices were connected to your computer when the issue occurred.
- The name and version of the software application that you were using when the issue occurred.
- What happened and what you were doing when the issue occurred.
- The exact wording of any error messages that appeared on your screen.
- How you tried to solve the problem.

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Test the creative pen display

After you have connected your pen display to your computer and installed the driver, if nothing appears on the pen display or the pen does not move the cursor, check the connections and tools listed in the steps below.

1. Turn on your computer and wait until it is ready to use.
2. Verify that any power, data, and video cables are properly connected, and that their LED status lights are on.
3. If your pen display is connected to your computer, check the USB connection.
    - Make sure the USB cable is securely connected to an active USB port on your computer.
    - Check the pen display USB cable for damage.
    - If a status LED does not illuminate after your computer is on and has finished booting up, your USB port may be disabled. Verify that you have connected the pen display to an active USB port.
    - Connect the pen display to a different USB port, or to a USB port on another computer, and see if the problem persists.
4. Test touch, if your pen display supports touch. Attempt to move the screen cursor by tracking your finger across the surface. Then tap to select an item.
    - If the driver does not load properly, basic touch movement will be recognized, but other actions and gestures will not. If gestures are not recognized, re-install the driver.
5. Check the ExpressKeys.
6. Check any other tool(s) you may be using.
7. If any of these tests fail, please contact Wacom Support.
8. After testing, you can customize your device to reconfigure your pen display and tools for any settings you may have been using.

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Test the pen

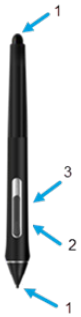
If your pen does not work as expected, check the assigned settings or reset them to their defaults. Also try the steps outlined on the Wacom Support page. If you are still having issues, use the diagnostic steps below.

Note: The available features on your pen may vary depending on your device.

1. Open Wacom Center.
2. If you have more than one device connected to your system, select the device you are using the pen with from the Devices sidebar.
3. In the main content area, click **Advanced**.
4. Click the **Diagnostics** button.
5. Hold your pen within 10 mm (0.4 inch) of the surface of the device while watching the **Pointing Device Info**. You should see a value appear after **Proximity**, **Device Name**, **Device Type**, and **Device S/N** (serial number).
6. Move the pen along the surface of the device. As you move the pen, the **X Data** and **Y Data** values should change.
7. Press on the surface with the pen tip and then with the eraser. As you are pressing, the **Switches** and **Pressure** values should change from approximately 0% to approximately 100% when you are pressing with full pressure.
8. Press the tip, eraser, and each pen button, one at a time. When you are pressing each pen button, hold the pen tip slightly above the device surface. As you press each item, the **Switches** number should change to match these numbers:

Pro Pen 3
- Pen button = 4
- Pen button = 3
- Pen button = 2
- Pen tip = 1

Pro Pen 2
- Pen eraser = 1
- Pen button = 3
- Pen button = 2
- Pen tip = 1



9. Move the pen from a vertical position toward the right and then toward the left. The **X Tilt** value should change to approximately +60 when you move to the right. The **X Tilt** value should change to approximately -60 when you move to the left.
10. Move the pen from a vertical position toward the bottom of the device and then toward the top of the device. The **Y Tilt** value should change to approximately +60 when you move toward the bottom. The **Y Tilt** value should change to approximately -60 when you move toward the top.
11. If you are testing an Art Pen, place the pen tip on the surface of the device and slowly rotate the pen on its axis. The **Rotation** value should change as you rotate the pen.
12. If you are testing an Airbrush, move the fingerwheel forward and backward. The **Wheel** value should decrease to approximately 0 when the fingerwheel is all the way forward. The **Wheel** value should increase to approximately 1000 when the fingerwheel is all the way backward.

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Glossary

Actions	Include mouse clicks, keyboard shortcuts (Ctrl+Z, etc.), navigation (scroll up or down, etc.), opening On-screen shortcuts (Grid panel, etc.), and more. You can assign Actions to customizable components, such as ExpressKeys, pen buttons, etc. When you engage the customizable component, the Action is performed. For example: pressing a pen button to right-click or pressing an ExpressKey to "undo".
Application-specific settings	Device and tool settings that have been customized for individual applications. Application-specific settings are in effect whenever you use the application.
Aspect ratio	The ratio between the vertical and horizontal dimension of the device.
Bluetooth	A method of wireless communication between devices.
Click force	The amount of force you must apply to the pen tip for a click to occur.
Customizable component	Includes ExpressKeys, pen buttons, Touch rings, Rocker rings, Dials, Touch gestures, and Touch strips. The customizable components available to you will vary, depending on your device. You can set a customizable component of your device to perform a specific Action.
Dial	A Dial is customizable control ring on your device. Use your finger to spin the Dial clockwise or counterclockwise to activate time-saving actions such as zoom in/out, scroll up/down, and more. Each Dial has three customizable Modes. Switch between Modes using Dial toggle.
Dial toggle	Pressing the ExpressKey assigned to Dial toggle allows you to switch between the Dial Modes. By default, Dial toggle is assigned to the center ExpressKey, but you can assign any ExpressKey to Dial toggle.
Digital Ink	Typically, handwritten content which has been created using a pen on a computer in the form of sketches, ink mark-up, or handwriting. The handwriting can be converted to typewritten text or used in its original format.
Displays	An all-encompassing term that can describe a computer monitor, a laptop screen, a Wacom pen display screen, etc.
Display toggle	A feature that allows you to work with your device on all displays, or on one display at a time. Available only on multiple monitor configurations.
Double-click speed	The maximum time that can pass between clicks and still be accepted as a double-click.
Double-tap distance	The maximum distance (in screen pixels) that the screen cursor can move between clicks and still be accepted as a double-click. Increasing the double-click distance makes double-clicking easier, but may cause a delay in brush strokes in some graphics applications.
Eraser-aware application	A software application that has built-in support for the pen eraser. These applications take advantage of the eraser in different ways, depending on what makes sense for the application.
Expand	A motion used when navigating with touch. Touch the device surface with two fingers spaced closely together, then move your fingers apart.
ExpressKeys	The customizable component buttons located on your device.
Grid panel	A rectangular On-screen shortcut.
Mode	A Dial has three Modes. You can assign actions to each Mode. Switch between Modes using Dial toggle.
Modifier	Modifier keys include Shift, Alt, and Ctrl for Windows, or Shift, Control, Command, and Option for macOS. You can customize your tool buttons or ExpressKeys to simulate a modifier key.
Nib	The replaceable pen tip.
On-screen shortcuts	Menus that display on your pen display or on your computer's monitor. You can use On-screen shortcuts to access the settings you frequently use.
Pairing	A method of creating a virtual cable (Bluetooth) link between two devices.
Palm rejection	If a Wacom device supports both pen and touch input, palm rejection allows you to rest your hand on the Wacom device while using your pen without creating unwanted marks.
Pan	A motion used when navigating with touch. Touch the device surface with your fingers and move them in the same direction.
Parallax	The offset between the tip of the pen and the cursor that might display when you are drawing on a Wacom pen display.
Pen display	A Wacom device with a screen. When you draw on a Pen display, you can see what you are drawing on the Pen display's screen.

Pen gestures	Allow you to customize left, right, up, or down pen movements to perform particular actions (undo, redo, scroll, zoom, etc.) while moving your pen tip and pressing a pen button or ExpressKey. Only available on select devices.
Pen holder	A pen storage tool typically attached to your device. Often includes a loop in which you can insert your pen. Is sometimes removable and may contain a nib removal tool and/or extra nibs
Pen input	A method of controlling a computer using the pen.
Pen stand	A stand-alone pen storage tool in which you can place the pen tip-down.
Pen tablet	A Wacom device with an opaque surface. When you draw on your device, you see what you are drawing on your computer's display screen.
Pinch	A motion used when navigating with touch. Touch the display with two fingers spaced slightly apart, then move or 'pinch' your fingers together on the device surface.
Pixel	The smallest unit of measure on your display screen.
Preset settings groups	Preset settings groups allow you to quickly change an entire group of ExpressKey or Dial settings at one time. Preset settings are configured to support specific use cases or can be fully customized.
Pressure sensitive	A quality of the Wacom pen tip and eraser that senses the amount of pressure being applied. This is used to create natural-looking pen, brush, and eraser strokes in applications that are pressure-sensitive.
Pressure-sensitive application	Any application that supports pressure-sensitive input.
Proximity	The height above the device's active area where pen detection occurs.
Radial menu	A circular On-screen shortcut.
Rotate	A motion used when navigating with touch. Touch the device with two fingers spaced slightly apart and rotate them in a circular fashion, move them in opposing directions, or hold one finger stationary and track your other finger around the stationary finger.
Swipe	A motion used when navigating with touch. Touch the device surface with three, four, or five fingers and sweep them quickly across the device in the same direction.
Tap	A motion used when navigating with touch. Touch and lift a single finger (or multiple fingers, depending on the gesture) from the device.
Touch	A method of interacting with a computer using only your fingers on the device. May also be referred to as touch input.
Touch ring	The customizable control ring located on your device.
Touch strips	The customizable control strips located on the back of the Cintiq 22HD.
Touch sensor	The navigation area of your device where touch is detected. The touch sensor resides within the active area, and does not accept pen input.
Track	A motion used when navigating with touch. Touch and move a single finger across the device surface.
USB/Bluetooth selector	A switch that allows you to easily change between host devices connected via a cable or connected wirelessly by Bluetooth.
Viewing angle	The angle at which you are viewing your pen display screen, which can affect where the cursor appears in relation to the pen tip. You can use the Pen to tip alignment feature to account for viewing angle.
Wacom Link/Wacom Link Plus Adapters	Adapters for some creative pen displays on machines without a USB-C port.

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Software offers

The Software offers page in Wacom Center provides you with access to free software downloads, tutorials, webinars, and more.

Note: To access the software downloads and learning content, log into (or sign up for) your Wacom ID and register your Wacom device.

Access software offers

1. Open Wacom Center.
2. Select **Software Offers** in the navigation bar.
3. If you have not already, log into (or sign up for) your Wacom ID and register your Wacom device.
4. Select your interest area(s), download free software, and watch videos to learn new skills.

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Order parts and accessories

To purchase parts and accessories for your device, go to the Wacom Store.

You may also contact your local dealer, distributor, or Wacom Support for your region.

Note: Some parts and accessories may not be available in all regions.

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Care for your device

Follow these care and maintenance tips to ensure optimum performance of your device.

Warning: Do not spill liquids onto your device or pen. The devices may fail if exposed to liquids.

- Clean your device using an anti-static cloth or slightly damp cloth and light pressure.
- Do not wrap the cables around the device when storing it.
- Replace your pen nibs frequently to avoid scratching the surface with worn pen nibs.
- Avoid extremes in temperature.

Make sure to review the **Important Product Information** for additional safety precautions. You can find it in Wacom Center, or on the "Resources for your Wacom device" page: www.wacom.com/download.

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About this document

This online document is referred to as User Help. User Help is intended to assist with the setup, features, and advanced use of Wacom devices, including pens and accessories.

A Quick Start Guide is an additional resource included in the box with your Wacom device and will provide you with an overview of the initial setup or installation process so you can begin using your Wacom device immediately.

Topics on this page

- Things to know about User Help
- Device features listed in User Help
- Access User Help

Things to know about User Help

When viewing User Help, there are several callouts to pay special attention to that give you important information regarding using your Wacom device. The following callouts are present in User Help:

Important: This callout provides specific information that my be necessary for the optimal use of your device or information that you should know about your device.

Warning: This callout provides specific information that may be necessary for the safe use of your device, including but not limited to physical safety or the safe management of your files and data, and best-practice measures to ensure your device works properly.

Note: This callout provides general information about the use of your device, including efficiencies and feature details, variations, or limitations. This callout is also used to identify if a feature or action is not available on all devices.

Tip: This callout provides additional information on how to use your device, including shortcuts and helpful recommendations.

The User Help also contains links to other helpful or relevant information. Clicking on a link will take you to another URL location, most commonly another User Help page, or to the Wacom website.

Device features listed in User Help

User Help provides an in-depth look into the features of Wacom devices. This includes feature definitions, examples, screenshots, and instructions to help users make the most out of their experiences with their devices. However, the **User Help may contain features that are not available on your specific device**. Wacom does its best to annotate the instances where a device feature is mentioned, but is not available on all devices.

Access User Help

You can access User Help from these locations:

- The Wacom Center help ⓘ icon.
- The Wacom Tablet Properties help icon.
- On the Resources for your Wacom device page: in the search bar, enter your product's name or model number and select the product from the resulting drop-down list. The product's User Help will display in the **Manual & Warranty** section.

Note: User Help is common to Windows and macOS. Screenshots are from a Windows computer, unless otherwise noted.

Note: Information about your specific computer hardware, operating system, and application software is not included. Refer to the product information provided with those products.

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The hazardous substances of display products sold in mainland China comply with the "Regulations on the Restriction of the Use of Hazardous Substances in Electrical and Electronic Products" and the "Management Catalogue for the Restriction of the Use of Hazardous Substances in Electrical and Electronic Products", and the restrictions on the use of hazardous substances in electrical and electronic products. The Green Labeling System is used in the Implementation of the Conformity Assessment System.

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Privacy

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Wacom Experience Program for Tablet Driver

You can help Wacom improve its products by participating in the Wacom Experience Program for Tablet Driver. When you participate in the program, the driver will automatically send certain diagnostics and usage data for your Wacom product.

Note: The Wacom Experience Program does not apply to Enterprise devices.

1. Open Wacom Center.
2. Click the Global settings icon in the navigation bar.
3. Under **Wacom Experience Program for Tablet Driver**, click the **Tablet Driver Privacy Notice** link to learn about the program.
4. To participate in the program, move the **Wacom Experience Program for Tablet Driver** slider to "On".
5. In the pop-up dialog, select the checkbox and click **OK**.

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