



## The best support for your AV & IT hardware

NewStar AV & IT Mounts is the specialist in clever mounting solutions for AV and IT devices, including TVs, LFDs, monitors, projectors, PCs, laptops and tablets. With an extensive range of mounting products, NewStar offers a suitable solution for every need.

The headquarters of NewStar AV & IT mounts is located in Haarlem, The Netherlands. Here is also the product management located, concerned with the development and design of the NewStar product assortment worldwide.

NewStar is active in over more than 30 countries with a wide assortment of products known for their quality, design, ease of installation and value for money. NewStar products are perfect for office environments, retail, education, government, healthcare, hospitality and home use. Experience reliable, easy to install, quality products that offer maximum user comfort. All NewStar products have a standard 5-year warranty.

## 5 year warranty

- All NewStar products have a 5 years warranty period, starting from the date of purchase.
- Any unit found to be eligible for a warranty claim will be exchanged for a new unit after a review of NewStar Computer Products Europa BV.
- Proof of purchase must be provided with the warranty claim.
- The warranty period of the exchanged item commences on the same day as the item initially purchased. This commercial guarantee does not replace the statutory warranty and does not affect statutory consumer law.
- Warranty will be void in case of improper use, such as bending and/or breaking, cleaning with caustic agents, scratching the surface, sawing, drilling, cutting or burning of the product. Please refer to NewStar's [general conditions](#) for the full information about the five year warranty.