



1,2, 3, 5 years manufacturer warranty

Self electronics stands for top quality in the area of power supply and therefore, depending on the product series, offers: 1,2, 3, 4, 5, -year manufacturer's warranty.

For detailed information please refer to the respective product data sheet.

Manufacturer warranty conditions

Guarantor: Self Electronics Germany GmbH, August-Horch-Straße 7, 51149 Köln

Status: 12.11.2020

1) New devices and their components from the above mentioned product ranges, which show a defect due to manufacturing and/or material defects within the warranty period (calculated from date of purchase receipt), will be replaced or repaired by Self electronics at its own discretion and free of charge with a state-of-the-art device.

When making a claim under the warranty, please return the item you are complaining about together with a precise description of the fault and the invoice to the Conrad subsidiary from whom you purchased the product.

- For customers in Germany and countries not further specified:

Conrad Electronic SE, Service Center, Klaus-Conrad-Strasse 1, D-92240 Hirschau

- For customers in Austria:

Conrad Electronic GmbH & Co KG, Durisolstrasse 2, 4600 Wels

- For customers in Switzerland:

Conrad Electronic AG, Roosstrasse 53, 8832 Wollerau

The procedure for sending in the product can be found in the service area of the Conrad Electronic internet store.

Irrespective of this, the customer's statutory warranty claims remain valid.

2) This warranty does not apply if the defect is due to improper handling, incorrect installation of the device and/or non-observance of the operating instructions / manual.

3) Loss of data and consequential damage cannot be claimed under this warranty.

4) If a repair or exchange is not possible for economic or other reasons, the customer will be reimbursed the purchase price. The decision about the existence of economic or other reasons that make a repair or exchange impossible is solely at the discretion of Conrad Electronic. By refunding the purchase price Conrad Electronic has fulfilled its contractual obligation.

5) The warranty period does not start again in case of an exchange or repair.

6) The proof of guarantee is the purchase receipt with date of purchase. The guarantee is only valid for the buyer and is not transferable.

7) If Conrad Electronic exchanges goods under warranty or refunds the purchase price, it is already agreed today that the ownership of the goods to be exchanged/reimbursed shall be mutually transferred from the Customer to Conrad Electronic or vice versa at the point in time when, on the one hand, Conrad Electronic receives the goods from the Customer and, on the other hand, the Customer receives the exchange delivery or the purchase price refund from Conrad Electronic.