

REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT	<i>Smartphone</i>
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Date of calculation	2021/9/2
Producer's or importer's name or trademark	Realme Chongqing Mobile Telecommunications Corp., Ltd.
Producer or importer adress	No.178 Yulong Avenue, Yufengshan, Yubei District, Chongqing, China
Producer's or importer's model identifier	realme C21Y

This "FINAL_SCORE" tab in English is purely indicative. In order to meet regulatory obligations, only the "NOTE_FINALE" tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab.

Criteria	Sub-criteria	Score of subcriterion /10	Weighting factor of subcriterion	Score of criterion /20	Total criteria scores /100
CRITERION 1 : DOCUMENTATION	1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions	5.4	2	10.8	59.1
CRITERION 2 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS	2.1 Ease of disassembly parts from List 2*	7.5	1	14.5	
	2.2 Necessary tools (List 2)	5.0	0.5		
	2.3 Fasteners characteristics parts from List 1** and List 2	9.0	0.5		
CRITERION 3 : AVAILABILITY OF SPARE PARTS	3.1 Availability over time parts from List 2	0	1	1.5	
	3.2 Availability over time parts from List 1	0	0.5		
	3.3 Delivery time parts from List 2	3.3	0.3		
	3.4 Delivery time parts from List 1	2.5	0.2		
CRITERION 4 : PRICE OF SPARE PARTS	4. Ratio between price of parts from list 2 to the price of the product	8.5	2	17.0	
CRITERION 5 : SPECIFIC CRITERION	5.1 Information about type of updates	10.0	1	15.3	
	5.2 Free remote assistance	4.0	0.5		
	5.3 Possibility to reset softwares	6.7	0.5		
Reparability index on 10					

* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent;

** list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.