



Terms and Conditions

Effective Date: June 17, 2025

Company Name: XPOWER GmbH

Registered Address: Lurgiallee 10-12, Frankfurt am Main, 60439, Germany

Contact Email: office@xpowermfr.com

VAT ID: DE454470533

Commercial Register No.: HRB 136490

1. Scope of Application

These Terms and Conditions apply to all orders and business transactions conducted through the Conrad platform between XPOWER GmbH ("Seller") and its customers ("Buyer").

2. Products and Pricing

All product descriptions, specifications, and prices are subject to change without notice. Prices include applicable taxes unless stated otherwise. Shipping fees may be charged separately and will be communicated prior to order confirmation.

3. Order and Contract Formation

An order placed by the Buyer constitutes an offer. The contract is formed when the Seller accepts the order either through written confirmation or by dispatching the goods.

4. Payment Terms

Payments must be made in accordance with the payment terms specified at checkout.

Invoices are issued upon confirmation of the order. Delayed payments may incur interest charges in accordance with applicable laws.

5. Delivery and Shipping

Goods are delivered to the delivery address provided by the Buyer. Delivery times are estimates only and not binding. Risk passes to the Buyer upon handover to the carrier.

6. Returns and Cancellation Policy

The Buyer may cancel the order within 14 days without providing a reason, in accordance with the statutory right of withdrawal, unless otherwise agreed. Products must be returned in unused condition and original packaging. Refunds are processed upon receipt and inspection of returned goods.

7. Warranty and Liability

The Seller warrants that goods are free from material defects for a period of 12 months unless otherwise stated. Liability for damages is limited to intent and gross negligence.

The Seller is not liable for indirect or consequential damages unless required by law.

8. Applicable Law and Jurisdiction

These terms shall be governed by the laws of the Federal Republic of Germany. The place of jurisdiction is the registered office of the Seller unless otherwise required by law.

9. Amendments

XPOWER GmbH reserves the right to amend these Terms and Conditions at any time.

Changes will not apply retroactively and will be communicated clearly to affected parties.

10. Severability Clause

If any provision of these Terms is deemed invalid, the remaining provisions remain unaffected and in full force.

XPOWER GmbH

Date: June 17, 2025

Signature: Jiayang Cui